

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

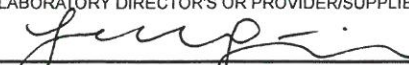
PRINTED: 10/04/2019
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G153	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/02/2019
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NAME OF PROVIDER OR SUPPLIER WILHELM PLACE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 630 WILHELM PLACE CONCORD, NC 28026
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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E 007	<p>EP Program Patient Population CFR(s): 483.475(a)(3)</p> <p>[(a) Emergency Plan. The [facility] must develop and maintain an emergency preparedness plan that must be reviewed, and updated at least annually. The plan must do the following:]</p> <p>(3) Address patient/client population, including, but not limited to, persons at-risk; the type of services the [facility] has the ability to provide in an emergency; and continuity of operations, including delegations of authority and succession plans.**</p> <p>*Note: ["Persons at risk" does not apply to: ASC, hospice, PACE, HHA, CORF, CMCH, RHC, FQHC, or ESRD facilities.] This STANDARD is not met as evidenced by: Based on review of facility records and interviews, the facility failed to assure the Emergency Plan (EP) contained current client specific information relative to the needs of all clients (#1, #2, #3, #4 and #5) residing in the home. The finding is:</p> <p>Review of the facility's EP, conducted on 10/1/19, revealed no current client specific information relative to required diet consistencies, adaptive equipment or ambulation support for clients #1, #2, #3, #4 or #5. Further review of the facility's EP revealed no client specific information relative to communication, behavior, medical, activities of daily living (ADL) needs or described how anyone unfamiliar with the clients should work with them during an evacuation.</p> <p>Interview conducted on 10/2/19 with the group home (GH) Director verified the facility had not</p>	E 007	<p>• Client specific information sheet will be added to emergency preparedness plan for each resident.</p> <p>Quarterly checks by QIDP, Q- Assistant, and Safety Coordinator will be done to ensure client specific information is still present in emergency preparedness program.</p> <p>Staff to be inserviced on where to find client specific information in the emergency preparedness plan.</p> <p style="text-align: center;">RECEIVED</p> <p style="text-align: center;">OCT 15 2019</p> <p style="text-align: center;">DHSR NH L & C Black Mountain / WRO</p>	12/1/19
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE QIDP	(X6) DATE 10/10/19
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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E 007	Continued From page 1 included current client specific information in the EP that would enable persons unfamiliar with each client to provide care during an emergency evacuation. Interview with the GH director further verified the current EP needed to be updated.	E 007			