

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-145	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/14/2019
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NAME OF PROVIDER OR SUPPLIER GETTING READY INC	STREET ADDRESS, CITY, STATE, ZIP CODE 510 CHURCH STREET BLACK CREEK, NC 27813
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on August 14, 2019. The complaint was substantiated (intake #NC00153036). Deficiencies were cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .1400 Day Treatment for Children and Adolescents with Emotional or Behavioral Disturbances and 10A NCAC 27G .4400 Substance Abuse Intensive Outpatient Program.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to obtain physician orders for medication and self administration for 1 of 3 clients audited (client #6). The findings are:</p> <p>Review on 8/14/19 of Client #6's record revealed: -7 year old male admitted 5/9/19. -Diagnoseses included autism per history; attention deficit hyperactive disorder (ADHD); oppositional defiant disorder (ODD); asthma. -Client Emergency Form documented client #6 used an Albuterol inhaler as needed. (Asthma). -No signed order for Albuterol on client #6's record.</p> <p>Interview on 8/14/19 the Licensed Professional stated: -Client #6's mother had informed the facility client #6 used his inhaler. -Client #6 kept his inhaler. He had not needed his inhaler while at the day program.</p> <p>Interview on 8/14/19 the Chief Opperations Officer/Licensensed Clinical Social Worker stated: -The facility did not have a self administration order for client #6 to administer his inhaler. -Staff did not keep client #6's inhaler when he attended the day program. The inhaler was not</p>	V 118		

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V 118	Continued From page 2 documented and there was no MAR to record if client #6 used his inhaler. Due to the failure to accurately document medication administration it could not be determined if client received his medication as ordered by the physician.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observations on 8/13/19 between 12pm and 1pm revealed: -Classroom #2: Hole in wall behind the door. -Classroom #3: 2 holes in wall behind door. Toilet seat inside restroom had brown stains present. -Kitchen area restroom: dark brown stains on toilet rim and around water line. Hole in wall between bathroom and storage closet. Spots/stains on wall beside sink. Interview on 8/13/19 the Licensee stated the facility would be cleaned.	V 736		

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V 738 V 738	<p>Continued From page 3</p> <p>27G .0303(d) Pest Control</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents.</p> <p>This Rule is not met as evidenced by: Based on interviews and observations, the facility failed to keep buildings free from insects and rodents. The findings are:</p> <p>Observations on 8/13/19 between 12pm and 1pm revealed: -1st classroom: Several dead insects adhered to "sticky trap" near bathroom. -2nd classroom: Several, dead insects adhered to "sticky trap" behind the door. -3rd classroom: Several dead insects adhered to "sticky trap." -Gym: At least 10 large ants crawling on the floor when the door was opened. Spider webs present inside and in the corner by the door. Several ants crawling on the floor in the exercise room. Black pellets the size and shape of rice scattered in the corner of the exercise room beside the floor mattress. Several dead bugs on the floor.</p> <p>Interview on 8/13/19 client #1 stated: -He had killed a spider in the lunch room. -He had seen a 2 mice on a "sticky trap." -He had not seen any mice for a couple of months.</p> <p>Interview on 8/13/19 client #6 stated he had seen a mouse on one of the "sticky traps." He could</p>	V 738 V 738		

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V 738	<p>Continued From page 4</p> <p>not remember when or which room.</p> <p>Interview on 8/13/19 the Secretary stated: -She last saw a mouse about 1 month prior. -She put out the "sticky traps" and checked them daily for mice. -She would change the "sticky traps" if she found a mouse. -She had seen insects on the "sticky traps." -The former Quality Assurance (QA) Staff sprayed outside the building once.</p> <p>Interview on 8/13/19 the Licensee stated: -There had been a problem with mice. -A professional exterminator was called. According to the exterminator there was nothing they would do that the facility could not do. The exterminator would not put out any pesticides. -The facility put out bait and glue traps and sprayed around the perimeter. -A natural product for mouse deterrent had been used. -They had not seen any mice for a while.</p>	V 738		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by:</p>	V 752		

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V 752	<p>Continued From page 5</p> <p>Based on observations and interview, the facility failed to maintain the water temperatures between 100-116 degrees Fahrenheit where clients are exposed to hot water. The findings are:</p> <p>Observations of water temperatures on 8/13/19 between 12pm and 1pm revealed: -Classroom #1: Sink temperature was 94 degrees Fahrenheit. -Classroom #2: Sink temperature was 94 degrees Fahrenheit. -Classroom #3: Sink temperature was 94 degrees Fahrenheit. -Kitchen: Sink temperature was 94 degrees Fahrenheit. -Gym: Sink temperature was 80 degrees Fahrenheit.</p> <p>Interview on 8/14/19 the Licensee stated: -She had a local person checking the hot water heaters. -The water temperatures would be adjusted to meet requirements.</p>	V 752		