

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL060-648	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 10/01/2019
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NAME OF PROVIDER OR SUPPLIER TURN AROUND	STREET ADDRESS, CITY, STATE, ZIP CODE 9709 BATTEN COURT MINT HILL, NC 28227
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A Follow Up and complaint survey was completed on 10-1-19. The Complaint was unsubstantiated (#NC00155777). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 1700 Residential Treatment Staff Secure for children or Adolescents.</p>	V 000		
V 112	<p>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <ol style="list-style-type: none"> (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained. 	V 112		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to develop goals and strategies to address the treatment needs effecting one of four clients (Client #1). The findings are:</p> <p>Review on 9-12-19 of client #1's record revealed: -Person Centered Plan dated 4-18-19 revealed her goals included develop appropriate coping skills, decrease anger outbursts, no physical aggression, stop lying and manipulative behaviors. -No documentation of being able to be unsupervised in the community.</p> <p>Review on 9-12-19 of Client #1's progress notes dated 8-19-8-23-19 revealed: -8-19-19: "consumer being at her dance camp...consumer remained at her dance class during this shift." -8-20-19: "Staff also transported consumer to dance camp where consumer spent the rest of this shift." -8-21-19: "Consumer was at [dance camp] until staff pick her up at 6pm due to traffic. Consumer remained in her good position and maintaining good peer relationship." -8-22-19: " Staff transported consumer to her dance class where she remained for the rest of this shift." -8-23-19: "staff did not provide interventions for this consumer during this shift due to consumer attending [dance camp] today. Staff however did prove the transportation to and from the camp."</p>	V 112		

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V 112	<p>Continued From page 2</p> <p>Review on 9-24-19 of emails from Client #1's Guardian Ad Litem (GAL) revealed: -Email dated 8-15-19 revealed: " I spoke with [Client #1] today and she would like to attend dance camp next week. I spoke to [Group Home Manager] at the group home. She will work to get [Client #1] to camp..." -Email dated 8-14-19 revealed: "[Legal Guardian] may be contacting you regarding dance camp. She has an opportunity to go to [dance camp] next week, 7:30-5:30...There was a mix up. I guess [Art group] paid for her to go this week, but never told anyone. The money has been paid. She has the option to go next week or can go to some Thursday night classes...group home could provide transportation..."</p> <p>Interview on 9-23-19 with Client #1's Legal Guardian revealed: -They had been working off and on to get client #1 to dance camp, but nothing was finalized until a few days before the camp started. -Client #1 had enjoyed the camp and there had been no problems that he was aware of while she had been there.</p> <p>Interview on 9-24-19 with the Group Home Manager revealed: -Staff took Client #1 to dance camp and dropped her off, and picked her up. -Client #1's guardian had given permission for her to go. -There had been been no problems when Client #1 had been at dance camp.</p> <p>Interview on 9-12-19 and 10-1-19 with the Director of Operations revealed: -They didn't know until a few days before the dance camp was supposed to start that the guardian had put her in the dance group.</p>	V 112		

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V 112	<p>Continued From page 3</p> <ul style="list-style-type: none"> -They had "been down this road before" with the guardian. -If the guardian said the Client #1 had to be somewhere, they had to take her. -There had been no issues or behaviors at the dance camp from client #1 and she enjoyed being there. -They could start doing assessments on the clients and add it to their treatment plans if the clients were capable of being alone in the community for activities. <p>Client #1 refused to be interviewed by the surveyor.</p>	V 112		