

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL068-128	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 10/11/2019
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NAME OF PROVIDER OR SUPPLIER SUNRISE CASAWORKS AT HORIZONS	STREET ADDRESS, CITY, STATE, ZIP CODE 211 CONNOR DRIVE CHAPEL HILL, NC 27599
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on October 11, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .4100 Therapeutic Homes for Individuals with Substance Abuse Disorders and their Children.</p>	V 000		
V 112	<p>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <ol style="list-style-type: none"> (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained. 	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to develop and implement strategies to address the needs and behaviors for three of three clients (#1, #2 and #3). The findings are:</p> <p>a. Review on 10/10/19 of client #1's record revealed: -Admission date of 2/12/19. -Diagnosis of Opioid Dependence. -Physician's order to self administer medications dated 2/12/19. -Physician's order to administer medications to her child (client #1a) dated 2/12/19. -Physician's order dated 9/30/19 for Colace 100 mg, one capsule two times daily. -Physician's order dated 9/16/19 for Bupropion SR 150 mg, one tablet in the morning. -Physician's order dated 8/14/19 for Chantix 1mg, one tablet two times daily; Ketoconazole 2% cream, apply to affected area daily and Retin A 0.005, apply daily. -Physician's order for client #1a dated 7/6/19 for Lotrimin 1% topical, apply topical two times daily. -Physician's order for client #1a dated 4/5/19 for Melatonin 1 mg, take 1-2 mg at night. -The October 2019 Medication Administration Record (MAR) had blank boxes on 10/4 PM, 10/5 PM, 10/7 AM and 10/8 PM for Colace 100 mg; 10/1 through 10/9 for Ketoconazole 2% cream and 10/1 through 10/9 for Retin A 0.005 -The September 2019 MAR had blank boxes on 9/25 for Bupropion SR 150 mg; 9/19 both doses and 9/20 both doses for Chantix 1mg; 9/1 through 9/15 for Ketoconazole 2% cream; 9/7, 9/12, 9/15 and 9/19 through 9/30 for Retin A 0.005. -The August 2019 MAR had blank boxes on for Bupropion SR 150 mg on 8/29 through 8/31 PM;</p>	V 112		

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V 112	<p>Continued From page 2</p> <p>8/11 PM, 8/12 AM and 8/18 PM for Chantix 1mg; 8/15, 8/15 and 8/18 through 8/31 for Ketoconazole 2% cream and 8/24 for Retin A 0.005</p> <p>-Person Centered Plan dated 2/12/19 and updated 7/8/19 had no strategies to address refusing to take prescribed medications and refusing to ensure she administered medication to her child.</p> <p>Review of facility records on 10/9/19 revealed: *Incident reports for client #1 had the following medication refusals: -Bupropion SR 150 mg refused doses on 8/10/19, 8/12/19, 9/25/19 and 9/26/19. -Chantix 1mg refused doses on 8/11/19-PM dose, 8/12/19-AM dose, 8/18/19-PM dose, 9/19/19-both doses, 9/20/19-both doses, 9/21/19-PM dose and 9/25/19-AM dose. -Ketoconazole 2% cream refused doses on 8/15/19, 8/16/19, 8/18/19 through 9/26/19. -Retin A 0.05% refused doses on 8/24/19, 9/7/19, 9/12/19, 9/15/19 and 9/19 through 9/26/19. *Incident reports for client #1a had the following missed doses: -Lotrimin 1% missed doses on 7/9/19-AM doses and 7/11/19 through 7/15/19 AM/PM. -Melatonin 1 mg missed doses on 5/10/19 through 5/18/19; 5/20/19 through 5/31/19.</p> <p>b. Review on 10/10/19 of client #2's record revealed: -Admission date of 7/29/19. -Diagnoses of Opioid Dependence, Amphetamine Dependence and Hepatitis C. -Physician's order to self administer medications dated 7/29/19. -Physician's order dated 8/5/19 for Prenatal Vitamin Plus, one tablet daily and Hydrocortisone 2.5 %, apply one application two times daily.</p>	V 112		

