

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL054-180 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED R 09/27/2019 |
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NAME OF PROVIDER OR SUPPLIER

HAMILTON

STREET ADDRESS, CITY, STATE, ZIP CODE

**3101 HENRY BOULEVARD
KINSTON, NC 28504**

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|--------------------------|--|---------------------|--|--------------------------|
| V 000 | INITIAL COMMENTS An annual and follow up survey was completed on September 27, 2019. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C, Supervised Living for Adults with Developmental Disabilities. | V 000 | Ensuring that the members we serve in our residential program is paramount in achieving our mission of increasing the quality of life of the members that we serve. While we are confident that staff administered all medications, it is important that staff understand the importance of documenting medication administration, and how to do so if a computer error is present at the time of medication pass. | |
| V 118 | 27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. | V 118 | In order to correct this deficiency, all Hamilton staff (current staff) will be required to attend additional training with the Ambleside, Inc. Medical Coordinator, who is the administrator of the QuickMAR system utilized by Ambleside, Inc., related to daily medication passes. In addition to a refresher on how to utilize this system, the staff will be re-educated on how to record medication passes on paper MARs if for any reason their computer or QuickMAR system is down or not accurately recording medication passes. Additionally, at the beginning of each month, a new, empty paper MAR will be placed in | |

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

4Z1X11

If continuation sheet 1 of 5

DHSR-Mental Health

OCT 24 2019

Lic. & Cert. Section

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| V 118 | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation, and interviews, the facility failed to keep the MARs current affecting two of two current clients (#1 and #2). The findings are:</p> <p>Finding #1: Review on 9/27/19 of client #1's record revealed: - 30-year old male. - Admission date of 8/05/19. - Diagnoses of Schizoaffective Disorder, Intellectual Disability (Moderate), Seizure Disorder, Hyperthyroidism, Allergic Rhinitis, Tachycardia- Unspecified, and Gastroesophageal Reflux Disease.</p> <p>Review on 9/27/19 of physician orders for client #1 dated 9/12/19 revealed: - Clozapine (treats mood disorders) 100 milligrams (mg) - Two tablets three times daily. - Clozapine 25mg - One tablet daily. - Fluvoxamine (treats depression) 25mg - One tablet three times daily. - Ipratropium 0.03% Spray (treats excessive salivation) - Two sprays under the tongue three times daily. - Vitamin B-6 (treats vitamin B-6 deficiency) 50mg - One tablet daily.</p> <p>Review on 9/27/19 of client #1's August 2019 and September 2019 MARs revealed the following blanks: - Clozapine 100mg - 9/24/19 and 9/27/19 at 7:00am. - Clozapine 100mg - 9/23/19 and 9/24/19 at</p> | V 118 | <p>each member's personal book, in the home</p> <p>This will provide a "clean slate" for members to record their med pass in the event of technical difficulty with the QuickMAR system. Each day the individuals attend the day program, this book shall be submitted to the Medical Coordinator at Ambleside, Inc. headquarters. The Medical Coordinator will ensure that any missing holes in the QuickMAR system have been properly recorded on the Paper MAR. This system will ensure that all med passes performed by Ambleside, Inc. are appropriately recorded, and if the medication is not passed per doctor's order, that we have contacted the pharmacy for direction, and recorded this appropriately on a Level 1 Incident report form per agency policy. The Medical Coordinator will be responsible for scheduling and conducting the training with Hamilton staff members in a timely fashion, and will be responsible for monitoring the QuickMAR system</p> | |

