

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL036-297</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>11/04/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CORNERSTONE CHRISTIAN CENTER/ACPP, INC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>400 EAST FIFTH AVENUE GASTONIA, NC 28053</b>
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 11-4-19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600E Supervised Living for Adults with Substance Abuse.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to conduct fire and disaster drills on a quarterly basis, repeated for each shift. The findings are:</p> <p>Review on 11-4-19 of the facility's Emergency Drill Report Log from 10-10-18 to 10-25-19 revealed: -The facility operates on 3 eight hour shifts from 8am-4pm (1st shift), 4pm-12am (2nd shift), and</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>12am-8am (3rd shift); -No Disaster Drills were held for 1st shift during 1st Quarter (January-March)2019; -No Fire Drills were held for 1st shift during 2nd Quarter (April-June)2019.</p> <p>Interview on 11-4-19 with Staff #1 revealed: -The RAs (Resident Assistants) were responsible for completing Fire/Disaster Drills per shift, per quarter.</p> <p>Interview on 11-4-19 with Certified Substance Abuse Counselor (CSAC) revealed: -All completed Fire and Disaster Drill Reports have been filed in the book; -She developed the Fire and Disaster Drill schedule for the RAs; -It was the RAs responsibility to conduct the Fire and Disaster Drill per shift, per quarter; -Staff #1 was late in holding the 1st shift Disaster Drill scheduled for March 2019 and did not complete it until the following quarter; -Fire drill for 2nd Quarter 2019 was not held on 1st shift; -She will work with 1st shift staff to ensure all drills are completed timely.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on interview and record review and observation, the facility failed to ensure MARs were kept current affecting 1 of 3 audited clients (Client #1). The findings are:</p> <p>Review on 11-4-19 of Client #1's record revealed:</p> <ul style="list-style-type: none"> <li>-Admitted 8-2-19;</li> <li>-Diagnosis of Opioid Use Disorder, Severe;</li> <li>-Physician Order dated 9-19-19 revealed Fluoxetine (used to treat anxiety) 10mg (milligrams) 1 capsule daily;</li> <li>-October 2019 MAR revealed patient finished his order of Fluoxetine on 10-22-19;</li> <li>-October 2019 MAR revealed refusals to take</li> </ul>	V 118		
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V 118	<p>Continued From page 3</p> <p>Fluoxetine on 10-23-19 through 10-25-19, and 10-28-19 through 10-31-19; -10-26-19 and 10-27-19 were left blank on the October 2019 MAR; -No November 2019 MAR was available for review.</p> <p>Interview on 11-4-19 with Client #1 revealed: -After admission, he was receiving Fluoxetine but didn't feel any different, so he no longer took it; -Currently not on any medications.</p> <p>Interview on 11-4-19 with Staff #1 revealed: -Client #1 was prescribed medication but it made him sleepy, and he didn't want to take it any longer; -"Last Tuesday, 10-29-19, I handed [Client #1] the paperwork to get the medication order discontinued and reminded [Client #1] to get the discontinued order signed."</p> <p>Interview on 11-4-19 with Certified Substance Abuse Counselor (CSAC) revealed: -Client #1 did not want to continue taking Fluoxetine when his medication ran out October 22nd; -She prompted Client #1 to call the physician to get the medication order discontinued; -Documented refusals on October 2019 MAR; -Stopped documenting refusals after October 2019 MAR; -Facility did not have a November 2019 MAR because Client #1 had no Fluoxetine, or any other medication in stock; -Faxed letter on 10-30-19 to prescribing physician requesting discontinue order; -Will continue to ensure documentation of medication refusals.</p> <p>Observation on 11-4-19 at approximately</p>	V 118		

