

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  MHL0411089	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R 07/31/2019
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NAME OF PROVIDER OR SUPPLIER  CHATWICK HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 2008 CHATWICK DRIVE GREENSBORO, NC 27407
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000 INITIAL COMMENTS

An annual and follow up survey was completed on 7/31/2019. A deficiency was cited.

This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.

V 114 27G .0207 Emergency Plans and Supplies

10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES  
 (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.  
 (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.  
 (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.  
 (d) Each facility shall have basic first aid supplies accessible for use.

This Rule is not met as evidenced by:  
 Based on record reviews and interviews, the facility failed to conduct fire and disaster drills on each shift at least quarterly. The findings are:

Review on 7/30/2019 of the facility's fire and disaster logs revealed:  
 - No documentation of fire drills during the following shifts and quarters:  
 - October - December 2018: 1st & 3rd shifts  
 - January - March 2019: 2nd shift

V 000

V 114

**RECEIVED**

By DHSR - Mental Health Lic. & Cert. Section at 1:39 pm, Aug 15, 2019

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  <i>M Jones</i>	TITLE  CEO	(X6) DATE  8/15/19
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V 114	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>- No documentation of disaster drills during the following shifts and quarters:</li> <li>- October - December 2018: 1st, 2nd &amp; 3rd shifts</li> <li>- January - March 2019: 1st, 2nd &amp; 3rd shifts</li> <li>- April - June 2019: 1st, 2nd &amp; 3rd shifts</li> </ul> <p>Interviews on 7/30/2019 with clients #1 and #2 revealed:</p> <ul style="list-style-type: none"> <li>- Clients #1, #2 and #3 were unable to articulate any information about fire and disaster drills at the facility.</li> </ul> <p>Interview on 7/30/2019 with client #3 revealed:</p> <ul style="list-style-type: none"> <li>- Client #3 was only able to respond "nope" when asked if fire and disaster drills were conducted at the facility.</li> </ul> <p>Interview on 7/30/2019 with staff #1 revealed:</p> <ul style="list-style-type: none"> <li>- Fire and disaster drills were probably conducted on her shift once a quarter.</li> </ul> <p>Interview on 7/3/2019 with staff #2 revealed:</p> <ul style="list-style-type: none"> <li>- Fire and disaster drills were conducted one each shift once monthly.</li> </ul> <p>Interview on 7/31/2019 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> <li>- Staff #2 conducted fire and disaster drills at the facility regularly;</li> <li>- The QP picked up the documentation regarding fire and disaster drills every month;</li> <li>- The QP thought that every type of drill, including fire drills, were considered disasters.</li> </ul> <p>Interview on 7/31/2019 with the Director revealed:</p> <ul style="list-style-type: none"> <li>- The Director's understanding was that all drills, including fire drills were considered disasters;</li> <li>- She did not understand that other types of disasters (i.e. tornadoes, etc.) were to be completed in addition to fire drills.</li> </ul>	V 114		
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V 114	Continued From page 2  This deficiency constitutes a re?cited deficiency and must be corrected within 30 days.	V 114		

**Compassionate Care  
Plan of Correction  
Chatwick Home, 2008 Chatwick Drive, Greensboro, NC 27405**

Out-of-Compliance Reference	Indicate what measure will be put in place to correct the deficient area of practice (i.e. changes in policy and procedure, staff training, changes in staffing patterns, etc.)	Indicate what measures will be put in place to prevent the problem from occurring again.	Indicate who will monitor the situation to ensure it will not occur again.	Indicate how often the monitoring will take place.
<p><b>27G.0207 Emergency Plans and Supplies</b></p> <p>Based on record reviews and interviews, the facility failed to conduct fire and disaster drills on each shift at least quarterly.</p>	<p>Monthly calendar with dates and shifts to perform fire and disaster drills.</p>	<p>Monthly calendar added to home to ensure the fire and disaster drills are conducted on each shift at least quarterly.</p>	<p>Group Home Manager and QP will be responsible for ensuring this will not occur again.</p>	<p>Monitoring will take place monthly.</p>

# September 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
	1	2	3	4	5	6	7
	8	9	10	11	12	13	14
		1st Shift Fire				Weekend Shift Fire (morning shift) LA-Lep	
	15	16	17	18	19	20	21
	22	23	24	25	26	27	28
			1st Shift tornado				
	29	30					

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# October 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
	6	7	8	9	10	11
				2nd shift fire		12
13	14	15	16	17	18	19
						Weekend Hurricane (evening) shift bp-lea
20	21	22	23	24	25	26
27	28	29	30	31		
	2nd shift tornado					

print-a-calendar.com

# November 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
					3rd Shift DISASTER Hurricane	2
	3	4	5	6	7	8
Weekend fire (morning shift) 6A-6P	10	11	12	13	14	15
17	18	19	20	21	22	23
				<del>31</del> 3rd shift fire		
24	25	26	27	28	29	30

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# December 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
	1	2	3	4	5	6	7
	8	9	10	11	12	13	14
		1st shift fire					
	15	16	17	18	19	20	21
						Weekend shift (Disaster tornado) evening	
	22	23	24	25	26	27	28
	29	30	31				
	1st <del>2nd</del> shift Bomb threat						

print-a-calendar.com