

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mhl007-058	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/31/2019
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NAME OF PROVIDER OR SUPPLIER COUNTRY LIVING GUEST HOME #5	STREET ADDRESS, CITY, STATE, ZIP CODE 204 STEWART DRIVE WASHINGTON, NC 27889
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000 INITIAL COMMENTS

An annual survey was completed on July 31, 2019. A deficiency was cited.

This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.

V 000

V 118 27G .0209 (C) Medication Requirements

10A NCAC 27G .0209 MEDICATION REQUIREMENTS

(c) Medication administration:

(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.

(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.

(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.

(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:

(A) client's name;

(B) name, strength, and quantity of the drug;

(C) instructions for administering the drug;

(D) date and time the drug is administered; and

(E) name or initials of person administering the drug.

(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.

V 118

See attached.

RECEIVED
SEP 16 2019
DHSR-MH Licensure Sect

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Kelie M. Hester

Admin, MSW, LIC, CP

8/19/19

Division of Health Service Regulation

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V 118

Continued From page 1

V 118

This Rule is not met as evidenced by:
Based on record reviews and interviews, the facility failed to administer medications on the written order of a physician and failed to keep the MARs current affecting three of three audited clients (#2, #4, and #5). The findings are:

Finding #1:

Review on 7/31/19 of Client #2's record revealed:
- 43 year old female.
- Admission date of 5/7/12.
- Diagnoses of Major Depressive Disorder, Recurrent with Anxious Distress, Intellectual Developmental Disorder-Mild, Post Traumatic Stress Syndrome by History and Panic Disorder.

Review on 7/31/19 of Client #2's signed physician orders revealed:

Orders dated 2/8/19

- Cyproheptadine (used to treat symptoms of seasonal allergies) 4 milligrams (mg) - 1 tablet at bedtime.
- Ferrous Sulfate EC (used as iron supplement) 325mg - 1 tablet twice daily.
- Lisinopril (used to treat high blood pressure) 10mg - 1 tablet everyday.
- Omeprazole (treats gastroesophageal reflux disease) 20mg - 1 capsule every morning.
- Risperidone (used to treat schizophrenia) 2mg - 1 tablet at bedtime.
- Senna (used to treat constipation) 8.6mg - 1 tablet daily.
- Sertraline (used to treat depression) 100mg - 2 tablets daily.
- Therems M (multivitamin with minerals) 0.4mg-

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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

COUNTRY LIVING GUEST HOME #5 **204 STEWART DRIVE**
WASHINGTON, NC 27889

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V 118	<p>Continued From page 2</p> <p>1 tablet daily.</p> <ul style="list-style-type: none"> - Trazodone (used to treat major depressive disorder) 50mg - 1 tablet every evening. <p>Review on 7/31/19 of Client # 2's May 2019, June 2019 and July 2019 MAR's revealed the following blanks:</p> <p>July 2019</p> <ul style="list-style-type: none"> - Cyproheptadine - 7/2/19, 7/3/19 and 7/17/19 at 8pm. - Ferrous Sulfate - 7/19/19 and 7/28/19 at 8am and 7/2/19,7/3/19 and 7/17/19 at 8pm. - Lisinopril - 7/19/19 and 7/28/19 at 8:00am. - Omeprazole - 7/19/19 and 7/28/19 at 8:00am. - Risperidone - 7/2/19, 7/3/19 and 7/17/19 at 8:00pm. - Senna - 7/19/19 and 7/28/19 at 8:00am. - Sertraline - 7/19/19 and 7/28/19 at 8:00am. - Therems M - 7/19/19 and 7/28/19 at 8:00am. - Trazodone - 7/2/19, 7/3/19 and 7/17/19 at 8:00pm. <p>June 2019</p> <ul style="list-style-type: none"> - Cyproheptadine - 6/2/19 at 8pm. - Ferrous Sulfate - 6/2/19 at 8am and 8pm. - Lisinopril - 6/2/19 at 8:00am. - Omeprazole - 6/2/19 at 8:00am. - Risperidone - 6/2/19 at 8:00pm. - Senna - 6/2/19 at 8:00am. - Sertraline - 6/2/19 at 8:00am. - Therems M - 6/2/19 at 8:00am. - Trazodone - 6/2/19 at 8:00pm. <p>May 2019</p> <ul style="list-style-type: none"> - Cyproheptadine - 5/14/19, 5/19/19-5/21/19, 5/23/19-5/31/19 8pm. - Ferrous Sulfate - 5/25/19 and 5/27/19 at 8am and 5/14, 5/7/19-5/19/19, 5/21/19 and 5/23/19 at 8:00pm. - Lisinopril - 5/25/19 and 5/27/19 at 8:00am.
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V 118

