

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-791	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/16/2019
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NAME OF PROVIDER OR SUPPLIER ALPHA HOME CARE SERVICES, INC III	STREET ADDRESS, CITY, STATE, ZIP CODE 3716 ARROWWOOD DRIVE RALEIGH, NC 27604
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, follow up and complaint survey was completed on August 16, 2019. The complaint was unsubstantiated (NC00154650). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the governing body failed to maintain the facility in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 8/15/19 at 10:45am revealed:</p> <ul style="list-style-type: none"> - the upstairs hall bathroom had dirty floors baseboards, walls. There were tile missing in the tub/shower and there was black mold in the crevices between the tiles and along the rim of the tub. There was no stopper in the sink and the paper towel holder was broken. - the walls throughout the house on both the bottom and top floor and in the stairwell were dirty and stained - the downstairs bathroom was locked. It was very clean and new looking. Two heavily 	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>overweight males had their bedrooms on the downstairs level</p> <ul style="list-style-type: none"> - several cupboards and the refrigerator in the kitchen were chained or padlocked - there were 2 wooden boards on the upstairs deck that had pieces chipped away - the closet in client #3's room was piled 3 feet high with discarded, disheveled clothes - all but one bedroom needed cleaning and organizing <p>During an interview on 8/15/19, staff #1 reported:</p> <ul style="list-style-type: none"> - he had worked there for a few months but had worked at other facilities for this agency also - clients were responsible for the upkeep in their own rooms and the bathrooms - the bathroom downstairs was locked because there were 2 bathrooms upstairs that all the clients used - clients "preferred" the upstairs bathroom - clients were allowed in the kitchen for water but they preferred them to ask staff for food/snacks because of prior pilfering of food <p>During an interview on 8/15/19, the Qualified Professional reported:</p> <ul style="list-style-type: none"> - the cupboards, refrigerator and bathroom should not be locked - clients are allowed to go into the kitchen but are asked to wash their hands before going into the refrigerator - acknowledged the house needed some cleaning and repairs 	V 736		