

APT FID 180 609

PRINTED: 10/18/2019
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL029-142	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/17/2019
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NAME OF PROVIDER OR SUPPLIER MACS VILLAGE LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 205 PRINCETON CROSSING THOMASVILLE, NC 27360
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on October 17, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 112	<p>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <ol style="list-style-type: none"> (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained. 	V 112	<p>DHSR-Mental Health</p> <p>NOV 01 2019</p> <p>Lic. & Cert. Section</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Amelia Thomas

TITLE

Director

(X6) DATE

10/25/2019

Division of Health Service Regulation

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to develop and implement strategies in the treatment/habilitation plan to address the client's needs affecting 1 of 3 clients (#1). The findings are:</p> <p>Review on 10/16/19 of client #1's record revealed: -An admission date of 8/27/19 -Diagnoses of Post-Traumatic Stress Disorder (PTSD), Major Depressive Disorder, Severe with Anxious Distress and Reoccurring Episodes -Age 15 -An assessment dated 8/27/19 noting "needs a structured environment with supervision, can function independently in the home with minimal to no assistance, withdrawn, has poor judgement, past thoughts of suicide, sadness, anxiety, nightmares and is restless at night, has a history of inappropriate sexual behaviors, is currently on probation and wearing an ankle monitor for 45 days, needs medication management and trauma focused therapy." -An updated treatment plan dated 9/16/19 noting "will attend school 5 out of 5 days, complete all assignments, no discipline referrals, follow school expectations, no skipping classes, passing grades and daily attendance, will learn, practice and master eliminating instances of physical and verbal aggression towards self and others, develop and utilize reflective listening, effective communication while interacting with others, take 10 minutes away to manage feelings of anger, anxiety and depression, will maintain compliance with program rules and expectations, follow staffs' directives, accept limitations and consequences without arguing or being dishonest, attend and</p>	V 112		

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V 112	<p>Continued From page 2</p> <p>participate in therapy, will learn to manage her PTSD symptoms, have an increase in trusting others and age appropriate behaviors, will decrease irritability and elimination of angry outbursts."</p> <p>Further review on 10/16/19 of client #1's record revealed: -Was currently on probation with the Department of Juvenile Justice (DJJ) -Was convicted of simple assault on her mother on 5/13/19 -Was to complete 65 hours of community service -Was currently wearing an ankle monitor -The ankle monitor was to be removed on 10/23/19</p> <p>Interview on 10/16/19 with client #1 revealed: -Was already on probation when she was admitted to the facility two months ago -Facility staff were aware she was put on probation for assaulting her mother -Was currently wearing an ankle monitor -Met with her probation officer on a monthly basis -Was to complete 65 hours of community service -The ankle monitor was scheduled to be removed on 10/23/19 -Would remain on probation until November 2020</p> <p>Interview on 10/17/19 with the Qualified Professional (QP) revealed: -Was responsible for the clients' treatment plans -Was aware client #1 was on probation and wore an ankle monitor -Had met with client #1's probation officer and stated the ankle monitor will be removed on 10/23/19 -Was not aware of the specific requirements for client #1's probation -Would ensure client #1's treatment plan was updated with goals and strategies to address the</p>	V 112		

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V 112	<p>Continued From page 3</p> <p>probation requirements.</p> <p>Interview on 10/17/19 with the Licensed Professional revealed:</p> <ul style="list-style-type: none"> -Became the facility's LP on 10/15/19 -Had reviewed the clients' treatment plans on 10/15/19 -The QP was responsible for the clients' treatment plans. -The treatment plans were developed from the assessments. -Had spoken with the QP regarding no goals or strategies developed for client #1's probation requirements -"I spoke with [the QP] and we will ensure each treatment plan was individualized and met the needs of the clients. It is an area of development we will work on." <p>Interview on 10/16/19 with the Director revealed:</p> <ul style="list-style-type: none"> -Client #1 was on probation and wore an ankle monitor -Had met with the probation officer during a Child and Family Team Meeting -Had requested several times for the probation officer to provide the facility with the court ordered mandates client #1 was to abide by. -Had not received the court order as of 10/16/19 -The QP was responsible for developing goals and strategies in the clients' treatment plans -Would ensure the QP incorporated client #1's court ordered probation requirements into her treatment plan. 	V 112		

PCP (UPDATE/REVISION)

(For use **ONLY** if a new service or a new goal is added to the PCP during the plan year.)

Name: Consumer	DOB: XXXXXXX	Medicaid ID: XXXXXXXX	Record #: XXXXXX
Update/Revision Date		10 /21/2019	

ACTION PLAN

The Action Plan should be based on information and recommendations from: **the Comprehensive Clinical Assessment (CCA), the One Page Profile, Characteristics/Observations/Justifications for Goals information, and any other supporting documentation.**

Long Range Outcome: (Ensure that this is an outcome desired by the individual, and not a goal belonging to others).

Be able to complete probation.

