

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-145	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/14/2019
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NAME OF PROVIDER OR SUPPLIER GETTING READY INC	STREET ADDRESS, CITY, STATE, ZIP CODE 510 CHURCH STREET BLACK CREEK, NC 27813
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on August 14, 2019. The complaint was substantiated (intake #NC00153036). Deficiencies were cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .1400 Day Treatment for Children and Adolescents with Emotional or Behavioral Disturbances and 10A NCAC 27G .4400 Substance Abuse Intensive Outpatient Program.</p>	V 000	<p>DHSR-Mental Health</p> <p>SEP 05 2019</p> <p>Lic. & Cert. Section</p>	
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118	<p>27G. 0209</p> <p>For every consumer needing medication, the medication will only be administered to a consumer on the written order from a person authorized by law to prescribe drugs. Medications, such as medication for asthma, shall be self-administered by clients only when authorized in writing by a physician. The MAR will include client's name, name strength & quantity of the drug, instructions for administering date and time and</p>	<p>Contacted dr. - complete by 9-3-19</p>

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>AKO Sign</i>	TITLE <i>owner</i>	(X6) DATE 9-29-19
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STREET ADDRESS, CITY, STATE, ZIP CODE

GETTING READY INC

**510 CHURCH STREET
BLACK CREEK, NC 27813**

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V 118

Continued From page 1
drug.
(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.

This Rule is not met as evidenced by:
Based on record review and interviews, the facility failed to obtain physician orders for medication and self administration for 1 of 3 clients audited (client #6). The findings are:

Review on 8/14/19 of Client #6's record revealed:
-7 year old male admitted 5/9/19.
-Diagnoses included autism per history; attention deficit hyperactive disorder (ADHD); oppositional defiant disorder (ODD); asthma.
-Client Emergency Form documented client #6 used an Albuterol inhaler as needed. (Asthma).
-No signed order for Albuterol on client #6's record.

Interview on 8/14/19 the Licensed Professional stated:
-Client #6's mother had informed the facility client #6 used his inhaler.
-Client #6 kept his inhaler. He had not needed his inhaler while at the day program.

Interview on 8/14/19 the Chief Operations Officer/Licensed Clinical Social Worker stated:
-The facility did not have a self administration order for client #6 to administer his inhaler.
-Staff did not keep client #6's inhaler when he attended the day program. The inhaler was not

V 118

name and/or initials of person administering the drug.
All self-administered drugs will have a signed order at facility & in MAR.
Any medication should be on the client emergency form and if any medication is to be administered at Day Treatment, the signed order must be in the facilities MAR.
It will be determined by parent/guardian if child should maintain the medicine or if Qualified Professional will keep it until needed. Some children may self-administer but not be able to keep it on them, in this case, the QP trained will keep the medicine until needed.

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V 118	Continued From page 2 documented and there was no MAR to record if client #6 used his inhaler. Due to the failure to accurately document medication administration it could not be determined if client received his medication as ordered by the physician.	V 118	MAR will be kept locked with medication and administration orders for any client needing medication at the Day Treatment facility.	
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observations on 8/13/19 between 12pm and 1pm revealed: -Classroom #2: Hole in wall behind the door. -Classroom #3: 2 holes in wall behind door. Toilet seat inside restroom had brown stains present. -Kitchen area restroom: dark brown stains on toilet rim and around water line. Hole in wall between bathroom and storage closet. Spots/stains on wall beside sink. Interview on 8/13/19 the Licensee stated the facility would be cleaned.	V 736	*CCO will check all Client Emergenc Form to ensure compliance Monitored by CCO for every new client or who medication changes for current client 27G.0303(c) all holes were repaired on Aug. 14, 2019. all toilets were cleaned by cleaning team and will be checked daily for cleanliness by each Adult in that room. Wall behind sink has been cleaned. Cleaning team tried to maintain cleanliness.	Aug 14, 2019 Ongoing 8-14-19 & ongoing