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V 112	<p>Continued From page 3</p> <ul style="list-style-type: none"> -The October 2019 MAR had refusals for Prenatal Vitamin Plus and Hydrocortisone 10/1 through 10/7. -The September 2019 MAR had blank boxes on 9/1 through 9/15 for for Hydrocortisone 2.5 %. -The August 2019 MAR had blank boxes on 8/15/19 and 8/16/19 for the Subutex 8 mg; 8/1, 8/3 through 8/5, 8/8, 8/12 and 8/13 for Prenatal Vitamin Plus and 8/1 through 8/5, 8/12, 8/13, 8/17 through 8/31 for Hydrocortisone 2.5 %. -Person Centered Plan dated 7/29/19 had no strategies to address refusing to take prescribed medications. <p>Review of facility records on 10/9/19 revealed: Incident reports for client #2 had the following medication refusals:</p> <ul style="list-style-type: none"> -Prenatal Vitamin Plus refused doses on 8/1/19, 8/3/19 through 8/5/19, 8/8/19, 8/12/19, 8/13/19, 8/19/19, 8/24/19, 8/25/19, 8/26/19, 9/17/19 through 9/30/19 and 10/1/19 through 10/7/19. -Hydrocortisone 2.5 % refused doses on 8/6/19 through 8/11/19 and 8/14/19 through 8/16/19. <p>c. Review on 10/10/19 of client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 8/19/19. -Diagnosis of Cocaine Dependence. -Physician's order to self administer medications dated 8/19/19. -Physician's order to administer medications to her children (client #3a and #3b) dated 8/19/19. -Physician's order dated 9/27/19 for Nicotrol NS 10 mg, instill one spray into each nostril daily; Amitriptyline 25 mg, one tablet every night; Ovar 40 mcg, inhale one puff two times daily. -Physician's order dated 5/30/19 for Advair Diskus 100/50 mcg, inhale two times daily. -Physician's order for client #3a dated 10/4/19 for Hydrocortisone 2.5% cream, apply two times 	V 112		

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V 112	<p>Continued From page 4</p> <p>daily.</p> <p>-Physician's order for client #3a dated 8/20/19 for Triamcinolone 0.1% cream, apply to affected area two times daily.</p> <p>-Physician's order for client #3b dated 9/26/19 for Flovent HFA 110 mcg, two puffs two times daily; Gavilax powder 17 gm, mix with liquid daily; Montelukast 4 mg, chew and swallow one tablet at bedtime and Hydrocortisone 2.5 %, apply one application daily.</p> <p>-The October 2019 MAR had blank boxes on 10/1 both doses, 10/3 PM , 10/7 PM and 10/9 PM for Advair Diskus 100/50 mcg; 10/1 through 10/3 and 10/5 through 10/7 for Nicotrol NS 10 mg; 10/1 through 10/6 for Amitriptyline 25 mg and 10/1 through 10/6 for Ovar 40 mcg.</p> <p>-The September 2019 MAR had blank boxes on 9/1 PM, 9/2 PM , 9/7 PM, 9/9 AM and 9/24 through 9/30 both doses for Advair Diskus 100/50 mcg.</p> <p>-The August 2019 MAR had blank boxes on 8/24 both doses, 8/25 both doses, 8/26 AM , 8/27 through 8/31 PM doses for Advair Diskus 100/50 mcg.</p> <p>-The October 2019 MAR for client #3a had blank boxes on 10/1 through 10/5 both doses for Hydrocortisone 2.5% cream; 10/1 through 10/10 AM and 10/1 through 10/9 PM for Triamcinolone 0.1% cream.</p> <p>-The September 2019 MAR for client #3a had blank boxes on 9/1 PM, 9/2 through 9/7 both doses, 9/8 PM, 9/9 both doses, 9/10 AM, 9/11 through 9/23 both doses, 9/24 PM and 9/25 through 9/30 both doses.</p> <p>-The October 2019 MAR for client #3b had blank boxes on 10/6 PM for Flovent HFA 110 mcg and 10/1 through 10/9 both doses for Hydrocortisone 2.5% cream.</p> <p>-The September 2019 MAR for client #3b had blank boxes on 9/7 PM, 9/8 PM, 9/21 AM and</p>	V 112		