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STREET ADDRESS, CITY, STATE, ZIP CODE
**204 STEWART DRIVE
WASHINGTON, NC 27889**

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V 118

Continued From page 3

- Omeprazole - 5/25/19 and 5/27/19 at 8:00am.
- Risperidone - 5/14/19, 5/19/19, 5/21/19 and 5/23/19 thru 5/31/19 at 8:00pm.
- Senna - 5/25/19 and 5/27/19 at 8:00am.
- Sertraline - 5/25/19 and 5/27/19 at 8:00 am.
- Therems M - 5/25/19 and 5/27/19 at 8:00am.
- Trazodone - 5/14/19, 5/19/19, 5/21/19 and 5/23/19 thru 5/31/19 at 8:00pm.

Interview on 7/31/19 Client #2 stated that she received her medication every day as ordered.

Finding #2:
Review on 7/31/19 of Client #4's record revealed:

- 37 year old female.
- Admission date of 2/20/19.
- Autism, Schizoaffective Disorder- Bipolar Type, Obsessive Compulsive Disorder, Borderline Intellectual Functioning and Tourettes Syndrome.

Review on 7/31/19 of Client #4's signed physician orders revealed:
Orders dated 2/6/19

- Clomipramine (used to treat obsessive compulsive disorder) 150mg - 2 tablets at bedtime.
- Clonazepam (treats seizures and anxiety disorders) 2mg - 2 tablets every morning.
- Clonazepam 2mg - 2 tablets at bedtime.
- Docusate Sodium (used as a stool softener) 100mg - 1 tablet everyday.
- Fish Oil (used as a supplement) 1200mg - 1 capsule everyday.
- Lamotrigine (used to treat bi-polar) 100mg- 1 tablet at bedtime.
- One daily women's (vitamin) - 1 tablet daily.
- Risperidone (used to treat bi-polar disorder) 2mg - 1 tablet at bedtime.
- Risperidone 4mg- 1 tablet at bedtime.
- Ziprasidone HCL (used to treat bi-polar

