

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL043-048</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/03/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WOODHAVEN FAMILY CARE FACILITY</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>436 WEST ROAD CAMERON, NC 28326</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on October 3, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to conduct fire drills under conditions that simulate emergencies at least quarterly and repeated for each shift. The findings are:</p> <p>Record review on 10/3/19 of the facility's fire drill log revealed the following: -9/14/19- 1st shift. -8/13/19- 2nd shift. -8/5/19- 1st shift.</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-7/24/19- 2nd shift.</li> <li>-7/15/19- 2nd shift.</li> <li>-5/11/19- 1st shift.</li> <li>-4/12/1- 2nd shift.</li> <li>-4/1/19- 1st shift.</li> <li>-3/29/19- 2nd shift.</li> <li>-3/18/19- 1st shift.</li> <li>-2/12/19- 2nd shift.</li> <li>-2/8/19- 1st shift.</li> <li>-1/15/19- 2nd shift.</li> <li>-1/11/19- 1st shift.</li> <li>-1/8/19- 3rd shift.</li> <li>-1/1/19- 2nd shift.</li> <li>-12/28/18- 2nd shift.</li> <li>-12/8/18- 1st shift.</li> <li>-12/1/19- 1st shift.</li> <li>-11/15/18- 2nd shift.</li> <li>-11/4/18- 1st shift.</li> <li>-10/28/19- 2nd shift.</li> <li>-10/14/18- 2nd shift.</li> <li>-10/7/18- 1st shift.</li> <li>-Facility operated under three shifts.</li> <li>-There were no fire drills conducted for 3rd shift for the fourth quarter of 2018.</li> <li>-There were no fire drills conducted for 3rd shift for the second quarter of 2019.</li> <li>-There were no fire drills conducted for 3rd shift for the third quarter of 2019.</li> </ul> <p>Interview on 10/3/19 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> <li>-Facility had created a calendar with suggested drills to be performed.</li> <li>-Shift staff were supposed to follow fire drills schedule.</li> <li>-She was aware that former third shift staff had not conducted fire drills during his shift.</li> <li>-She confirmed staff failed to conduct drills under conditions that simulate fire emergencies under each shift on each quarter.</li> </ul>	V 114		

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V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview the facility failed to ensure the medication administration</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>record (MAR) was current for one of three audited clients (#3). The findings are:</p> <p>Review on 10/3/19 of Client #3's record revealed: -Admission date of 7/24/18. -Diagnoses of Autism Disorder; Schizoaffective Disorder; Mild Intellectual Disabilities. .</p> <p>Review on 10/3/19 of Client #3's physician's orders dated the following: -Order dated 7/16/19:     -Olanzapine 5 mg- Take one tablet in the morning, one tablet during dinner, 2 tablets in the evening.     -Melatonin 5 mg- Take two tablets in the evening.     -Benzotropine mes 0.5 mg- Take one tablet twice daily.     -Refresh Tears Lubricant Eye Drop- Place a drop into both eyes in the evening.     -Vimpat 100 mg- Take one tablet twice daily. -Order dated 8/28/19:     -Rexulti 0.5 mg- Take one tablet twice daily.</p> <p>Observation on 10/3/19 at 11:30 pm of Client #3's medications revealed the following was available: -Olanzapine 5 mg. -Melatonin 5 mg. -Benzotropine mes 0.5 mg. -Refresh Tears Lubricant Eye Drop. -Vimpat 100 mg. -Rexulti 0.5 mg.</p> <p>Review on 10/3/19 of Client #3's MAR for October 2019 revealed blanks on the following dates: -Olanzapine 5 mg- 10/1 at 5:00 pm and 8:00 pm, 10/2 at 5:00 pm and 8:00 pm. -Melatonin 5 mg- 10/1, 10/2. -Benzotropine mes 0.5 mg- 10/1 at 8:00 pm, 10/2 at 8:00 pm.</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>-Refresh Tears Lubricant Eye Drop- 10/1, 10/2 -Vimpat 100 mg- 10/1 at 8:00 pm, 10/2 at 8:00 pm. -Rexulti 0.5 mg- 10/1 at 8:00 pm, 10/2 at 8:00 pm.</p> <p>Interview on 10/3/19 with the Qualified Professional (QP) revealed: -She confirmed that client #3's medication was available at the house. -She acknowledged that staff failed to mark appropriately the medication as administered on 10/1 and 10/2. -She counted current medications and assured that the medications for 10/1 and 10/2 had been given to Client #3. -She acknowledged that the medication administration record (MAR) was not kept current for client #3.</p>	V 118		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 10/3/19 at 11:30 AM of the</p>	V 736		

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V 736	<p>Continued From page 5</p> <p>kitchen area revealed: -Two of the dinning chairs were wobbly. -Popcorn ceiling above the kitchen range was peeling off. -Front glass from oven was missing. -There were several floor tiles that were cracked.</p> <p>Observation on 10/3/19 at 11:35 AM of bathroom #1 (next to the kitchen) revealed: -Ceiling on top of shower stall was peeling off. -There was no lock on the bathroom door and unable to maintain door closed. -Drywall on top of shower stall had water damage and was rotting.</p> <p>Observation on 10/3/19 at 11:38 AM of bedroom #1 (right next to bathroom #1) revealed: -Window was missing and replaced with a Plexiglas and plastic film. -There was a hole about 2 feet long and 1 feet wide on the wall by the door. -Several holes had been covered by wood. -Patched up work had not been painted over.</p> <p>Observation on 10/3/19 at 11:42 PM of bedroom #2 (adjacent to bedroom #1) revealed: -Windows only had the outside panel. -Parts of the wall under the window was peeled off. -Holes on the wall were covered by pieces of wood. -Patched up work had not been painted over.</p> <p>Observation on 10/3/19 at 11:45 PM of bedroom #3 (next to living area) revealed: -There was a dollar size hole next to the closet -There was nail polish all over the counter and floor inside the bathroom.</p> <p>Observation on 10/3/19 at 11:48 PM of the living</p>	V 736		

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V 736	<p>Continued From page 6</p> <p>area revealed: -New panels still being worked on top of drywalls. -Holes on the walls under the television and under the windows had been covered by pieces of wood</p> <p>Interview on 10/3/19 with the Qualified Professional revealed: -Agency was responsible for doing maintenance for the home. -Home was currently in midst of renovation. -Home was getting new windows and wall panels. -Bathrooms were also going to be renovated. -Clients were going to be away from the home on the weekend so that work could continue. -She confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner.</p>	V 736		