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| V 118 | <p>Continued From page 2</p> <p>2:00pm. - Clozapine 25mg - 8/25/19 and 9/27/19 at 7:00pm. - Fluvoxamine 25mg - 9/27/19 at 7:00am. - Fluvoxamine 25mg - 9/24/19 at 2:00pm. - Ipratropium 0.03% Spray - 8/27/19, 8/29/19, 8/30/19, and 9/27/19 at 7:00am. - Ipratropium 0.03% Spray - 8/26/19, 8/27/19, and 9/24/19 at 2:00pm. - Ipratropium 0.03% Spray - 8/25/19 at 7:00pm. - Vitamin B-6 - 8/27/19, 8/29/19, 8/30/19, and 9/27/19 at 7:00am.</p> <p>Interview on 9/27/19 client #1 stated: - He received his medications as ordered.</p> <p>Finding #2: Review on 9/27/19 of client #2's record revealed: - 28-year old male. - Admission date of 6/28/19. - Diagnoses of Gastroesophageal Reflux Disease, Intermittent Explosive Disorder, Major Depressive Disorder, Post-Traumatic Stress Disorder, Hyperthyroidism, Inappropriate Sexual Behavior, and Vitamin B12 deficiency.</p> <p>Review on 9/27/19 of physician orders for client #2 dated 6/28/19, 7/03/19 and 8/20/19 revealed: 6/28/19 - Divalproex (treats seizures) 500mg - One tablet twice daily. - Fluoxetine (treats) 20mg - One capsule daily. - Haloperidol (treats mood disorders) 5mg - One half tablet twice daily. - Melatonin (treats sleep disturbance) 5mg - One tablet daily at bedtime. - Prazosin (treats high blood pressure) 1mg - One capsule at bedtime. - Prazosin 2mg - One capsule at bedtime.</p> | V 118 | <p>daily to ensure staff are recording their medication passes appropriately.</p> <p>The correction of this deficiency has already begun, and will be completed no later than 11/15/2019</p> | |

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| V 118 | <p>Continued From page 3</p> <p>7/03/19</p> <ul style="list-style-type: none"> - Cetirizine (treats allergies)10mg - One tablet daily. - Clearlax Powder (treats constipation) - One capful (seventeen grams) in eight ounces of beverage daily. - Deep Sea Nasal Spray (treats allergies) 0.65% - Two sprays in each nostril twice daily. - Fluticasone (treats depression) 50 micrograms (mcg) - One spray in each nostril daily. <p>8/20/19</p> <ul style="list-style-type: none"> - Trazadone (treats depression) 100mg - One tablet daily. <p>Review on 9/27/19 of client #2's August 2019 and September 2019 MARs revealed the following blanks:</p> <ul style="list-style-type: none"> - Cetirizine (treats allergies)10mg - 8/27/19, 8/29/19, and 8/30/19 at 8:00am. - Clearlax Powder 17 grams - 8/27/19, 8/29/19, and 8/30/19 at 8:00am. - Deep Sea Nasal Spray 0.65% - 8/27/19, 8/29/19, and 8/30/19 at 8:00am. - Deep Sea Nasal Spray 0.65% - 7/23/19 and 8/28/18 at 8:00pm. - Divalproex 500mg - 7/24/19, 8/27/19, 8/29/19, and 8/30/19 at 8:00am. - Divalproex 500mg - 7/23/19, 7/24/19, and 8/28/19 at 8:00pm. - Fluoxetine 20mg - 7/24/19, 8/27/19, 8/29/19, and 8/30/19 at 8:00am. - Fluoxetine 40mg - 7/24/19, 8/27/19, 8/29/19, and 8/30/19 at 8:00am. - Fluticasone 50mcg - 7/24/19, 8/27/19, 8/29/19, and 8/30/19 at 8:00am. - Haloperidol 5mg - 7/24/19, 8/27/19, 8/29/19, and 8/30/19 at 8:00am. - Haloperidol 5mg - 7/23/19, 7/24/19, and 8/28/19 at 8:00pm. | V 118 | | |

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| V 118 | <p>Continued From page 4</p> <ul style="list-style-type: none"> - Melatonin 5mg - 7/23/19, 7/24/19, and 8/28/19 at 8:00pm. - Prazosin 1mg - 7/23/19, 7/24/19, and 8/28/19 at 8:00pm. - Prazosin 2mg - 7/23/19, 7/24/19, and 8/28/19 at 8:00pm. <p>Client #2 was unable to be interviewed due to agitation at time of observation.</p> <p>Interview on 9/27/19 Clinical Services Director stated:</p> <ul style="list-style-type: none"> - The Internet had not been functioning properly at facility and had created the need for handwritten MARs to be completed in conjunction with electronic MARs. - The individual responsible for reviewing MARs had recently resigned. <p>Due to the failure to accurately document medication administration it could not be determined if client #1 and client #2 received their medications as ordered by the physician.</p> | V 118 | | | |