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V 112	<p>Continued From page 5</p> <p>9/26 AM for Flovent HFA 110 mcg; 9/5 AM, 9/7 both doses, 9/8 PM, 9/12 PM, 9/16 through 9/30 both doses for Hydrocortisone 2.5% cream; 9/7 for Gavilax powder 17 gm and 9/7 for Montelukast 4 mg.</p> <p>-Person Centered Plan dated 8/19/19 had no strategies to address refusing to take prescribed medications and refusing to ensure she administered medication to her children.</p> <p>Review of facility records on 10/9/19 revealed: *Incident reports for client #3 had the following medication refusals: -Advair Diskus 100/50 mcg refused doses on 8/24/19 both times; 8/26/19 through 9/2/19 both doses; 9/7/19 PM dose; 9/24/19 through 9/29/19 both doses. *Incident reports for client #3a had the following missed doses: -Triamcinolone 0.1% cream missed doses on 8/23/19 through 9/8/19; 9/10/19 through 9/23/19 and 9/25/19 through 9/28/19. *Incident reports for client #3b had the following missed doses: -Flovent HFA 110 mcg missed doses on 8/22/19 through 8/25/19; 9/7/19, 9/8/19; 9/18/19 through 9/21/19, 9/23/19, 9/24/19 and 9/26/19. -Gavilax powder 17 gm missed doses on 9/7/19 and 9/18/19 through 9/20/19. -Montelukast 4 mg missed doses on 9/7/19 and 9/18/19 through 9/20/19. -Hydrocortisone 2.5 % missed doses on 9/5/19 through 9/8/19; 9/12/19; 9/14/19 through 10/5/19.</p> <p>Interview with client #1 on 10/11/19 revealed: -She had refused to take her medications in the past. -She did not feel like going to the office to get her medication. -She felt like staff sometimes had a bad attitude,</p>	V 112		

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V 112	<p>Continued From page 6</p> <p>therefore she avoided going to the office to get medication.</p> <ul style="list-style-type: none"> -She had refused to give client 1a his medication as well. -She was also refusing medication for herself and client #1a due to lack of time. -She felt like she did not have enough time to get the medication at the office someday's. <p>Interview with client #2 on 10/11/19 revealed:</p> <ul style="list-style-type: none"> -She stopped taking the Prenatal Vitamins because they made her feel sick. -She stop taking the Hydrocortisone cream because she felt like she no longer needed it. <p>Interview with client #3 on 10/11/19 revealed:</p> <ul style="list-style-type: none"> -She thought she failed to use her inhaler a few days. -She normally took her oral medications daily. -She did not apply the Triamcinolone cream for client #3a. -She did not apply the cream because client #3a no longer had a rash. -She was not sure why she missed administering medications for client 3b. <p>Interviews on 10/9/19 and 10/10/19 with the Lead Residential Advisor revealed:</p> <ul style="list-style-type: none"> -The clients were required to come to the office during all dosing times. -Clients' #1, #2 and #3 all refused to take some of their medications. -Clients' #1 and #3 also refused to give their children medications. -Clients' #1, #2 and #3 would sometimes stay they did not feel like coming to the office. -She confirmed clients' #1, #2 and #3 had no strategies to address refusing to take prescribed medications and/or refusing to ensure they administered medication to their children. 	V 112		

