

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL060-802	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 10/22/2019
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NAME OF PROVIDER OR SUPPLIER WATER MILL HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 6801 WATER MILL COURT CHARLOTTE, NC 28215
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on 10-22-19. The complaint was unsubstantiated (#NC00155680). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, interviews and record reviews the facility failed to ensure medications were administered only with a physicians order, that and accurate MAR was maintained and medications were administer according to the physicians order, effecting two of two clients (client #1 and client #2). The findings are:</p> <p>Finding 1:</p> <p>Observation 10 10-22-19 of client #1's medications revealed; Montelukast SOD 5 mg, Pro air inhaler.</p> <p>Review on 10-22-19 of client #1's October MAR revealed: Montelukast SOD 5 mg, Pro air inhaler being administered.</p> <p>Review on 10-22-19 of physicians order revealed: -No physicians orders for Montelukast SOD 5 mg, Pro air inhaler.</p> <p>Interview on 10-22-19 with the Associate Professional revealed: -Client #1's medications were brought over by his mother. -She didn't bring any physicians orders with them.</p> <p>Finding 2:</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Review on 10-22-19 of client #2's October MAR revealed: -Concerta 27 mg 1 tab daily, Fluoxetine HCL 40 mg once daily, Gueanfacine HCL ER 4 mg 1 tab daily, Quetiapine 100 mg, 1 tab daily, Melatonin 10 MG 1 tab daily PRN (as needed) listed. -Concerta 27 mg had a line drawn through October 1-6 indicating it was not given. -No documentation for October 22 am medications. -No Gueanfacine HCL ER 4 mg 1 tab daily, Quetiapine 100 mg documented as being administer on October 21.</p> <p>Review on 10-22-19 of September 2019 MAR revealed: -The 22nd was blank. -Didn't get his Quetiapine on the 11th, the 18 pm, or the 27 am.</p> <p>Review on 10-22-19 of client #2's physicians orders revealed: -No physician orders for the Fluoxetine HCL 40 mg once daily, Gueanfacine HCL ER 4 mg 1 tab daily.</p> <p>Observation on 10-22-19 of client #2's medications revealed: -No Gueanfacine HCL ER 4 mg 1 tab in the facility and the Quetiapine 100 mg bottle was empty.</p> <p>Interview on 10-22-19 with the Associate Professional revealed: -The medications that were not there were at the pharmacy and someone was going to pick them up. -A line drawn through the date on the MAR indicated that the client was on therapeutic leave.</p>	V 118		

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V 118	Continued From page 3 -He didn't know why a line would be through some medications but not them all if the client was on therapeutic leave. Interview on 10-22-19 with the Qualified Professional revealed: -he thought the information sheet that comes with the prescriptions were as good as a physicians order. -The other medications were at the pharmacy. -He didn't know why there were blanks and spaces with a line through them on the MAR's.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews the facility failed to be maintained in a clean, safe and attractive manner. The findings are: Observation on 10-22-19 at approximately 3:00 pm revealed: -Beeping smoke detector in back bedroom. -Empty bedroom had a broken doorknob and broken door jam. -Hall bathroom lights were all burned out in the first bathroom area, wall next to the first toilet was rotting and loose. In the second area	V 736		

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V 736	<p>Continued From page 4</p> <p>(bathroom is divided with two toilets and sinks, second area had full tub/shower), the toilet seat was broken, door jam was loose, paint was peeling around the toilet, 2 of 3 lights were burned out.</p> <ul style="list-style-type: none"> -Carpet was stained throughout the house. -Kitchen had the panel in front of the sink was peeling. -Outside, old sofa and love seat on the side of the house, mattress and box springs leaning against the back of the house, Front storm door was broken, garbage was laying around the garbage cans with a foul odor surrounding it, siding was peeling around the bottom of the house. <p>Interview on 10-21-19 with staff #1 revealed:</p> <ul style="list-style-type: none"> -She had called someone to remove the furniture last week but they never came. -They were trying to get the facility in better shape and were making improvements. <p>Interview on 10-22-19 with the Associate professional revealed:</p> <ul style="list-style-type: none"> -He would make sure the garbage was cleaned up immediately and then later reported it had been done. -They were painting and doing improvements to the facility to make it look better. <p>Interview on 10-23-19 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -They were making improvements to the facility. -They had called someone to take the old furniture away, but they didn't come. -They would take care of the issues as soon as possible. <p>This deficiency constitutes a recited deficiency</p>	V 736		

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V 736	Continued From page 5 and must be corrected within 30 days.	V 736		