

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL078-251</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>10/17/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PREMIER BEHAVIORAL SERVICES INC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2003 GODWIN AVENUE STE B</b> <b>LUMBERTON, NC 28358</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A follow up survey was completed October 17, 2019. A deficiency was cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .1200 Psychosocial Rehabilitation Facilities for Individuals with Severe and Persistent Mental Illness; 10A NCAC 27G .4400 Substance Abuse Intensive Outpatient Program and 10A NCAC 27G .4500 Substance Abuse Comprehensive Outpatient Treatment.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility was not maintained in a clean, attractive and orderly manner. The findings are:</p> <p>Observations on 10/17/19 at the facility revealed: 10:40am - The front office reception area of the Psychosocial Rehabilitation (PSR) office was littered with trash bag from local fast food restaurant on the client chairs, the current sign in sheet was torn and ripped, and several wall documents were torn/ripped. There was dirt and sand accumulated on the floor, multiple skuff marks and large dark stains on the walls throughout the reception area and large dead</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>bugs in the light fixtures in the client bathroom located near the reception area.</p> <ul style="list-style-type: none"> <li>- The carpet in the large PSR room had been removed and mis-matched tile was partially installed with chairs on the tables and the was area taped-off and not available for use. The carpet in the hallway and classroom area of the Substance Abuse Comprehensive Outpatient Treatment (SACOT) Substance Abuse Intensive Outpatient Program and (SAIOP) area was soiled with numerous large dark stains and wrinkled up.</li> <li>- The clients' restrooms in the classroom area had signs on the outside of the doors which read to check behind themselves and "Don't Be Nasty!!!!!!"</li> <li>- The clients' restrooms contained trash littered on the floor and strong foul odors.</li> <li>- The PSR clients were observed in a classroom used routinely by the SACOT and SAIOP clients.</li> <li>- The SACOT classroom walls had numerous dark scuff marks and black writing throughout the classroom.</li> </ul> <p>Interview on 10/17/19 The Quality Manager Director stated:</p> <ul style="list-style-type: none"> <li>- The PSR clients were sharing the same classroom as the SACOT clients who were out of the building on outings due to the flooring repairs which had begun on 10/16/19.</li> <li>-The bathrooms were cleaned twice a week.</li> <li>- He was unsure when the repairs would be completed.</li> </ul> <p>[This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]</p>	V 736		