

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-243	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 11/06/2019
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NAME OF PROVIDER OR SUPPLIER HOUSE OF CARE, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 5800 LAKE ELTON ROAD DURHAM, NC 27713
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on November 6, 2019. The complaint was substantiated (Intake #NC00157281). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G.5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a safe, clean, attractive, orderly manner and kept free from offensive odor. The findings are:</p> <p>Observation on 11/6/19 at approximately 11:35 AM of the facility revealed the following issues: -Kitchen area-There was a orange rust like stain on the floor. There was a build up of dust on the baseboards. The vent cover on the floor was rusted. The trash can was faded. The door frame leading into kitchen had peeling paint. The stove had a loose door handle, loose burners, all four drip pans were rusted out and the hood vent had food debris and a grease like substance. The cover was missing to the ceiling light fixture. There were approximately 12 pieces of mice</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>feces in the cabinet near the sink.</p> <p>-Den area-Floor lamp had a cracked plastic shade. Ceiling had black marks, peeling paint and a crack approximately three feet long. The baseboards had a build up of dust. The lower portion of the walls had black scuff marks.</p> <p>-Client #1's bedroom-Wall had black marks and peeling paint. There was a urine odor. Carpet had dark spots on it. Bedroom door had dirt like marks, black marks and cracked towards the bottom. The curtains to the window were faded and had dirt stains on them.</p> <p>-Bathroom #1-The wooden frame around the mirror had a build up of dust. The wall had peeling paint and a yellowish substance on it. The shower head had a build up of debris. The shower walls had brownish stains. The ceiling had black marks on it. The door frame had faded paint, scuff marks and dirt stains. The bathroom door had dirt stains and black marks.</p> <p>-Client #3's bedroom-The carpet had dark marks. There was a crack in the wall approximately one and one half feet long. There were dark stains on the ceiling. The dresser and chest of drawers were peeling on top.</p> <p>-Client #2's bedroom-There was a urine and musty odor. The carpet was stained and torn. There was a set of broken blinds. There were black stains on the wall. The nightstand and dresser were peeling on top. The bedroom door had brownish stains.</p> <p>-Bathroom #2-There was a urine smell. There were dirt like stains on the wall. The vent cover on the floor was rusted</p> <p>Interview with Qualified Professional on 11/6/19 revealed:</p> <p>-The Licensee did not own the home.</p> <p>-The Licensee rented the home from someone.</p> <p>-They had talked to the landlord about the</p>	V 736		

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V 736	Continued From page 2 majority of the repair issues with the home. -They had been going back and forth with the landlord about the majority of the maintenance issues with the home. -She was not aware of the issues with the cleanliness of the home. -The Assistant Director had just recently hired someone to clean the home. -She thought client #1's room smelled like urine due to her incontinence. -She confirmed the facility was not maintained in a safe, clean, attractive, orderly manner and kept free of offensive odor.	V 736		
V 738	27G .0303(d) Pest Control 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents. This Rule is not met as evidenced by: Based on observation and interview the facility staff failed to maintain a rodent free environment. The findings are: Observation on 11/6/19 at approximately 11:35 AM of the facility's kitchen area revealed: -There were approximately 12 pieces of mice feces in the cabinet near the sink. Interview with the Qualified Professional on 11/6/19 revealed: -They initially had issues with mice about a year or two ago.	V 738		

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V 738	<p>Continued From page 3</p> <ul style="list-style-type: none"> -Staff just recently brought the issue to her attention again about a month ago. -They were told there were holes underneath the kitchen cabinet. -The mice were possibly getting into the home through those holes. -The holes were repaired once that came to their attention. -She knew staff found some mice droppings in the kitchen cabinets. -She thought staff got rid of all the mice droppings. -She confirmed the facility staff failed to maintain a rodent free environment. 	V 738		