

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-207	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/25/2019
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NAME OF PROVIDER OR SUPPLIER A SURE HOUSE, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 1265 ARBOR ROAD WINSTON-SALEM, NC 27104
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on July 25, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility staff failed to ensure the facility and its grounds were maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observations on 7/25/19, from 8:59am to 2:40pm, of the facility revealed: -The ceiling in the formal living room with several spots of both peeling paint and bare areas -A hole behind the kitchen table that matches the same height as the dining room chair -A hole in the kitchen door approximately 2 inches by 3 inches. -The dining room table has numerous scratches on the top which covered approximately 1/2 of the table top -A hole in the door of FC #1's bedroom -A closet door, off the runner, leaning up against</p>	V 736	<p>DHSR - Mental Health</p> <p>AUG 15 2019</p> <p>Lic. & Cert. Section</p> <p><i>The kitchen table will be 9-22-19 stained or replaced. I HAVE CONTRACTED A 9-22-19 PAINTER all walls will be painted; holes repaired; painted; doors repaired or replaced. The catches have been removed.</i></p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *[Signature]* TITLE **Executive Director** (X6) DATE **8-6-19**

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V 736	<p>Continued From page 1</p> <p>the closet door in the hallway area</p> <p>-Several bedroom walls had been patched but not painted</p> <p>-In one of the client's bedrooms, there was a 3 inch by 3 inch hole above the light switch</p> <p>-In one of the client's bedroom were a pair of crutches leaning against the wall and right next to the crutches were a body sized hole in the wall.</p> <p>-One of the bedrooms was missing a light switch plate</p> <p>-Numerous holes behind the bedroom doors</p> <p>-One of the brown leather sofa's had an exposed spring and torn material on the side of the cushion</p> <p>Interviews on 7/25/19 with client #2 revealed:</p> <p>-FC #1 had made holes in the walls when he got angry</p> <p>-"[FC #1] did them all. He would just get made and ticking and tripped"</p> <p>Interview on 7/25/19 with client #3 revealed:</p> <p>- The holes in the wall were due to FC #1's behaviors</p> <p>- "I guess he got made and punched the walls..."</p> <p>Interview on 7/25/19 with staff #1 revealed</p> <p>-Regarding the repairs needed to the facility, "I believe [The ED] has home owner's insurance and take care of it..".</p> <p>Interview on 7/25/19 with the Executive Director (ED) revealed:</p> <p>- "All of the damage was from him (FC #1). He said he was going to tear the facility up."</p> <p>-\$1250.00 estimates and also \$4,000 for the other repairs</p> <p>-Can have the repairs made with 60 days"</p>	V 736	<p>The closet door has been placed back on track 8-6-19</p> <p>Light switch has been replaced. 8-6-19</p> <p>The sofa will be repaired by or discarded. 9-22-19</p> <p>All uncompleted deficiencies will be completed by 9-22-19.</p> <p>We will continue to monitor on a regular basis to make sure doors are on track, all light switches and plugs have covers and the furniture is kept in a safe manner. However, we cannot control the rate at which holes are knocked in the walls but we will work to repair them quickly. 8-6-19</p>	
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