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V 118	<p>Continued From page 4</p> <p>disorder) 40mg - 1 capsule every morning. - Ziprasidone HCL 80mg - 2 capsule every night. - Medroxyprogesterone (used to treat irregular menstrual cycle) 1 milliliter - inject every 3 months.</p> <p>Review on 7/31/19 of Client # 4's May 2019, June 2019 and July 2019 MAR's revealed the following blanks: July 2019 - Clomipramine - 7/3/19, 7/6/19,7/17/19,7/30/19 and 7/31/19. - Clonazepam - 2mg - 7/19/19 and 7/28/19 at 8am. - Clonazepam - 2mg - 7/3/19, 7/6/19, 7/17/19 and 7/30/19 8pm. - Docusate Sodium - 7/19/19 and 7/28/19 at 8am. - Fish Oil - 7/19/19 and 7/28/19 at 8am. - Lamotrigine - 7/3/19, 7/6/19, 7/17/19 and 7/30/19 at 8pm. - One Daily Women's - 7/19/19 and 7/28/19 at 8am. - Risperidone - 2mg - 7/3/19, 7/6/19, 7/17/19 and 7/30/19 at 8pm. - Risperidone - 4mg - 7/3/19, 7/6/19, 7/17/19 and 7/30/19 at 8pm. - Ziprasidone - 40 - 7/19/19 and 7/28/19 at 8am. - Ziprasidone - 80- 7/3/19, 7/6/19, 7/17/19 and 7/30/19 at 8pm.</p> <p>June 2019 - Clomipramine - 6/2/19 and 6/4/19 at 8am. - Clonazepam - 2mg - 6/2/19 at 8am. - Clonazepam - 2mg - 6/2/19 at 8pm. - Docusate Sodium - 6/2/19 at 8am. - Fish Oil - 6/2/19 at 8am. - Lamotrigine - 6/2/19 at 8pm. - One Daily Women's - 6/2/19 at 8am. - Risperidone - 2mg - 6/2/19 at 8am. - Risperidone - 4mg - 6/2/19 at 8am.</p>	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> - Ziprasidone - 40mg - 6/2/19 at 8am. - Ziprasidone - 80mg - 6/2/19 at 8pm. <p>May 2019</p> <ul style="list-style-type: none"> - Clomipramine - 5/7/19, 5/8/19, 5/15/19, 5/19/19, 5/21/19 and 5/24/19-5/31/19 at 8am. - Clonazepam - 2mg - 5/25/19 and 5/27/19 at 8am. - Clonazepam - 2mg - 5/7/19, 5/8/19, 5/15/19, 5/19/19, 5/21/19 and 5/24/19-5/31/19 at 8pm. - Docusate Sodium - 5/25/19 and 5/27/19 at 8am. - Fish Oil - 5/25/19 and 5/27/19 at 8am. - Lamotrigine - 5/7/19, 5/8/19, 5/15/19, 5/19/19, 5/21/19 and 5/24/19-5/31/19 at 8pm. - One Daily Women's - 5/25/19 and 5/27/19 at 8am. - Risperidone - 2mg - 5/7/19, 5/8/19, 5/15/19, 5/19/19, 5/21/19 and 5/24/19-5/31/19 at 8am. - Risperidone - 4mg - 5/7/19, 5/8/19, 5/15/19, 5/19/19, 5/21/19 and 5/24/19-5/31/19 at 8am. - Ziprasidone - 40mg - 5/25/19 and 5/27/19 at 8am. - Ziprasidone - 80mg - 5/7/19, 5/8/19, 5/15/19, 5/19/19, 5/21/19 and 5/24/19-5/31/19 at 8pm. <p>Interview on 7/31/19 Client #4 stated that she received her medication everyday as ordered.</p> <p>Finding #3 Review on 7/31/19 of Client #5's record revealed:</p> <ul style="list-style-type: none"> - 26 year old female. - Admission date of 1/31/17. - Diagnoses: Mild Intellectual Disability , History of Fetal Alcohol Syndrome, Seasonal allergies, Adjustment Disorder, Attention Deficit Disorder, Schizophrenia, closed Head Injury and Traumatic Brain Injury during childhood. <p>Review on 7/31/19 of Client #5's signed physician orders revealed:</p>	V 118		

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V 118	<p>Continued From page 6</p> <p>Order dated 8/17/18 - Camrese (used as an oral contraceptive) - 150-30mg - 1 tablet daily.</p> <p>Order dated 7/9/19 - Cetirizine HCL (used as an antihistamine) - 10mg - 1 tablet daily.</p> <p>Order dated 4/16/19 - Doxycycline Hyclate (used as an antibiotic) - 50mg - 1 capsule daily.</p> <p>Order dated 3/12/19 - Multivitamins Tablet (vitamin) - 1 tablet daily.</p> <p>Orders dated 7/2/19 - Quetiapine Fumarate (used to treat schizophrenia) - 50mg - 1 tablet daily. - Sertraline HCL (treats depression) 100mg - 1 tablet daily.</p> <p>Review on 7/31/19 of Client # 5's May 2019, June 2019 and July 2019 MAR's revealed the following blanks:</p> <p>July - Camrese - 7/19/19 and 7/28/19 at 8am. - Cetirizine HCL - 7/19/19 and 7/28/19 at 8am. - Doxycycline Hyclate - 7/19/19 and 7/28/19 at 8am. - Multivitamins Tablet - 7/19/19 and 7/28/19 at 8am. - Quetiapine Fumarate - 7/17/19 at 8pm. - Sertraline HCL - 7/19/19 and 7/28/19 at 8am.</p> <p>June - Camrese - 6/2/19 at 8am. - Cetirizine HCL - 6/2/19 at 8am. - Doxycycline Hyclate - 6/2/19 at 8am. - Multivitamins Tablet - 6/2/19 at 8am. - Quetiapine Fumarate - 6/2/19 at 8pm. - Sertraline HCL - 6/2/19 at 8am.</p> <p>May - Camrese - 5/25/19 and 5/27/19 at 8am.</p>	V 118		

