

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-303	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/15/2019
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NAME OF PROVIDER OR SUPPLIER SHARPE AND WILLIAMS #2	STREET ADDRESS, CITY, STATE, ZIP CODE 4408 NORTHAMPTON DRIVE WINSTON-SALEM, NC 27105
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 11/15/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with a Mental Health Diagnoses.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility failed to maintain the facility in a safe, clean and orderly manner. The findings are:</p> <p>Observations on 11/13/19 at approximately 3:00 pm revealed the following:</p> <ul style="list-style-type: none"> - In the living room area revealed a kitchen table with two chairs and the one chair was observed to have cloth/tape wrapped repeatedly around the legs and back of chair to keep it stable. The facility is licensed for six consumers and current census is six consumers. - The living room couch (left side) was sunk down to the frame and springs. - Client #4 and #6's bedroom entrance step, the carpet was torn approximately one and one half (1 & 1/2)foot creating a trip hazard 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>- Bathroom #1 revealed: three broken towel holders one broken soap dish one broken towel hook These items were broken and unusable with remaining parts still in the drywall. Black mold/mildew was observed in the shower stall area on the walls and floor and drain area</p> <p>- Bathroom #2 revealed: one broken towel hook one broken towel rod holder These items were broken and unusable with remaining parts still in the drywall.</p> <p>Interview on 11/13/19 with Clients # 6 and #3 revealed: - The clients eat in the living room and watch Television - That 'a big guy broke down the couch.' - That the couch has been like that for as long as they have been in the group home.</p> <p>Interview on 11/13/19 with Staff #1 revealed: - "The clients will eat in the living room area. That they have always ate there and the wheel chair client will eat at the table." -With six consumers and 2 chairs there isn't room for consumers to eat at the kitchen table if they wished to.</p>	V 736		
V 742	<p>27G .0304(a) Privacy</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (a) Privacy: Facilities shall be designed and constructed in a manner that will provide clients privacy while bathing, dressing or using toilet</p>	V 742		

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V 742	Continued From page 2 facilities. This Rule is not met as evidenced by: Based on observations and interview the facility failed to provide privacy within the facility . The findings are: Observations on 11/13/19 at approximately 3:00 PM revealed: - Client #3's bedroom was without blinds for privacy. - Staff office which provided sleeping quarters for staff during shift work revealed no blinds for privacy. Interview with Staff #1 revealed: -"The maintenance man is replacing all the blinds, but we don't have a tape measure to take the measurements."	V 742		
V 760	27G .0304(d) Indoor Space Requirements 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: This Rule is not met as evidenced by:	V 760		

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V 760	<p>Continued From page 3</p> <p>Based on observations and interviews the facility failed to provide personal storage for clients. The findings are:</p> <p>Observations on 11/13/19 at approximately 3:00 PM revealed:</p> <ul style="list-style-type: none"> - Clients bedroom 's #1, #2, # 3, #4, #5 and #6 revealed a variety of clothing items piled at the bottom of closets, missing closet rods and absent of hangers. - Clients bedroom 's #1, #2, #3, #4, #5, and # 6 revealed numerous clothing items in piles in the corner of the bedrooms with no bedside dressers for peroneal storage. <p>Interview on 11/13/19 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> - Staff can assist clients in hanging up their clothes and they will not keep clothing hung and organized - Clients often are fearful to have their personal effects stored offsite and want all of their personal belonging in their rooms. 	V 760		