

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/22/2019
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G162	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/13/2019
NAME OF PROVIDER OR SUPPLIER GUILFORD #2			STREET ADDRESS, CITY, STATE, ZIP CODE 1800 STRATHMORE DRIVE GREENSBORO, NC 27410		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 247	<p>INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(6)(vi)</p> <p>The individual program plan must include opportunities for client choice and self-management. This STANDARD is not met as evidenced by: Based on observation, record review and interview, the facility failed to assure 2 of 3 sampled clients (#3, #5) and 3 non-sampled clients (#2, #4, #6) were provided opportunities for choice and self-management relative to beverage options. The findings are:</p> <p>Observations in the group home during breakfast on 11/20/19 all clients were sitting at the table passing bowls of food items and pitchers, placing the food and beverages on plates and in cups. Further observation revealed clients to have cream of wheat, sausage, water and apple juice. Observation of the breakfast menu for 11/13/19 revealed the meal to consist of cream of wheat, sausage and beverage options of water, juice, milk and coffee. At no time were the 6 clients (#1 through #6) offered milk.</p> <p>Record review for each client and verified by the qualified intellectual disabilities professional (QIDP) revealed no diet restrictions for consuming milk.</p> <p>Interview with the QIDP on 11/13/19 revealed all 6 clients should have been offered the opportunity of choice and verified beverage options on the breakfast menu should have been offered to all clients.</p>	W 247			
W 474	<p>MEAL SERVICES CFR(s): 483.480(b)(2)(iii)</p> <p>Food must be served in a form consistent with the</p>	W 474			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 474	<p>Continued From page 1 developmental level of the client.</p> <p>This STANDARD is not met as evidenced by: Based on observation, record review, and interview, the facility failed to assure food was served in a form consistent with the developmental level for 1 sampled client (#3) and 2 non-sampled clients (#2, #5). The findings are:</p> <p>A. The facility failed to assure food items were served in a form consistent with the developmental level for client #3.</p> <p>Observations conducted on 11/12/19 at 5 PM revealed client #3 was seated at the dining table for his dinner meal and assisted by staff D to serve himself chicken and dumplings, mixed vegetables, wheat bread and beverages, followed by fruit cocktail for dessert. Further observation revealed the dumplings to be approximately 2"-3" pieces, the mixed vegetables approximately 1/2" pieces and the fruit cocktail with 1/2" pieces. Continued observations revealed client #3 to take a slice of wheat bread off of the tray while being passed by him and put the slice into his mouth in its whole form immediately. Staff (A, B, C, G) assisting all 6 clients at the dinner table didn't observe client #3 take the slice of bread. Further observations revealed staff B to come to the table with 2 slices of bread for client and with her hands tore the bread into 3 4" pieces client #3 ate the bread right away. Staff B took the second slice of bread, using her hands to tear it into 3 4" pieces. Client #3 immediately started putting the bread in his mouth and quickly ate all of the pieces within approximately 10 seconds.</p> <p>Observations on 11/13/19 revealed the breakfast</p>	W 474			

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W 474	<p>Continued From page 2</p> <p>meal to consist of cream of wheat cereal, sausage, orange juice and milk. Staff D assisted client #3 as he served himself cream of wheat and sausage pieces approximately 2-3 inches in size. Staff D didn't assist client #3 in cutting the sausage pieces and he ate his meal as served.</p> <p>Review of client #3's person centered plan (PCP) dated 10/2/19 revealed he is on a weight gain diet with 1/2" consistency, high calorie snacks twice daily with milk and 4 oz of yogurt or applesauce. Further review of the occupational therapy (OT) assessment dated 9/10/19 recommending a current weight gain diet with 1/2" consistency, high calorie snacks twice daily with milk and 4 oz of yogurt or applesauce and "strict aspiration precautions, upright for 30 minutes after eating." The OT assessment revealed that client #3 had experienced a choking episode in the past.</p> <p>Interview on 11/13/19 with the qualified individual developmental professional (QIDP) revealed client #3 should have been assisted in cutting his food items into 1/2" pieces.</p> <p>B. The facility failed to assure food items were served in a form consistent with the developmental level for client #2.</p> <p>Observations conducted on 11/12/19 at 5 PM revealed client #2 was seated at the dining table for his dinner meal and assisted by staff C to serve himself chicken and dumplings, mixed vegetables, wheat bread and beverages, followed by fruit cocktail for dessert. Further observations revealed the dumplings to be approximately 2"-3" pieces, the mixed vegetables approximately 1/2"</p>	W 474			

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W 474	<p>Continued From page 3</p> <p>pieces and the fruit cocktail with 1/2" pieces. Continued observations revealed client #2 to serve himself a slice of wheat bread off of the tray while being passed to him. Further observations revealed staff did not assist client #2 to cut up his bread or his dumplings at any point during the dinner meal. Subsequent observations of the dinner meal revealed client #2 to eat his bread in large bites, along with the large pieces of dumplings.</p> <p>Observations on 11/13/19 revealed the breakfast meal consisted of cream of wheat cereal, sausage, orange juice and milk. Staff G assisted client #2 as he served himself cream of wheat and sausage pieces approximately 2-3 inches in size.</p> <p>Review of client #2's PCP dated 1/20/19 revealed he is on a 1800 calorie, weight reducing, heart healthy high fiber diet with foods to be cut to 1/2" consistency. Further review of the occupational therapy OT assessment dated 2/22/19 recommended a regular diet with 1/2" consistency. Physician orders dated 10/30/19 revealed a heart healthy diet with 1/2" consistency of food items.</p> <p>Interview on 11/13/19 with the QIDP revealed client #2 should have been assisted in cutting his food items into 1/2" pieces at the dinner meal and at his breakfast meal.</p> <p>C. The facility failed to assure food items were served in a form consistent with the developmental level for client #5.</p> <p>Observations conducted on 11/12/19 at 5 PM revealed client #5 was seated at the dining table</p>	W 474			

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W 474	<p>Continued From page 4</p> <p>for his dinner meal and assisted by staff G to serve himself chicken and dumplings, mixed vegetables, wheat bread and beverages, followed by fruit cocktail for dessert. Further observations revealed the dumplings served to client #5 to be approximately 2"-3" pieces, the mixed vegetables approximately 1/2" pieces and the fruit cocktail with 1/2" pieces. Continued observations revealed client #5 to serve himself a slice of wheat bread off of the tray while being passed to him. Further observations revealed staff did not prompt or assist client #5 to cut up his bread or his dumplings at any point during the dinner meal. Subsequent observations of the dinner meal revealed client #2 to eat his bread in large bites, along with the large pieces of dumplings. At no time did staff assist client #5 to cut his food items to 1/2" pieces during the dinner meal.</p> <p>Observations on 11/13/19 revealed the breakfast meal consisted of cream of wheat cereal, sausage, orange juice and milk. Staff assisted client #5 as he served himself cream of wheat and sausage pieces approximately 2-3 inches in size.</p> <p>Review of client #5's PCP dated 6/20/19 revealed he is on a heart healthy diet with foods to be cut to 1/2" consistency. Further review of the OT assessment dated 5/23/19 recommended a regular diet with 1/2" consistency. Physician orders dated 10/30/19 revealed a heart healthy diet with 1/2" consistency of food items.</p> <p>Interview on 11/13/19 with the QIDP revealed client #5 should have been assisted in cutting his food items into 1/2" pieces at the dinner meal and at his breakfast meal.</p>	W 474			