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V 118	<p>Continued From page 7</p> <ul style="list-style-type: none"> - Cetirizine HCL - 5/25/19 and 5/27/19 at 8am. - Doxycycline Hyclate - 5/25/19 and 5/27/19 at 8am. - Multivitamins Tablet - 5/25/19 and 5/27/19 at 8am. - Quetiapine Fumarate - 5/25/19 and 5/27/19 at 8pm. - Sertraline HCL - 5/25/19 and 5/27/19 at 8am. <p>Interview on 7/31/19 Client #5 stated that she received her medication everyday as ordered.</p> <p>Interview on 7/31/19 the Qualified Professional stated:</p> <ul style="list-style-type: none"> - The facility had just started using new electronic records. - The details page listed reasons for the blanks on the MAR. - The MAR should not have blanks. <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		

Country Living Guest Home, Inc. #5

204 Stewart Drive
Washington, NC 27889

Plan of Correction:

V118 – QP will ensure that all MARs, whether paper or electronic, are kept current at all times. Staff will document Medication Administration immediately after administering each medication. All MARs will adequately and correctly reflect when a consumer is out of the facility. QP and staff will ensure that there are no blanks on the MARs at any time. QP will do another in-home training to ensure that staff are appropriately educated in regard to MAR documentation.

Keen McArthur msa/208w QP, Admin



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

August 9, 2019

Ms. Kellie Hardison
Country Living Guest Home, Inc.
3052 Market Street Extension
Washington, NC 27889

Re: Annual Survey completed July 31, 2019
Country Living Guest Home #2, 3052 Market Street Extension, Washington, NC 27889
MHL # 007-033
E-mail Address: countrylivinginc@yahoo.com

Dear Ms. Hardison:

Thank you for the cooperation and courtesy extended during the annual survey completed 7/31/19.

Enclosed you will find the deficiency cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

Type of Deficiencies Found

- Standard level deficiencies.

Time Frames for Compliance

- Standard level deficiencies must be **corrected** within 60 days from the exit of the survey, which is September 29, 2019.

What to include in the Plan of Correction

- Indicate what measures **will** be put in place to **correct** the deficient area of practice (i.e. changes in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to **prevent** the problem from occurring again.
- Indicate **who will monitor** the situation to ensure it will not occur again.
- Indicate **how often** the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. ***Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.***

Send the original completed form to our office at the following address within 10 days of receipt of this letter.

Mental Health Licensure and Certification Section

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603
MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718
www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

DHSR - Mental Health

SEP 16 2019

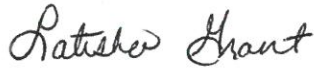
Lic. & Cert. Section

August 9, 2019
Kellie Hardison
Country Living Guest Home, Inc

NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Wendy Boone, Team Leader at (252) 568-2744.

Sincerely,



Latisha Grant
Facility Compliance Consultant I
Mental Health Licensure & Certification Section



Keith Hughes
Facility Compliance Consultant I
Mental Health Licensure & Certification Section

Cc: DHSR@Alliancebhc.org
Leza Wainwright, Director, Trillium Health Resources LME/MCO
Fonda Gonzales, Interim Quality Management Director, Trillium Health Resources LME/MCO
Pam Pridgen, Administrative Assistant

DHSR - Mental Health
SEP 16 2019
Lic. & Cert. Section