

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-346	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/13/2019
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NAME OF PROVIDER OR SUPPLIER WOODCLIFF HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 5455 WOODCLIFF DRIVE WINSTON-SALEM, NC 27106
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 11/13/2019. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living/Alternative Family Living.	V 000		
V 744	27G .0304(b) Safety 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. This Rule is not met as evidenced by: Based on observation and interviews, the facility was not designed, constructed and equipped in a manner that ensured the physical safety of clients. The findings are: Observation at approximately 10:30AM on 11/13/2019 of client #1's bedroom windows revealed: - There were two sash-type windows in the bedroom; - Both windows were secured shut with a screw holding the lower sash down; - There was no other means of emergency egress for the bedroom. Interview on 11/13/2019 with the Alternative Family Living (AFL) Provider revealed: - She did not know why the windows were secured shut; - She checked with her maintenance person, and	V 744		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 744	<p>Continued From page 1</p> <p>he told her that he had secured the windows because the upper window sashes would not stay up;</p> <ul style="list-style-type: none"> - The AFL Provider would take the screws out immediately. <p>Interview on 11/13/2019 with the Qualified Professional/Operations Manager (QP/OM) revealed:</p> <ul style="list-style-type: none"> - The QP/OM did not know that client #1's bedroom windows had ben screwed shut; - The QP/OM would address the emergency egress concern with the AFL Provider. 	V 744		