Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: MHL067-052 10/03/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 211 GREENBRIAR DRIVE **GREENBRIAR-J** JACKSONVILLE, NC 28540 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRFFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) Y118V 000 INITIAL COMMENTS V 000 Medication requirements An annual and follow up survey was completed October 3, 2019. A deficiency was cited. **Action Plan:** At any time, a medication is administered it This facility is licensed for the following service is to be documented with initials on the category: 10A NCAC 27G .5600C Supervised MAR. Living for Adults with Developmental Disabilities. Each Employee received a coaching and V 118 27G .0209 (C) Medication Requirements V 118 counseling on the importance of following the guidelines as written in policy and 10A NCAC 27G .0209 MEDICATION procedure. REQUIREMENTS (c) Medication administration: Program Manager will review MARs (1) Prescription or non-prescription drugs shall daily when scheduled to work (M-F) only be administered to a client on the written All staff will attend another medication order of a person authorized by law to prescribe drugs. Each on coming shift will review the (2) Medications shall be self-administered by MAR sheet along with count of clients only when authorized in writing by the client's physician. medications handover. (3) Medications, including injections, shall be Program Manager will review all shifts administered only by licensed persons, or by exchange information weekly. unlicensed persons trained by a registered nurse. Program Manager provided a coaching pharmacist or other legally qualified person and and counseling to the employees whom privileged to prepare and administer medications. did not document properly and will from (4) A Medication Administration Record (MAR) of this point on provide Disciplinary action all drugs administered to each client must be kept to employees who do not adhere to the current. Medications administered shall be policies as written and training that has recorded immediately after administration. The been provided. MAR is to include the following: (A) client's name; At any time, a client missing a dose of (B) name, strength, and quantity of the drug; medication and incident report will be (C) instructions for administering the drug; filed. (D) date and time the drug is administered; and It was evident the medication was given (E) name or initials of person administering the based on the count, but documented on the MAR. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR This information will be shared with QP file followed up by appointment or consultation during Managers Meetings. with a physician. Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

DHSR-Mental Health

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FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: ___ B. WING MHL067-052 10/03/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 211 GREENBRIAR DRIVE GREENBRIAR-J JACKSONVILLE, NC 28540 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRFFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) V 118 Continued From page 1 V 118 This Rule is not met as evidenced by: Based on record reviews, observation, and interviews, the facility failed to keep the MARs current affecting two of three current clients (#1 and #2). The findings are: Finding #1: Review on 10/03/19 of client #1's record revealed: - 48-year old male. - Admission date of 3/21/00. - Diagnoses of Schizophrenia, Post-Traumatic Stress Disorder, Intellectual Disability (Moderate). Sleep-Wake Disorder, Depressive Disorder, and Intermittent Explosive Disorder. Review on 10/03/19 of physician orders for client #1 dated 5/06/19 and 5/23/19 revealed: 5/06/19 - Combigan Solution 0.2%/0.5% (treats elevated intraocular pressure) - 1 drop in each eye twice daily. - Urea Cream 20/40% (treats dry skin) - Apply to affected area twice daily. Review on 10/03/19 of client #1's July 2019 through September 2019 MARs revealed the following blanks: - Combigan Solution 0.2%/0.5% - 9/30/19 at 8:00pm. - Urea Cream 20/40%- 7/16/19, 8/09/19, and

8/29/19.

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: ___ COMPLETED R B. WING MHL067-052 10/03/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 211 GREENBRIAR DRIVE GREENBRIAR-J JACKSONVILLE, NC 28540 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 118 Continued From page 2 V 118 Interview on 10/03/19 client #1 stated: - He received his medications as ordered. Finding #2: Review on 10/03/19 of client #2's record revealed: - 51-year old male. - Admission date of 12/01/06. - Diagnoses of Intellectual Disability (Moderate), Intermittent Explosive Disorder, Hypothyroidism, Diabetes (II), and Microcephaly. Review on 10/03/19 of physician orders for client #2 dated 9/18/19 revealed: - Zocor (treats high cholesterol) 10 milligrams (mg) - 1 tablet daily. Review on 10/03/19 of client #2's July 2019 through September 2019 MARs revealed the following blanks. - Zocor 10mg - 7/30/19 at 8pm. Interview on 10/03/19 client #2 stated: - He received his medications as ordered. Due to the failure to accurately document medication administration it could not be determined if client #1 and client #2 received their medications as ordered by the physician.