

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL060-538	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 09/26/2019
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NAME OF PROVIDER OR SUPPLIER HIGHLAND MIST HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 913 HIGHLAND MIST LANE CHARLOTTE, NC 28218
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A limited follow up survey was completed on September 26, 2019. This was a limited follow up survey, only 10A NCAC 27G .0205 Assessments and Treatment/Habilitation or Service Plan (V112) cross referenced to 10A NCAC 27G .1701 Scope (V293) were reviewed for compliance. The following were brought back into compliance: 10A NCAC 27G .0205 Assessments and Treatment/Habilitation or Service Plan (V112) cross referenced to 10A NCAC 27G .1701 Scope (V293). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 296	<p>27G .1704 Residential Tx. Child/Adol - Min. Staffing</p> <p>10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS</p> <p>(a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times.</p> <p>(b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows:</p> <p>(1) two direct care staff shall be present for one, two, three or four children or adolescents;</p> <p>(2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</p> <p>(3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents.</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as</p>	V 296		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 296	<p>Continued From page 1</p> <p>follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on interview and observation, the facility failed to ensure minimum staffing of two staff members for up to four clients. The findings are:</p> <p>Observation on 9/25/19 at approximately 2:40pm revealed: -One staff member (Staff #4) present with one client (client #1) in the facility.</p> <p>Interview on 9/25/19 with Client #1 revealed:</p>	V 296		

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V 296	<p>Continued From page 2</p> <p>-Was on his way to therapy with Staff #4; -Two staff work per shift.</p> <p>Interview on 9/26/19 with Client #2 revealed: -Two staff work per shift.</p> <p>Interview on 9/25/19 with Staff #4 revealed: -Two staff work per shift; -Waiting for the second staff member to arrive .</p> <p>Interview on 9/26/19 with the Licensee revealed: -Will make sure two staff members are present in the future; -The second staff member for the 9/25/19 shift was running late for work.</p>	V 296		