Where am I now in the process of achieving this outcome? (Include progress on goals over the past years, as applicable).

Consumer must wear an ankle monitor for 45 days. Her 45 days will end on October 23 2019. Per her DJJ worker her community services hours have been waved due to the court order program (Project Challenge Program) not being in the local area in which she resides.

CHARACTERISTICS/OBSERVATION/JUSTIFICATION FOR THIS GOAL: Ensure compliance with probation.

WHAT (Short Range Goal)	WHO IS RESPONSIBLE	SERVICE & FREQUENCY
Consumer will comply with conditions and terms of her probation until 5/12/2020 as evidence by <ul style="list-style-type: none"> • Complying with her 9pm to 6am curfew • Not associate with past perpetrator • Not go on the premises or property of past perpetrator • Not assault, harass, or threaten anyone • No unexcused absences from school • Do not engage in any disorderly conduct that would result in being suspended out of school • Attend school regularly • Maintain passing grades • Remain on good behavior and not violate any laws • Not violate any reasonable and lawful rules of the parent, guardian or custodian • Not use or possess any controlled substances • Not use or possess any alcoholic beverages • Submit to random drug testing • Submit to warrantless search at reasonable times • Attend all court proceedings or hearings 	Consumer(Resident) <i>Legal Guardian: Wilkes County DSS</i> Macs Village LLC Level III Residential Staff Therapist Psychiatrist Melissa Hutchen, Court Counselor Mother	Daily Daily or as needed to assist with symptom management and improvement Level III Residential services, 1 unit per day including Therapeutic leave up to 45 days per calendar year but not to exceed 15 days per quarter. Therapeutic Leave up to 45 days per year Individual therapy 2-4 times per month Medication Management at least once quarterly Provide Supervision and ensure compliance with probation until 5/12/2020 Attend monthly CFT

meetings

HOW (Support/Intervention)

Resident/Consumer:

- Consumer will participate in all Macs Village LLC programming and will maintain a daily behavior in order to increase compliance with conditions of probation.
- Actively participate in treatment and will try to use coping skills that are taught during treatment.

Guardian:

- Provide information regarding history and needs of Consumer as well as participating in assessments, therapy sessions and other services and meetings with court counselor.
- Ensure to pay cost of evaluation or treatment by the Juvenile Justice Treatment Continuum, that is court ordered.

Level III Group Home Staff:

- Utilize interventions as outlined in the detailed group home treatment plan to help and support Consumer
- Ensure Consumer is being compliant with probation.
- Communicate with the family, DSS and/or legally responsible person(s), DJJ and community team members regarding progress, barriers and active discharge planning.
- Adjust treatment interventions and programming as needed to support Consumer's continued progress towards goals and expectations supporting discharge criteria.
- One or more staff of group home is also allowed to transport Consumer to keep appointments with the court counselor and comply with other orders of the court.
- Attend all hearings in matter of which notice is received.
- Assist Consumer in complying with the terms and conditions of probation, protective supervision or other orders of the court.

Therapist:

- Provide counseling, skills and therapeutic interventions to assist Consumer in managing symptoms and processing trauma. Provide court counselor with updates on Consumer progress and compliance.

Psychiatrist:

- Assess the need for medications and provide treatment guidance and medication management including impact of side effects and effectiveness of medications and services.

Mother:

Attend monthly CFT meetings.

Provide information regarding Consumer's history as needed.

Engage in therapeutic services in order to strengthen positive parenting and build positive parent-child relationships.

Target Date (Not to exceed 12 months)	Date Goal was reviewed	Status Code	Progress toward goal and justification for continuation or discontinuation of goal.
10/17/2019	/ /	N	
/ /	/ /		
/ /	/ /		
Status Codes: R=Revised O=Ongoing A=Achieved D=Discontinued			

MACS VILLAGE LLC

205 PRINCETON CROSSING

THOMASVILLE, NC 27360

(336)875-5636

Plan of Correction for Annual Survey

V 112 ID Prefix Tag

Measures put into place to correct the deficient area of practice:

An updated PCP will be put into place to correct the deficient that was found in regards to consumer HC. This PCP will include person centered goals related to her probation which we have obtained from her Department of Juvenile Justice contact. I have included the updated PCP goal which addresses the consumers probation terms.

Measures put into place to prevent the problem from occurring again:

To prevent PCP gap from occurring again in the future all PCPs will be reviewed with Macs Village new Licensed Counselor Michael Hall. Department of Juvenile Justice consumer probation details will be listed as one of the consumers goal.

Who will monitor PCPs to ensure this doesn't happen again:

Macs Village Director Amekia Thomas, Assistant Director Charity Thomas and Licensed Professional Counselor Michael Hall will review and verify that this standard level deficiency doesn't occur again. Quality Professional Nakisha Brock will continuously monitor and update PCPs.

How often will monitoring take place:

Monitoring of Person Centered Plans occur within a 30 day time frame.