

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL080-164 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 11/06/2019 |
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| NAME OF PROVIDER OR SUPPLIER CABARRUS COUNTY GROUP HOME 5 | STREET ADDRESS, CITY, STATE, ZIP CODE 106 SOUTH FRANKLIN STREET CHINA GROVE, NC 28023 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| V 000 | <p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 11/6/19. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> | V 000 | | |
| V 110 | <p>27G .0204 Training/Supervision Paraprofessionals</p> <p>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <ol style="list-style-type: none"> (1) technical knowledge; (2) cultural awareness; (3) analytical skills; (4) decision-making; (5) interpersonal skills; (6) communication skills; and (7) clinical skills. <p>(f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision</p> | V 110 | | |

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| Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| V 110 | <p>Continued From page 1</p> <p>plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on records review and interviews, the facility failed to ensure staff demonstrated knowledge, skills and abilities required by the population served for 1 of 2 staff (#1). The findings are:</p> <p>Review on 11/5/19 of staff #1's personnel record revealed: -hire date of 3/2/15 with job title of Group Home Manager; -completed updated trainings in the following: Client Rights dated 4/11/19 and Getting It Right dated 4/11/19.</p> <p>Review on 11/5/19 of client #3's record revealed: -admission date of 2/7/19; -diagnoses of Intellectual Developmental Disability-Severe, Speech and Sound Disorder, Diabetes and Hypertension; -per admission documentation client #3 processes things very slowly and needs more time to process information.</p> <p>Review on 11/5/19 of an incident report dated 8/14/19 regarding client #3 revealed: -client #3 alleged staff #1 pulled him out of the bed by his shirt while on vacation at the beach; -client #3 was fully dressed and ready to depart for the check out time from the vacation accommodations;</p> | V 110 | | |

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| V 110 | <p>Continued From page 2</p> <ul style="list-style-type: none"> -client #3 went back and laid back down on the bed; -staff #1 stated she was having difficulty getting client #3 to get up from the bed; -staff #1 and another staff tried to prompt client #3 to get out of bed as it was time to depart; -staff #1 stated she pulled client #3 up by his arm and led him out of the bedroom. <p>Review on 11/5/19 of the internal investigation documentation dated 8/27/19 regarding the allegations made by client #3 regarding staff #1 revealed:</p> <ul style="list-style-type: none"> -completed by the Administrator, Administrator Assistant and the Qualified Professional; -staff #1 was suspended pending the completion of the investigation; -statements from client #3 and other clients were inconsistent; -client #3 also added the allegation staff #1 slapped him twice on the chest; -later, client #3 admitted he lied about the abuse; -staff #1 admitted she took client #3 by his arm to get him up off the bed. <p>Interview on 11/6/19 with staff #1 revealed:</p> <ul style="list-style-type: none"> -was on a beach trip with client #3, other staff and other clients; -had informed the clients the prior night of the check out date of the vacation accommodations for the next morning; -also informed clients the staff's expectations for the next morning regarding packing belongings and being ready to leave at check out time; -client #3 was the first client up in the morning, took his medications and was already dressed; -time to leave and client #3 was not in the commons area with other clients; -found client #3 had laid back down in the bed | V 110 | | |

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| V 110 | <p>Continued From page 3</p> <p>and was asleep;</p> <p>-tried to prompt client #3 several times to get up from the bed;</p> <p>-other staff also tried to get client #3 to get up out of the bed;</p> <p>-took client #3 by his arm and pulled him up from the bed;</p> <p>-client #3 would get up and then sat back down onto the bed;</p> <p>-pulled client #3 up several times by his arm to get him to get up;</p> <p>-client #3 got up and left bedroom;</p> <p>-started to go back into bedroom;</p> <p>-staff #1 stood in front of client #3 and put her hands up and stopped him from going into the bedroom;</p> <p>-later allegations were made she had slapped client #3;</p> <p>-was suspended during the internal investigation and was allowed to come back to work when the allegations were determined to be untrue;</p> <p>-denied ever hit or hurt client #3;</p> <p>-did try to get client #3 to get up by taking his arm the day of departure from the vacation accommodations.</p> <p>Interview on 11/6/19 with client #3 revealed:</p> <p>-felt safe at the facility;</p> <p>-staff treat him good;</p> <p>-no problems with staff at the facility.</p> <p>Interview on 11/5/19 and 11/6/19 with Administrative Staff revealed:</p> <p>-investigated allegations staff #1 mistreated client #3;</p> <p>-determined allegations were not true;</p> <p>-staff #1 did take client #3 by his arm to get him out of the bed;</p> <p>-will ensure staff #1 completes training on more</p> | V 110 | | |

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| V 110 | Continued From page 4 therapeutic approaches to situations with client #3. | V 110 | | |