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V 112	Continued From page 7 Interview with the Program Manager on 10/9/19 and 10/10/19 revealed: -She was aware of client #1 refusing medications. -If there were blank boxes on the MAR's the clients probably refused their medications. -The clients also did not administer their children medications if the MAR was blank. -Client #1 would not consistently come to the office to get her medications. -She did not know clients' #2 and 3 were refusing their medications. -She was not sure why clients' #1 and #3 were refusing to give their children medication. -She confirmed clients' #1, #2 and #3 had no strategies to address refusing to take prescribed medications and/or refusing to ensure they administered medication to their children.	V 112		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be	V 118		

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V 118	<p>Continued From page 8</p> <p>recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to follow the physician's orders for two of three clients (#1 and #2) and failed to keep the MAR current for three of three clients (#1, #2 and #3). The findings are:</p> <p>1. The following is evidence the facility failed to follow the physician's orders.</p> <p>a. Review on 10/10/19 of client #1's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 2/12/19. -Diagnosis of Opioid Dependence. -Physician's order to self administer medications dated 2/12/19. -Physician's order dated 9/16/19 for Suboxone 8 mg/2 mg, dissolve one half film under tongue two times daily. -August 2019 MAR indicated client #1 was not administered the Suboxone on 8/22/19. <p>Review of facility records on 10/9/19 revealed:</p>	V 118		

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V 118	<p>Continued From page 9</p> <p>-Incident reports for client #1 revealed the following: *8/22/19-Suboxone was not administered. *9/20/19-Suboxone was not administered. *9/21/19-The wrong dose of Suboxone was administered.</p> <p>b. Review on 10/10/19 of client #2's record revealed: -Admission date of 7/29/19. -Diagnoses of Opioid Dependence, Amphetamine Dependence and Hepatitis C. -Physician's order to self administer medications dated 7/29/19. -Physician's order dated 10/7/19 for Subutex 8 mg, dissolve one half tablet 4 mg under the tongue daily. -The August 2019 MAR had blank boxes on 8/15/19 and 8/16/19 for the Subutex 8 mg.</p> <p>Review of facility records on 10/9/19 revealed: -Incident reports for client #2 revealed the following: *8/15/19-Subutex was not administered. *8/16/19-Subutex was not administered. *9/28/19-Subutex was not administered.</p> <p>Interview with client #1 on 10/11/19 revealed: -She did run out of the Suboxone medication. -She thought she missed at least two doses of the Suboxone.</p> <p>Interview with client #2 on 10/11/19 revealed: -She ran out the Subutex medication about a month ago. -She thought she was out of Subutex for about two days.</p> <p>Interview with staff #1 on 10/10/19 revealed: -Client #2 did run out of the Subutex for about two</p>	V 118		

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V 118	<p>Continued From page 10</p> <p>days.</p> <p>-She confirmed staff failed to follow the physician's orders for clients' #1 and #2.</p> <p>Interview with the Program Manager on 10/10/19 revealed:</p> <p>-She was not aware of clients' #1 and #2 running out of those prescribed medications.</p> <p>-She was not sure why clients' #1 and #2 run out of those medications.</p> <p>-She confirmed staff failed to follow the physician's orders for clients' #1 and #2.</p> <p>2. The following is evidence the facility failed to keep the MAR current.</p> <p>a. Review on 10/10/19 of client #1's record revealed:</p> <p>-Physician's order to self administer medications dated 2/12/19.</p> <p>-Physician's order dated 9/16/19 for Bupropion SR 150 mg, one tablet in the morning.</p> <p>-Physician's order dated 9/30/19 for Colace 100 mg, one capsule two times daily.</p> <p>-Physician's order dated 8/14/19 for Chantix 1mg, one tablet two times daily; Ketoconazole 2% cream, apply to affected area daily and Retin A 0.005, apply daily.</p> <p>-The October 2019 MAR had blank boxes on 10/4 PM, 10/5 PM, 10/7 AM and 10/8 PM for Colace 100 mg; 10/1 through 10/9 for Ketoconazole 2% cream; 10/1 through 10/9 for Retin A 0.005</p> <p>-The September 2019 MAR had blank boxes on 9/25 for Bupropion SR 150 mg; on 9/19 both doses and 9/20 both doses for Chantix 1mg; 9/1 through 9/15 for Ketoconazole 2% cream; 9/7, 9/12, 9/15 and 9/19 through 9/30 for Retin A 0.005.</p> <p>-The August 2019 MAR had blank boxes on for</p>	V 118		

