STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	mhl096-192	A. BUILDING: _____ B. WING _____	R 10/03/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ASA LIVING I	1308 BEN BREWINGTON DRIVE GOLDSBORO, NC 27530

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was attempted on 10/3/19. Deficiencies were cited. Due to the presence of live bed bugs, the annual survey was not completed. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interviews the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observations on 10/2/19 at approximately 1:30pm revealed: -Client #2's bedroom: 4 drawer chest with the 3rd drawer full of clothes on the floor. Dark brown stains in a spatter pattern on the wall beside client #2's bed. -Client #1's bedroom: When the Group Home Director opened client #1's closet doors, clothing spilled out into the bedroom. Finish on headboard worn, exposing bare wood surface underneath. -Client #3's bedroom: 4 drawer chest with the second and third drawer off track and unable to	V 736		

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V 736	Continued From page 1 close securely. Interview on 10/2/19 client #2 stated his drawer had been broken about 10 months. Interview on 10/2/19 Group Home Director stated: -Client #1 was a hoarder. That was the reason the clothing was stacked inside his closet. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736		
V 738	27G .0303(d) Pest Control 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents. This Rule is not met as evidenced by: Based on observation and interview, the facility was not kept free from insects. The findings are: Observations on 10/2/19 at approximately 1:40 PM revealed: -Round to oval reddish brown dead bed bugs on client #2's comforter. -Approximately 23 brown stained areas on left wall beside client #2's bed near the window. -Numerous small brown stained areas on client #2's mattress. -Approximately 5 very small live bedbugs crawling on client #2's box spring. -Numerous dead bed bugs on client #2's floor near his bed.	V 738		

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V 738	Continued From page 2 -Approximately 3 round to oval reddish brown live bedbugs crawling on client #2's mattress. -Approximately 3 dead bed bugs on client #4's mattress that was encased in the manufacturer's plastic. Interview on 10/2/19 client #2 stated: -Bedbugs were present and came out at night. -He had a plastic covering over his mattresses but the Director took it off. -The bedbugs were present in his room for at least one year and a half. -The bedbugs cling to his clothes. -The bedbugs crawl on the wall and die. -He saw them on the bathroom floor. -No pest control company had been to the facility since February 2019 and only sprayed the floor during the visit. Interview on 10/2/19 the Group Home Director stated: -The facility had a bedbug infestation about a year and a half ago. -The facility had a tent treatment for bedbugs back in the past. -The facility currently had no bed bugs. Telephone interview on 10/3/19 the Licensed Pest Control Agency Staff stated: -The facility's first bed bug treatment was done 9/6/17, at which time they received only a "basic" treatment instead of the initially planned "tent" treatment." The facility's last treatment, another "basic," was on 12/22/17, after bed bugs were found during a maintenance inspection done 12/18/17. -After 12/22/17, the facility never scheduled a reinspection or quarterly bed bug services as planned; therefore, the pest control company canceled this agreement on 2/26/18.	V 738		

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V 738	Continued From page 3 -There was a service date scheduled for 3/14/18 but it had been canceled. No reason was documented why this was canceled. -In March 2019 the facility contacted the pest control company and requested another contract for bed bug treatment. A "service ticket" was done, but canceled by the facility before the service could be scheduled. The reason given for cancellation was the facility had found a "cheaper company." Telephone interview on 10/3/19 Group Home Director stated: -He thought the first bed bug treatment (9/6/17) was a "tent treatment." They had emptied all of the closets and taken everything outside. Everyone had to leave the house and could not return for at least 12 hours after the treatment. After 12 hours we had to clean, mop, and take all clothes to the laundry. The pest control technicians brought in plastic to do the treatment. -The pest control staff did not bring in plastic for the 2nd treatment. They just did the heat treatment and the facility staff went through the same process to remove everything and put all clothing through the laundry. -These treatments occurred over a year ago. He was not exactly sure of the date. -There were no re-inspections after the 2nd treatment because he was told "you should be good." He thought with regular sprays monthly they would be "ok." He knew these regular sprays were not for bed bugs. -When asked when he first saw bed bugs following the last treatment, he stated, "I would say about 10 days ago." He did not actually know they had bed bugs, but he saw a bug in the bathroom that looked "different," so he started checking the client mattresses. "I told the guys if you see something let me know." He was maybe	V 738		

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V 738	Continued From page 4 checking mattresses every other day. He had not seen anything on the mattresses until they were found by the surveyors on 10/2/19. This was the first time he had seen anything in a while. -When asked why the pest control company had been contacted in March 2019 for bed bug services, he stated he had seen a bug in the bathroom. After contacting the pest control company, he went to the hardware store and talked with a "technician" who showed him some spray that could be mixed with water. Rather than having the pest control services, he used this spray and found it to be "very effective" because he did not see any more suspicious bugs. When asked if he had sprayed after seeing the bug about 10 days ago, stated he had not. -He stated new mattresses had been purchased for all clients. He bought mattresses for client #2 and client #1 first, less than 6 months ago. He had removed the plastic covering but did not put an encasement around their mattresses. He did not think to do this after seeing the "bugs" in the bathroom in March 2019 or 10 days prior when he saw a bug in the bathroom. When he purchased the mattresses for the other clients he decided it was a good idea to leave the plastic in place. -He would make sure reinspection's would follow future treatments to determine if the bed bugs had been effectively exterminated Review on 10/2/19 of a Plan of Protection signed by the Group Home Director dated 10/2/19 revealed: - "What immediate action will the facility take to ensure the safety of the consumer in your care?: Wash linens and spray or wipe beds down with alcohol. Will dry all linens in the electric dryer at the highest heat level possible. I will place bed encasements on all beds that are not already	V 738		

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V 738	Continued From page 5 covered. I have been in touch with local pest control company. They will be sending a technician out tomorrow to see what level of treatment is needed. We will have a treatment done as soon as they can schedule the facility." - "Describe your plans to make sure the above happens. I'm going to start washing all linens immediately and while the linens are being washed. I will wipe down all beds with alcohol. I will dry all linens on the highest heat level possible. I will also get encasements for all bedding that needs them." On 10/2/19 bed bugs, alive and dead, were seen in 3 of 3 client bedrooms during the facility tour. The facility had a history in 2017 of treatment for bed bugs without a final inspection to determine the infestation had been eradicated. In March 2019 the Division of Health Service Regulation Construction Section cited the facility for bed bugs. In March of 2019 the facility contacted a professional pest control service for bed bug services after seeing "suspicious" bugs. However, the facility chose to use a "cheaper" treatment by using a spray from a local hardware store and did not apply mattress encasements to the clients' beds. The Group Home Director stated he had seen more "suspicious bugs" in the facility approximately 10 days prior to the survey, but had not contacted a pest control service to inspect. The facility's failure to professionally treat the bed bug infestation from 2017 to current has resulted in placing the clients in an unsafe environment, detrimental to their health, safety and welfare. This deficiency constitutes a Type B rule violation. If the violation is not corrected within 45 days, an administrative penalty of $200.00 per day will be imposed for each day the facility is out of compliance beyond the 45th day.	V 738		

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