

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL010-092	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/01/2019
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NAME OF PROVIDER OR SUPPLIER COST CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 99 HIGHPOINT ROAD SOUTHPORT, NC 28461
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 11/1/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Alternative Family Living.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure medications were administered as ordered by the physician and maintain an accurate MAR to include recording medications immediately after administration for 2 of 2 clients audited (clients #1 and #2). The findings are:</p> <p>Finding #1: Review on 11/1/19 of client #1's record revealed: -26 year old male admitted 4/1/19. -Diagnoses included anoxic brain damage, cerebral palsy, pervasive developmental disorder; neurocognitive disorder with mood disorder and emotional liability, seizures, and hypothyroidism. -History of treatment for abscesses to include incision and drainage (I&D) of an abscess on his right knee 7/29/19. The physician ordered antibiotic therapy with Bactrim DS (double strength, 800 mg (milligram) sulfamethoxazole and 160 mg trimethoprim) and Bactroban ointment to the area. -10/14/14 client #'s physician performed an I & D of an abscess on the client's right upper neck. The physician documented orders to apply Bactroban (same as Mupirocin) ointment 3 times daily then use for MRSA (Methicillin-resistant Staphylococcus aureus) elimination treatment and Chlorhexidine scrub (no frequency ordered). -Order dated 10/14/19 for Bactrim DS twice daily for 10 days. -Order dated 10/14/19 for Mupirocin 2% ointment, apply small amount externally to affected area three times daily. -Order dated 2/4/19 for Levothyroxine 25 mg in</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>the morning. (Hormone replacement) -Orders dated 8/6/19 included: -Fluoxetine 20 mg daily (depression) -Risperidone 1 mg twice daily (mental/mood disorders) -No orders to clarify the use of Bactroban for MRSA elimination treatment or frequency or duration of Chlorhexidine scrub.</p> <p>Review on 11/1/19 of the October and November 2019 MARs revealed: -Medications scheduled to be administered at 8 am had not been documented as administered on 11/1/19 at 8 am. These medications were: -Levothyroxine 25 mg -Fluoxetine 20 mg -Risperidone 1 mg -Medications ordered 10/14/19, Chlorhexidine scrub, Bactrim DS, and Mupirocin 2% ointment, had not been transcribed to the October 2019 MAR and had not been documented as administered.</p> <p>Finding #2: -37 year old female admitted 4/1/19. -Diagnoses included developmentally disabled, attention deficit hyperactive disorder (ADHD), gastroesophageal reflux disorder, and constipation. -Order dated 9/25/19 for Guanfacine ER (extended release) 1 mg daily. (ADHD) -Order dated 9/9/19 for Docusate Sodium 100 mg daily. (constipation) -Order dated 9/9/19 for Amethia-Lo daily. (manage menstrual cycle)</p> <p>Review on 11/1/19 of client #2's November 2019 MAR revealed: -Guanfacine ER, Docusate Sodium, and Amethia-Lo were scheduled to be administered at</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>8 am daily.</p> <p>-None of the medications scheduled for 8 am had been documented as administered on 11/1/19.</p> <p>Interview on 11/1/19 the Licensee stated:</p> <p>-She had administered the 8 am medications for client #1 and client #2.</p> <p>-Typically she would sign the MARs for medications given for the day after she administered the evening medications.</p> <p>-She administered client #1's Bactrim DS and Bactroban in October 2019 as ordered. It was her error to not transcribe this on the MAR and document when medications were administered.</p> <p>-Client #1's wound had healed.</p> <p>-There had been problems with other household family members and client #1 to have MRSA. When the physician wrote to use Bactroban for "elimination" treatment, his intent was for other family members to apply the medication in their nose. She had done this on prior occasions. Each household family member had their own medication; she would not use any medication dispensed for the clients for a family member.</p> <p>Interview on 11/1/19 the Qualified Professional stated:</p> <p>-She knew the Licensee knew to transcribe and document medications on the MAR immediately after administration.</p> <p>-She would follow up to make sure this would be corrected and not repeated.</p>	V 118		