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NAME OF PROVIDER OR SUPPLIER SUNRISE CASAWORKS AT HORIZONS	STREET ADDRESS, CITY, STATE, ZIP CODE 211 CONNOR DRIVE CHAPEL HILL, NC 27599
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 118	<p>Continued From page 11</p> <p>Bupropion SR 150 mg on 8/29 through 8/31 PM; 8/11 PM, 8/12 AM and 8/18 PM for Chantix 1mg; 8/15, 8/15 and 8/18 through 8/31 for Ketoconazole 2% cream; 8/24 for Retin A 0.005.</p> <p>b. Review on 10/10/19 of client #2's record revealed: -Admission date of 7/29/19. -Diagnoses of Opioid Dependence, Amphetamine Dependence and Hepatitis C. -Physician's order to self administer medications dated 7/29/19. -Physician's order dated 10/7/19 for Subutex 8 mg, dissolve one half tablet 4 mg under the tongue daily. -Physician's order dated 8/5/19 for Prenatal Vitamin Plus, one tablet daily and Hydrocortisone 2.5 %, apply one application two times daily. -The September 2019 MAR had blank boxes on 9/1 through 9/15 for for Hydrocortisone 2.5 %. -The August 2019 MAR had blank boxes on 8/15/19 and 8/16/19 for the Subutex 8 mg; 8/1, 8/3 through 8/5, 8/8, 8/12 and 8/13 for Prenatal Vitamin Plus and 8/1 through 8/5, 8/12, 8/13, 8/17 through 8/31 for Hydrocortisone 2.5 %.</p> <p>c. Review on 10/10/19 of client #3's record revealed: -Admission date of 8/19/19. -Diagnosis of Cocaine Dependence. -Physician's order to self administer medications dated 8/19/19. -Physician's order to administer medications to her children (client #3a and 3b) dated 8/19/19. -Physician's order dated 9/27/19 for Nicotrol NS 10 mg, instill one spray into each nostril daily; Amitriptyline 25 mg, one tablet every night; Ovar 40 mcg, inhale one puff two times daily. -Physician's order dated 5/30/19 for Advair Diskus 100/50 mcg, inhale two times daily.</p>	V 118		

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V 118	<p>Continued From page 12</p> <ul style="list-style-type: none"> -Physician's order for client #3a dated 10/4/19 for Hydrocortisone 2.5% cream, apply two times daily. -Physician's order for client #3a dated 8/20/19 for Triamcinolone 0.1% cream, apply to affected area two times daily. -Physician's order for client #3b dated 9/26/19 for Flovent HFA 110 mcg, two puffs two times daily; Gavilax powder 17 gm, mix with liquid daily; Montelukast 4 mg, chew and swallow one tablet at bedtime and Hydrocortisone 2.5 %, apply one application daily. -The October 2019 MAR had blank boxes on 10/1 both doses, 10/3 PM , 10/7 PM and 10/9 PM for Advair Diskus 100/50 mcg; 10/1 through 10/3 and 10/5 through 10/7 for Nicotrol NS 10 mg; 10/1 through 10/6 for Amitriptyline 25 mg; 10/1 through 10/6 for Ovar 40 mcg. -The September 2019 MAR had blank boxes on 9/1 PM, 9/2 PM , 9/7 PM, 9/9 AM and 9/24 through 9/30 both doses for Advair Diskus 100/50 mcg. -The August 2019 MAR had blank boxes on 8/24 both doses, 8/25 both doses, 8/26 AM , 8/27 through 8/31 PM doses for Advair Diskus 100/50 mcg. -The October 2019 MAR for client #3a had blank boxes on 10/1 through 10/5 both doses for Hydrocortisone 2.5% cream; 10/1 through 10/10 AM and 10/1 through 10/9 PM for Triamcinolone 0.1% cream. -The September 2019 MAR for client #3a had blank boxes on 9/1 PM, 9/2 through 9/7 both doses, 9/8 PM, 9/9 both doses, 9/10 AM, 9/11 through 9/23 both doses, 9/24 PM and 9/25 through 9/30 both doses. -The October 2019 MAR for client #3b had blank boxes on 10/6 PM for Flovent HFA 110 mcg; 10/1 through 10/9 both doses for Hydrocortisone 2.5% cream. 	V 118		

