

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-361	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/25/2019
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NAME OF PROVIDER OR SUPPLIER SPRINGWELL NETWORK, INC-EBERT STREET GROU	STREET ADDRESS, CITY, STATE, ZIP CODE 3830 EBERT STREET WINSTON-SALEM, NC 27127
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 10/25/2019. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations, nd interviews, the facility failed to administer medications as ordered by a qualified person affecting 1 of 3 audited clients (#1). The findings are:</p> <p>Review on 10/23/2019 of client #1's record revealed: - Admission date: 10/13/1993 - Diagnoses: Severe Intellectual Disabilities; Educational Problem; Intermittent Explosive Disorder; Unspecified Obsessive-Compulsive Related Disorder; - Physicians orders for the following medications: - Vitamin A&D ointment, apply twice daily (BID), dated 2/1/2019; - SSD 1% cream, apply every day (QD), dated 3/1/2016.</p> <p>Review on 10/23/2019 of client #1's MARs dated 8/1/2019 to 10/23/2019 revealed: - Vitamin A&D ointment and SSD 1% cream were documented as having been applied as ordered every day.</p> <p>Observation at approximately 11:48AM on 10/24/2019 of client #1's medications revealed: - There were no containers of Vitamin A&D ointment or SSD 1% cream present; - There was a partially used tube of Ketoconazole 2% cream and a container of Eucerin cream present.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Interview on 10/24/2019 with client #1 revealed:</p> <ul style="list-style-type: none"> - Client #1's speech was often difficult to understand; - Client #1 was only able to respond "pill" when asked about his medication. <p>Interview on 10/24/2019 with the Supervisor revealed:</p> <ul style="list-style-type: none"> - The Supervisor could not locate containers of client #1's Vitamin A&D ointment or SSD 1% cream; - The Supervisor believed that the Ketoconazole 2% cream that had been previously ordered for client #1 was administered instead of Vitamin A&D ointment, and Eucerin cream was applied instead of SSD 1% cream. <p>Interview on 10/24/2019 with the Qualified Professional/Operations Director (QP/OD) revealed:</p> <ul style="list-style-type: none"> - Documentation of medication administration was entered into an electronic medication record; - The former Supervisor had entered information about client #1's medications into the electronic system when they were initially ordered; - The former Supervisor had left the facility in February of 2019; - The Supervisor was responsible for checking medications to ensure accuracy; - The QP/OD did not realize that client #1 had been administered previously ordered Ketoconazole instead of Vitamin A&D ointment and Eucerin cream instead of SSD 1% cream. 	V 118		