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V 118	Continued From page 4  11:50am revealed: -Client #1 did not have any Fluoxetine in the facility.	V 118		
V 123	27G .0209 (H) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (h) Medication errors. Drug administration errors and significant adverse drug reactions shall be reported immediately to a physician or pharmacist. An entry of the drug administered and the drug reaction shall be properly recorded in the drug record. A client's refusal of a drug shall be charted.  This Rule is not met as evidenced by: Based on interview and record review, the facility failed to report medication errors immediately to a physician and/or pharmacist affecting 1 out of 3 audited current clients (Client #1) and 3 of 3 audited Former Clients (Former Client #4, Former Client #5, Former Client #6). The findings are:  Review on 11-4-19 of Client #1's record revealed: -Admitted 8-21-19; -Diagnosis of Opioid Use Disorder, Severe; -Physician order dated 9-19-19 revealed Fluoxetine (used to treat anxiety) 10mg (milligram), 1 capsule daily; -October 2019 MAR revealed refusals of Fluoxetine administrations for 10-23-19 through 10-25-19, and 10-28-19, 10-30-19, and 10-31-19;  Review on 11-4-19 of FC#4's record revealed:	V 123		

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V 123	<p>Continued From page 5</p> <ul style="list-style-type: none"> <li>-Admitted on 1-22-19;</li> <li>-Diagnosis of Alcohol Use Disorder, Severe;</li> <li>-Physician order dated 2-19-19 revealed Amlodipine (used to treat high blood pressure and chest pain) 5mg, take 1 tablet by mouth daily;</li> <li>-Discharged on 9-27-19.</li> </ul> <p>Review on 11-4-19 of FC #5's record revealed:</p> <ul style="list-style-type: none"> <li>-Admitted on 3-25-19;</li> <li>-Diagnosis of Methamphetamine Use Disorder, Severe;</li> <li>-Physician order dated 5-31-19 revealed Duloxetine (used to treat Depression) 60mg, take 1 capsule daily;</li> <li>-Discharged on 8-9-19.</li> </ul> <p>Review on 11-4-19 of FC #6's record revealed:</p> <ul style="list-style-type: none"> <li>-Admitted to facility on 5-24-19;</li> <li>-Diagnosis of Alcohol Use Disorder, Severe;</li> <li>-Physician order dated 8-22-19 revealed Gabapentin (used to treat seizures, neuropathic pain, and restless leg syndrome) 300mg, take 1 tablet 3 times daily;</li> <li>-Discontinue order dated 9-5-19 revealed "D/C (discontinue) if patient can not tolerate the medication";</li> <li>-Discharged on 10-11-19.</li> </ul> <p>Review on 11-4-19 of the facility's Incident Reports from 8-4-19 to 10-30-19 revealed:</p> <ul style="list-style-type: none"> <li>-Incident reports dated 10-24-19, 10-25-19, 10-28-19, 10-29-19 and 10-30-19 regarding Client #1's refusal to take Fluoxetine did not include notification and follow-up from the physician and/or pharmacist;</li> <li>-Incident report dated 9-6-19 regarding FC #4's Amlodipine did not include notification and follow-up from the physician and/or pharmacist;</li> <li>-Incident report dated 8-5-19 regarding FC #5's Duloxetine did not include notification and</li> </ul>	V 123		

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V 123	<p>Continued From page 6</p> <p>follow-up from the physician and/or pharmacist; -Incident reports dated 9-3-19, 9-4-19, 9-5-19 regarding FC #6's Gabapentin did not include notification and follow-up from the physician and/or pharmacist.</p> <p>Interview on 11-4-19 with Client #1 revealed: -When the October 2019 supply of Fluoxetine medication was taken, he no longer wanted to continue the medication because the medication did not make him feel any different.</p> <p>Interview on 11-4-19 with the Certified Substance Abuse Counselor (CSAC) revealed: -Client #1 did not desire to continue taking Fluoxetine after 10-22-19 and they were still working on getting an order to discontinue the medication; -Incident Reports were being completed through October for the medication errors but the physician and/or pharmacist had not been notified because they were waiting on the prescribing physician to return a discontinued order; -Will follow up with the prescribing physician to get an order for discontinuing the Fluoxetine for Client #1; -Will make sure the physician or pharmacist be notified for any future medication errors.</p>	V 123		