

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/08/2019
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G076	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/02/2019
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NAME OF PROVIDER OR SUPPLIER IWC-ROSE STREET HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1 ROSE STREET W ASHEVILLE, NC 28803
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W 000	INITIAL COMMENTS	W 000		
W 484	<p>No deficiencies were cited as a result of a complaint survey conducted on 7/1/19 and 7/2/19 for Intake #'s NC152820 and NC152822.</p> <p>DINING AREAS AND SERVICE CFR(s): 483.480(d)(3)</p> <p>The facility must equip areas with tables, chairs, eating utensils, and dishes designed to meet the developmental needs of each client.</p> <p>This STANDARD is not met as evidenced by: Based on observation, interview and record review, the facility failed to provide recommended adaptive dining equipment for 1 of 3 sampled clients (#6). The finding is:</p> <p>Observations in the group home on 7/1/19 at 5:35 PM revealed client #6 to be seated at the dining table for the evening meal. The client was seated with his legs and feet crossed in the chair. The meal consisted of beef a ronni and chopped, cooked carrots. The adaptive equipment for client #6 consisted of a regular large silver spoon, high sided sectional scoop plate, and a no spill rimmed cup. Further observations on 7/2/19 at 7:00 AM revealed client #6 to be seated at the dining table for the breakfast meal, and only the client's toes were reaching the floor. The meal consisted of scrambled eggs, grits and chopped toast. The adaptive equipment consisted of a small to medium sized maroon spoon, high sided sectional scoop plate and a no spill rimmed cup.</p> <p>Review of the record for client #6 on 7/2/19 revealed an individual service plan (ISP) dated</p>	W 484	<p><u>Correction:</u> OT and Speech therapists will reevaluate Client #6's need for adaptive equipment prior to the ISP meeting to take place on 7/18/19. According to the therapists recommendations, staff will be in-serviced and retrained on adaptive equipment needed at mealtimes.</p> <p><u>Prevention:</u> An updated adaptive equipment list will be placed in the dining room and kitchen for staff to reference regarding client meal time needs. Also routine meal assessments will take place.</p> <p><u>Monitoring:</u> Monitoring will happen by the shift supervisor daily. Also the House Manager and QIDP will routinely and randomly conduct mealtime assessments to ensure that proper adaptive equipment is being used. QIDP will update the equipment list as needed from on-going ISP meetings.</p> <p style="text-align: center;">RECEIVED JUL 15 2019 DHSR NH L & C Black Mountain / WRO</p>	07/18/19

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

President & CEO

7/11/19

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 484	Continued From page 1 7/19/18. The ISP included a Mealtime Procedure document signed by the occupational therapist and dated 3/20/19, which included adaptive equipment recommendations for a built up handle youth spoon, sectional scoop plate, no spill rimmed cup. It also indicated the client's feet should be "propped on a table base for support". Interview with the qualified intellectual disabilities professional on 7/2/19 confirmed the Mealtime Procedure for client #6 was current and confirmed that staff should have assured client #6 was provided a built up handle youth spoon for both meals and should have assured a table base was provided to support the client's feet during both meals.	W 484			