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V 118	<p>Continued From page 13</p> <p>-The September 2019 MAR for client #3b had blank boxes on 9/7 PM, 9/8 PM, 9/21 AM and 9/26 AM for Flovent HFA 110 mcg; 9/5 AM, 9/7 both doses, 9/8 PM, 9/12 PM, 9/16 through 9/30 both doses for Hydrocortisone 2.5% cream; 9/7 for Gavilax powder 17 gm; 9/7 for Montelukast 4 mg.</p> <p>Interview with the Program Manager on 10/10/19 revealed:</p> <ul style="list-style-type: none"> -If there were blank boxes on the MAR's the clients probably refused their medications. -The clients also did not administer their children medications if the MAR was blank. -Staff were supposed to write "R" for any refusals. -Sometimes staff possibly forgot to sign off for administered medications. -Staff were aware they can't just leave the MAR boxes blank. -The clients self administer their medications. -The clients administer the medication for their children. -Staff were responsible for the MAR documentation. -She confirmed staff failed to keep the MAR current for clients' #1, #2 and #3. -She confirmed staff failed to keep the MAR current for client #3's children (3a and 3b). <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		
V 120	<p>27G .0209 (E) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean,</p>	V 120		

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V 120	<p>Continued From page 14</p> <p>well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit; (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use; (E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews the facility failed to ensure medications were stored separately for each client and failed to ensure external and internal stored separately affecting two of three current clients (#1 and #3). The findings are:</p> <p>1. The following is evidence the facility failed to ensure medications were stored separately for each client.</p> <p>a. Review on 10/10/19 of client #1's record revealed: -Admission date of 2/12/19. -Diagnosis of Opioid Dependence. -Physician's order to self administer medications dated 2/12/19. -Physician's order to administer medications to her child (client #1a) dated 2/12/19. -Physician's order dated 9/30/19 for Colace 100</p>	V 120		

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V 120	<p>Continued From page 15</p> <p>mg, one capsule two times daily; Prazosin 1mg, three capsules at night and Mirtazapine 45 mg, one tablet at night.</p> <p>-Physician's order dated 9/16/19 for Bupropion SR 150 mg, one tablet in the morning and Suboxone 8 mg/2 mg, dissolve one half film under the tongue two times daily.</p> <p>-Physician's order dated 8/14/19 for Chantix 1mg, one tablet two times daily; Ketoconazole 2% cream, apply to affected area daily; Retin A 0.005, apply daily; Nicotine patch, apply one patch and leave in place for twenty four hours; Ibuprofen 600 mg, one tablet every six hours as needed and Polyethylene Glycol 17 gm, mix in water or juice.</p> <p>-Physician's order dated 5/1/19 for Cetirizine 10 mg, one tablet daily and Fluticasone 50 mcg, one spray into each nostril daily.</p> <p>-Physician's order for client #1a dated 7/6/19 for Lotrimin 1% topical, apply topical two times daily.</p> <p>-Physician's order for client #1a dated 2/13/19 for Ibuprofen 50 mg/ 1.25 ml, give every 6-8 hours as needed; Acetaminophen 160 mg/15 ml, give 5 ml every 4-6 hours as needed and Children's Tylenol 160 mg, chew one tablet every four hours as needed.</p> <p>Observation on 10/10/19 of the medication area for client #1 and client #1a at approximately 1:50 PM revealed:</p> <p>- Medications for client #1-Colace 100 mg, Prazosin 1mg, Mirtazapine 45 mg, Bupropion SR 150 mg, Suboxone 8 mg/2 mg, Chantix 1mg, Ketoconazole 2% cream, Retin A 0.005, Nicotine patch, Ibuprofen 600 mg, Polyethylene Glycol 17 gm, Cetirizine 10 mg and Fluticasone 50 mcg.</p> <p>-Medications for client #1a- Lotrimin 1% topical, Ibuprofen 50 mg/ 1.25 ml, Acetaminophen 160 mg/15 ml and Children's Tylenol 160 mg.</p> <p>The medications for clients #1 and client #1a</p>	V 120		

