STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: R B. WING MHL068-135 07/31/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1508 EPHESUS CHURCH ROAD **RSI - EPHESUS CHURCH ROAD** CHAPEL HILL, NC 27517 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and follow-up survey was completed on July 31, 2019. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. V 118 27G .0209 (C) Medication Requirements V 118 Support staff who order 8/28/19 medications and the home's OP 10A NCAC 27G .0209 MEDICATION have been retrained to ensure that REQUIREMENTS all routine prescription medications (c) Medication administration: and PRN psychiatric medications (1) Prescription or non-prescription drugs shall are available as ordered by the only be administered to a client on the written physician. All of these medications order of a person authorized by law to prescribe are available in the home. drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug: DHSR - Mental Health (C) instructions for administering the drug: (D) date and time the drug is administered; and SEP 03 2019 (E) name or initials of person administering the drug. (5) Client requests for medication changes or Lic. & Cert. Section checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. Division of Health Service Regulation

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

STATE FORM

Division of Health Service Regulation (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: _ R B. WING 07/31/2019 MHL068-135 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1508 EPHESUS CHURCH ROAD **RSI - EPHESUS CHURCH ROAD** CHAPEL HILL, NC 27517 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 118 V 118 Continued From page 1 This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure medications were available as ordered by a physician for one of three audited clients (#1). The findings are: Review on 7/31/19 of client #1's record revealed: -Admission date of 1/9/04. -Diagnoses of Mild Intellectual Disabilities; Anxiety Disorder Unspecified; Depressive Disorder NOS. Review on 7/31/19 of client #1's physician's order dated 1/9/19 revealed: -Lorazepam 0.5 mg - Take one tablet as needed for anxiety. Observation on 7/31/19 at 12:00 p.m. of client #1's medication revealed the following medication was not available: -Lorazepam 0.5 mg - Take one tablet as needed for anxiety. Review on 7/31/19 of client #1's MAR for May-July 2019 revealed -Medication order was still active. -It had not been administered in the last three months. -There was no control substance medication countdown sheet. Interview on 7/31/19 with the Supervisor of Support Services revealed: -She no longer worked directly with the home, but still knew the residents and staff.

Division of Health Service Regulation STATE FORM

MU7211

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: _ COMPLETED R B. WING MHL068-135 07/31/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1508 EPHESUS CHURCH ROAD **RSI - EPHESUS CHURCH ROAD** CHAPEL HILL, NC 27517 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 118 | Continued From page 2 V 118 -She was not familiar with current operations. -She was not aware that client #1's Lorazepam was not available. -The Qualified Professional (QP) was responsible to make sure PRN medications were available at the home. -She communicated with the QP and was informed that it was not available -She confirmed that facility failed to ensure medications were available as ordered by a physician. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.

Division of Health Service Regulation

August 28, 2019

Mental Health Licensure and Certification Section NC Division of Health Service Regulation 2718 Mail Service Center Raleigh, NC 27699-2718

Please find the enclosed plan of correction for deficiencies cited during the July 31, 2019 survey of RSI – Ephesus Church Road. Please call me at (919)942-7391 x131 if there are any questions or need for additional information.

Sincerely,

Balldi Baker Brandi Baker

Director of Supported Living Services

Residential Services, Inc.