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V 738 V 738	<p>Continued From page 3</p> <p>27G .0303(d) Pest Control</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents.</p> <p>This Rule is not met as evidenced by: Based on interviews and observations, the facility failed to keep buildings free from insects and rodents. The findings are:</p> <p>Observations on 8/13/19 between 12pm and 1pm revealed: -1st classroom: Several dead insects adhered to "sticky trap" near bathroom. -2nd classroom: Several, dead insects adhered to "sticky trap" behind the door. -3rd classroom: Several dead insects adhered to "sticky trap." -Gym: At least 10 large ants crawling on the floor when the door was opened. Spider webs present inside and in the corner by the door. Several ants crawling on the floor in the exercise room. Black pellets the size and shape of rice scattered in the corner of the exercise room beside the floor mattress. Several dead bugs on the floor.</p> <p>Interview on 8/13/19 client #1 stated: -He had killed a spider in the lunch room. -He had seen a 2 mice on a "sticky trap." -He had not seen any mice for a couple of months.</p> <p>Interview on 8/13/19 client #6 stated he had seen a mouse on one of the "sticky traps." He could</p>	V 738 V 738	<p>All sticky traps have been removed and Health and Safety Officer contacted ★ Rid-a-Pest to spray building & maintain service by quarterly sprays for insects.</p> <p>All areas have been cleaned and are free of dead & living insects.</p> <p>There have been no rodents for several weeks prior to this visit. But facility will maintain spraying with non-toxic</p>	Aug. 14 2019

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V 738	Continued From page 4 not remember when or which room. Interview on 8/13/19 the Secretary stated: -She last saw a mouse about 1 month prior. -She put out the "sticky traps" and checked them daily for mice. -She would change the "sticky traps" if she found a mouse. -She had seen insects on the "sticky traps." -The former Quality Assurance (QA) Staff sprayed outside the building once. Interview on 8/13/19 the Licensee stated: -There had been a problem with mice. -A professional exterminator was called. According to the exterminator there was nothing they would do that the facility could not do. The exterminator would not put out any pesticides. -The facility put out bait and glue traps and sprayed around the perimeter. -A natural product for mouse deterrent had been used. -They had not seen any mice for a while.	V 738	<i>Solution purchased from Amazon that deters rodents. Monitored by Health & Safety officer weekly or as needed.</i>	<i>Completed prior to visit but ongoing</i>
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by:	V 752	<i>27G.0304(b)(4) A plumber from Simpson's Plumbing fixed the water temperature on Aug. 14, 2019</i>	<i>Aug. 14 2019</i>

Getting Ready Inc
POC
Aug. 19, 2019

DHSR-Mental Health

SEP 05 2019

Lic. & Cert. Section

Violation: V118: 27G .0209

Prevention: All clients that have a written order from a physician for medication will have an MAR kept locked in the facility with the medication. If the written order is for self-administration that will be in writing from the physician with instructions provided. If a client has an order to self-administer, clients in our facility will have access to medication when they feel they need it, but all medications in the facility must remain locked.

Monitored by : Person completing the intake will document medications on the emergency client sheet and the CCO or designee will request the written order from the physician, develop the MAR and make sure the QP that is the direct care worker knows of the protocols as prescribed in writing. If a medication is not self-administered, it will be administered by a QP with training from a nurse and document the administration on the MAR. All medication will be locked in the facility.

How often: Upon admission and any time the parent notifies staff of a change in medication. Also, CCO will review MARs quarterly.

Completion date: CCO or designee will review all client emergency sheets to insure proper medication administration is adhered to. Any client who has a medication that needs to be administered while at Day Treatment will have a written order signed by a physician and locked with the medicine and MAR at the facility. For current clients, this review will be completed and implemented correctly by Sept. 9, 2019.

Violation v736 27G.0303(c)

All holes have been repaired, and a cleaning crew thoroughly cleaned the building Aug. 14, 2019, so all of this has been completed. The toilet areas are clean and there are no living nor dead insects in the building.

Prevention: The facility has entered in to contract with Rid-a-Pest to spray for insects and to upkeep this at a min. quarterly or more often if needed.

The rodent issue had already been addressed and solved prior to this visit. The spray that was used to deter the rodents was effective and will be sprayed monthly around the outside of the building.

Monitored by: Licensee and Health and Safety Officer

How Often: Cleaning will be done daily by the adult that occupies that space, once a week a thorough cleaning will be done by someone hired, other than staff.

Completed: Aug. 14,2019. And ongoing

Violation V752 27G.0304(b)(4)

The water temperature was corrected by Simpson Plumbing on **Aug. 14,201(completed)**

Prevention: Water temperatures will be checked quarterly and if below temperature required, a plumber will be called to get the right temperature.

Monitored by: Health And Safety Officer.

How Often: quarterly

Sharon Simpson, owner 8-29-19