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V 120	<p>Continued From page 16</p> <p>were in the same medication drawer and not stored separately.</p> <p>b Review on 10/10/19 of client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 8/19/19. -Diagnosis of Cocaine Dependence. -Physician's order to self administer medications dated 8/19/19. -Physician's order to administer medications to her children (client #3a and 3b) dated 8/19/19. -Physician's order dated 9/30/19 for Mirtazapine 3 mg, one tablet at bedtime and Chantix 1 mg, one tablet two times daily. -Physician's order dated 9/27/19 for Nicotrol NS 10 mg, instill one spray into each nostril daily; Amitriptyline 25 mg, one tablet every night; Ovar 40 mcg, inhale one puff two times daily and Melatonin 3 mg, one tablet in the evening. -Physician's order dated 8/19/19 for Ibuprofen 200 mg, one to two tablets every for to six hours as needed. -Physician's order dated 5/30/19 for Advair Diskus 100/50 mcg, inhale two times daily and Albuterol 2.5 mg/3 ml, use one vial in the nebulizer every four hours as needed. -Physician's order for client #3a dated 10/4/19 for Hydrocortisone 2.5% cream, apply two times daily; Cetirizine 1 mg/5 ml, give 5 ml daily; Children's Benadryl 12.5 mg/15 ml, give 10 ml use as directed and Acetaminophen 160 mg/5 ml, give 7.5 ml every four hours as needed. -Physician's order for client #3a dated 8/20/19 for Triamcinolone 0.1% cream, apply to affected area two times daily. -Physician's order for client #3b dated 9/26/19 for Flovent HFA 110 mcg, two puffs two times daily; Gavilax powder 17 gm, mix with liquid daily; Montelukast 4 mg, chew and swallow one tablet at bedtime, Cetirizine 1 mg/5 ml, give 5 ml daily 	V 120		

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V 120	<p>Continued From page 17</p> <p>and Hydrocortisone 2.5 % cream, apply one application daily.</p> <p>Observation on 10/10/19 of the medication area for client #3, client #3a and client #3b at approximately 2:18 PM revealed:</p> <ul style="list-style-type: none"> - Medications for client #3- Mirtazapine 3 mg, Chantix 1 mg, Nicotrol NS 10 mg, Amitriptyline 25 mg, Ovar 40 mcg, Melatonin 3 mg, Ibuprofen 200 mg, Advair Diskus 100/50 mcg and Albuterol 2.5 mg/3 ml. -Medications for client #3a- Hydrocortisone 2.5% cream, Cetirizine 1 mg/5 ml, Children's Benadryl 12.5 mg/15 ml, Triamcinolone 0.1% cream and Acetaminophen 160 mg/5 ml. -Medications for client #3b-Flovent HFA 110 mcg, Gavilax powder 17 gm, Montelukast 4 mg, Cetirizine 1 mg/5 ml and Hydrocortisone 2.5 % cream. -The medications for client #3, client #3a and client #3b were in the same medication drawer and not stored separately. <p>Interview with the Program Manager on 10/10/19 confirmed:</p> <ul style="list-style-type: none"> -The facility staff failed to store each clients medications separately. <p>2. The following is evidence the facility failed to ensure external and internals stored separately.</p> <p>a. Observation on 10/10/19 of the medication area for client #1 and client #1a at approximately 1:50 PM revealed:</p> <ul style="list-style-type: none"> - Medications for client #1-Colace 100 mg, Prazosin 1mg, Mitazapine 45 mg, Bupropion SR 150 mg, Suboxone 8 mg/2 mg, Chantix 1mg, Ketoconazole 2% cream, Retin A 0.005, Nicotine patch, Ibuprofen 600 mg, Polyethylene Glycol 17 gm, Cetirizine 10 mg and Fluticasone 50 mcg. 	V 120		

