

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL051-218	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/02/2019
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NAME OF PROVIDER OR SUPPLIER ULTIMATE FAMILY CARE - 6	STREET ADDRESS, CITY, STATE, ZIP CODE 8936 NC HIGHWAY 96 SOUTH BENSON, NC 27504
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on October 2, 2019. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 10/2/19 at about 12:30 PM of the Dining area revealed: -Wood laminates from dining table were buckling up and breaking off.</p> <p>Observation on 10/2/19 at about 12:35 PM of the Living area revealed: -Coffee tables next to TV had laminates peeled off exposing bare composite wood. -Pillows from sofas were discolored as some of the stains were cracking and peeling off. -There was rust on the air vents located on the floor.</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>Observation on 10/2/19 at about 12:40 PM of bathroom #1 revealed: -Pop corn ceiling was peeling off. -There was rust on the air vent located on the floor.</p> <p>Observation on 10/2/19 at about 12:43 PM bathroom #2 revealed: -Three was grime on the bottom of the shower stall. -There was rust on the air vent located on the floor.</p> <p>Observation on 10/2/19 of facility bedrooms revealed: -There was rust on the air vents located on the floor.</p> <p>Interview on 10/2/19 with the Home Supervisor revealed: -Facility was responsible for doing own maintenance. -She would let management know about replacing the air vents. -She confirmed the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner.</p>	V 736		