

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601048	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/24/2019
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NAME OF PROVIDER OR SUPPLIER MIRACLE HOUSES-SWEARINGAN	STREET ADDRESS, CITY, STATE, ZIP CODE 5212 SWEARINGTON ROAD CHARLOTTE, NC 28216
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V 000	<p>INITIAL COMMENTS</p> <p>A limited follow up survey for the Type B rule violation was completed on 10/24/19. This was a limited follow up survey, only 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN V112 was reviewed for compliance. The following was brought back into compliance: 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN V112. A deficiency was cited.</p> <p>This facility is licensed for the following category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Adolescents or Children.</p>	V 000		
V 296	<p>27G .1704 Residential Tx. Child/Adol - Min. Staffing</p> <p>10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS</p> <p>(a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times.</p> <p>(b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows:</p> <p>(1) two direct care staff shall be present for one, two, three or four children or adolescents;</p> <p>(2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</p> <p>(3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents.</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as</p>	V 296		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 296	<p>Continued From page 1</p> <p>follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on records review, observations and interviews, the facility failed to ensure the required staff/client ratio affecting 2 of 3 clients (#1, #3). The findings are:</p> <p>Review on 10/23/19 of client #1's record revealed: -admission date of 3/7/19;</p>	V 296		

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V 296	<p>Continued From page 2</p> <p>-diagnoses of Reactive Attachment Disorder, Attention Deficit Hyperactivity Disorder(ADHD), Oppositional Defiant Disorder and Disruptive Mood Dysregulation Disorder(DMDD).</p> <p>Review on 10/23/19 of client #3's record revealed: -admission date of 8/31/18; -diagnoses of DMDD, Conduct Disorder, Autism Spectrum Disorder and ADHD.</p> <p>Observation on 10/24/19 revealed the following: -2:30PM no clients or staff were on site; -2:38PM a school bus pulled up, client #1 and client #3 got off the bus and entered the facility's yard, no staff was on site; -2:40PM staff #1 pulled into the driveway in the facility van and got out; -2:41PM staff #1 stated she did not have the keys to get into the facility and the Qualified Professional (QP) was on his way, no other staff was on site; -2:50PM the QP arrived at the facility and let the clients and staff #1 in the facility.</p> <p>Interview on 10/24/19 with staff #1 revealed: -worked second shift at the facility; -her shift started at 2:30pm and was over at 10:00pm; -client #1 and client #3 rode the same school bus; -school bus usually got to the facility at 2:40pm.</p> <p>Interview on 10/24/19 with the QP revealed: -worked second shift at the facility; -his shift started at 2:30pm and ended at 11:00pm.</p> <p>Interview on 10/24/19 with the Associate</p>	V 296		

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V 296	<p>Continued From page 3</p> <p>Professional revealed: -have two staff scheduled for all shifts; -second shift started at 2:30pm; -client #1 and client #3's school bus arrived at the facility around 2 "something", not really sure of exact time.</p> <p>Interview on 10/24/19 with Lead QP revealed: -not aware staff was coming late for shift; -will address issue immediately.</p>	V 296		