

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL012-120	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/09/2019
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NAME OF PROVIDER OR SUPPLIER NORTHWOOD GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 407 NORTH COLLEGE STREET MORGANTON, NC 28655
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 8/9/19. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G.5600A Supervised Living for Individuals with Mental Illness.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to be maintained in a clean, attractive and orderly manner. The findings are:</p> <p>Observation of the facility on 8/8/19 at 3:50pm revealed:</p> <ul style="list-style-type: none"> -Large circular 1 foot by 1 foot stain on carpet in den area. -2 foot long stain on carpet beside the couch. -Second couch in den area also had round stain on the carpet in front of it. -Multiple small stains on the carpet throughout the den area. -Kitchen counter had numerous stains as well as burn marks. -The oven door would not close completely therefore it did not create a good seal when cooking. The top of the door had burn marks from the heat escaping 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	Continued From page 1 Interview on 4/4/19 with the House Manager/Qualified Professional revealed: -She was responsible for making sure staff were doing their jobs and keeping the facility clean. -She had the carpet shampooed and mechanically cleaned several times but the stains would not come up. -Can't clean the stains or burn marks off the kitchen counter. -None of the clients want to use the oven to cook because the heat coming from the top of the door makes the kitchen very hot as well as possibility of scalding the person using the oven. -The landlord was responsible for replacing the carpet in the main living areas as well as kitchen counters and appliances. These replacements had been requested but it was taking a long time.	V 736		