

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL001-016	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/22/2019
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NAME OF PROVIDER OR SUPPLIER HALL AVENUE FACILITY	STREET ADDRESS, CITY, STATE, ZIP CODE 136 HALL AVENUE BURLINGTON, NC 27215
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on August 22, 2019. A deficiency was cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G. 3100 Non-Hospital Medical Detoxification. 10A NCAC 27G .5600E Supervised Living for Adults With Substance Abuse. 10A NCAC 27G. 5000 Facility Based Crisis Service For All Disability Groups.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the</p>	V 118		

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 LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility management failed to assure that MARs were kept current, and medications administered were recorded immediately after administration affecting 1 of 4 audited clients (#1). The findings are:</p> <p>Review on 8/20/19 of Client #1's record revealed the following information; -- 38 year old male. -- Date of admission 12/6/18. -- Diagnoses include Opioid Use Disorder-Severe, Cocaine Use Disorder-Moderate, Alcohol Use Disorder-Moderate and Cannabis Use Disorder-Moderate. -- A Physician's order dated 12/6/18 for Cymbalta 30 mg. every day. -- A Physician's order dated 12/6/18 for Inderal 10 mg. three times a day.</p> <p>Review on 8/22/19 of Client #1's June 2019 MAR revealed no documentation that Inderal was administered to the client on the following occasions: -- 6/5/19 at 9:00 pm, 6/12/19 at 9:00 pm, 6/23/19 at 2:00 pm, 6/30/19 at 2:00 pm and 6/30/19 at 9:00 pm.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Review on 8/22/19 of Client #1's July 2019 MAR revealed no documentation that Inderal was administered to the client on the following occasions: -- 7/13/19 at 2:00 pm, 7/14/19 at 2:00 pm, 7/16/19 at 7:00 am, 7/16/19 at 2:00 pm, 7/20/19 at 2:00 pm, 7/27/19 at 2:00 pm and 7/28/19 at 2:00 pm. Review on 8/22/19 of Client #1's July 2019 MAR revealed no documentation that Cymbalta was administered to the client on 7/16/19 at 7:00 am.</p> <p>Review on 8/22/19 of Client #1's August 2019 MAR revealed no documentation that Inderal was administered to the client on the following occasions: -- 8/3/19 at 2:00 pm, 8/10/19 at 2:00 pm, 8/11/19 at 2:00 pm, 8/16/19 at 7:00 am, 8/16/19 at 2:00 pm and 8/17/19 at 2:00 pm. Review on 8/22/19 of Client #1's August 2019 MAR revealed no documentation that Cymbalta was administered to the client on 8/16/19 at 7:00 am.</p> <p>Interview on 8/22/19 with the Clinical Director revealed the following information; -- She confirmed that the MARs were not current and that documentation of medication administration was missing on each of these 3 MARs. -- Not signing off medications immediately after administration has been an ongoing problem. -- Staff have been trained and re-trained on medication documentation.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		