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V 120	<p>Continued From page 18</p> <ul style="list-style-type: none"> -Medications for client #1a- Lotrimin 1% topical, Ibuprofen 50 mg/ 1.25 ml, Acetaminophen 160 mg/15 ml and Children's Tylenol 160 mg. -Internal medications for client #1 were Colace 100 mg, Prazosin 1mg, Mitazapine 45 mg, Bupropion SR 150 mg, Suboxone 8 mg/2 mg, Ibuprofen 600 mg, Chantix 1 mg, Polyethylene Glycol 17 gm and Cetirizine 10 mg. -External medications for client #1 were Ketoconazole 2% cream, Retin A 0.005, Nicotine patch and Fluticasone 50 mcg. -Internal medications for client #1a were Ibuprofen 50 mg/ 1.25 ml, Acetaminophen 160 mg/15 ml and Children's Tylenol 160 mg. -External medication for client #1a was Lotrimin 1% topical. -The internal and external medications for client #1 and client #1a were not stored separately. <p>b. Observation on 10/10/19 of the medication area for client #3, client #3a and client #3b at approximately 2:18 PM revealed:</p> <ul style="list-style-type: none"> - Medications for client #3- Mirtazapine 3 mg, Chantix 1 mg, Nicotrol NS 10 mg, Amitriptyline 25 mg, Ovar 40 mcg, Melatonin 3 mg, Ibuprofen 200 mg, Advair Diskus 100/50 mcg and Albuterol 2.5 mg/3 ml. -Medications for client #3a- Hydrocortisone 2.5% cream, Cetirizine 1 mg/5 ml, Children's Benadryl 12.5 mg/15 ml, Triamcinolone 0.1% cream and Acetaminophen 160 mg/5 ml. -Medications for client #3b-Flovent HFA 110 mcg, Gavilax powder 17 gm, Montelukast 4 mg, Cetirizine 1 mg/5 ml and Hydrocortisone 2.5 % cream. -Internal medications for client #3 were Mirtazapine 3 mg, Chantix 1 mg, Amitriptyline 25 mg, Melatonin 3 mg and Ibuprofen 200 mg. -External medication for client #3 were Nicotrol NS 10 mg, Ovar 40 mcg, Advair Diskus 100/50 	V 120		

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V 120	<p>Continued From page 19</p> <p>mcg and Albuterol 2.5 mg/3 ml.</p> <p>-Internal medication for client #3a were Cetirizine 1 mg/5 ml, Children's Benadryl 12.5 mg/15 ml and Acetaminophen 160 mg/5 ml.</p> <p>-External medication for client #3a were Hydrocortisone 2.5% cream and Triamcinolone 0.1% cream.</p> <p>-Internal medication for client #3b were Gavilax powder 17 gm, Montelukast 4 mg and Cetirizine 1 mg/5 ml.</p> <p>-External medication for client #3b were Flovent HFA 110 mcg and Hydrocortisone 2.5 % cream.</p> <p>-The internal and external medications for client #3, client #3a and client #3b were not stored separately.</p> <p>Interview with the Program Manager on 10/10/19 confirmed:</p> <p>-The facility staff failed to store internal and external medications separately.</p>	V 120		