

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL074-242</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>07/24/2019</b>
NAME OF PROVIDER OR SUPPLIER  <b>PARADIGM III</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>4003 OLD PACTOLUS ROAD GREENVILLE, NC 27834</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<b>INITIAL COMMENTS</b>  An annual and follow up survey was completed on July 24, 2019. Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C, Supervised Living for Adults with Developmental Disabilities.	V 000		
V 736	<b>27G .0303(c) Facility and Grounds Maintenance</b>  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a clean and tidy manner. The findings are:  Observations on 7/22/19 at approximately 10:15 am revealed: - Particulate matter on the floors throughout the facility. - The finish on the cabinets in the first kitchen was worn and faded. - The finish on the stove control panel in the first kitchen was scratched and worn. - One bathtub was discolored a dark grayish color. - Brown spots on the ceiling in client #3's bedroom. - A drawer in the second kitchen contained two small condiment cups with brown liquid in the utensil tray.	V 736		

**RECEIVED**  
**AUG 21 2019**  
**DHSR-MH Licensure Sect**

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	Continued From page 1  - The laminate finish on the vanity in client #1's private bathroom was broken at the front of the sink. - Broken towel racks in all bathrooms. - No closet doors in client #1 or client #3's bedrooms.  During interview on 7/22/19 staff #2 stated she helped the clients keep the facility clean.  This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures  10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.  This Rule is not met as evidenced by: Based on observations and interview the facility failed to maintain water temperatures between 100 and 116 degrees Fahrenheit in areas where clients are exposed to hot water. The findings are:  Observation on 7/22/19 at approximately 10:15 am revealed the hot water temperature in two bathtubs was 130 degrees Fahrenheit.  During interview on 7/22/19 staff #2 stated the	V 752		

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V 752	<p>Continued From page 2</p> <p>clients used the bathtubs for bathing daily.</p> <p>During interview on 7/22/19 the Qualified Professional stated she would have the hot water temperature adjusted to meet requirements.</p> <p>During interview on 7/24/19 the Program Manager stated the hot water temperature had been adjusted.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 752		

# Appendix 1-B: Plan of Correction Form

## Plan of Correction

Please complete all requested information and email completed Plan of Correction form to:

Plans.Of.Correction@dhhs.nc.gov

<b>Provider Name:</b> Paradigm III	<b>Phone:</b> 252-561-8112	<b>Time Line</b>
<b>Provider Contact</b> Person for follow-up: Jeannette Barnett, Program Director	<b>Fax:</b> 252-561-7455	<b>Implementation Date:</b>
<b>Address:</b> 4003 Old Pictolus Road Greenville NC	<b>Email:</b> jbarnett@paradigminc.org	<b>Projected Completion Date:</b> 8/23/2019
<b>Provider # MHL074-242</b>		
<b>Finding</b>	<b>Corrective Action Steps</b>	<b>Responsible Party</b>
<p>V736 27G .0303 (c) Location and Exterior Requirements: Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>Rule not met by:</p> <ol style="list-style-type: none"> <li>1. Particulate matter on the floors throughout the facility</li> <li>2. The finish on the cabinets in the first kitchen were worn and faded</li> <li>3. The finish on the stove control panel in the first kitchen was scratched and worn.</li> <li>4. One bathtub was discolored a dark grayish color</li> <li>5. Brown spots on the ceiling in client #3s bedroom</li> <li>6. A drawer in the second kitchen contained two small cups with brown liquid in the utensil tray</li> <li>7. The laminate finish on the vanity in client #1s private sink</li> <li>8. Broken towel racks in all bathrooms</li> <li>9. No closet doors in client #1 or client #3s bedrooms</li> </ol>	<ol style="list-style-type: none"> <li>1. The matter from the floor has been removed. Staff will continue to clean the floors daily and as often as needed to ensure matter does not get stuck to the floor.</li> <li>2. The finish on the cabinets have been refined and smoothed out and new finish applied. It is the plan of Paradigm to have these cabinets replaced in the near future.</li> <li>3. The stove has been replaced.</li> <li>4. The tub will continue to be cleaned on a regular schedule to ensure that dirt and grime are removed and do not set.</li> <li>5. The ceiling has been painted.</li> <li>6. All drawers have been cleaned and wiped out and any unnecessary or old condiments have been discarded. Staff will ensure that drawers are wiped clean as a part of the cleaning schedule and as needed.</li> <li>7. The laminate has been replaced on client #1 sink</li> <li>8. Towel racks have been fixed/repaired/replaced as needed.</li> <li>9. Curtains have been placed over the closets for both client</li> </ol>	<p>Jeannette Barnett Program Director</p>
<p>V752 27G .0304 (b) (4) Hot Water Temperature</p> <p>(b)Safety: Each facility shall be designed,</p>	<ol style="list-style-type: none"> <li>1. The hot water temperature has been corrected on 7/22/2019. Staff will continue to complete environmental checklists monthly to check the water temperature and report any</li> </ol>	<p>Jeannette Barnett Program Director</p>
		<b>Implementation Date:</b>

<p>constructed and equipped in a manner that ensures the physical safety of clients, staff, and visitors</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>Rule not met by:</p> <ol style="list-style-type: none"> <li>1. Observation on 7/22/19 revealed the hot water temperature in two bathtubs was 130 degrees Fahrenheit</li> </ol>	<p>issues/concerns to designated staff.</p>	<p>Projected Completion Date: 7/22/2019</p>
		<p>Implementation Date:</p>
		<p>Projected Completion Date:</p>
		<p>Implementation Date:</p>
		<p>Projected Completion Date:</p>
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		<p>Projected Completion Date:</p>