

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL074-242	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 07/24/2019
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NAME OF PROVIDER OR SUPPLIER PARADIGM III	STREET ADDRESS, CITY, STATE, ZIP CODE 4003 OLD PACTOLUS ROAD GREENVILLE, NC 27834
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on July 24, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C, Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a clean and tidy manner. The findings are:</p> <p>Observations on 7/22/19 at approximately 10:15 am revealed:</p> <ul style="list-style-type: none"> - Particulate matter on the floors throughout the facility. - The finish on the cabinets in the first kitchen was worn and faded. - The finish on the stove control panel in the first kitchen was scratched and worn. - One bathtub was discolored a dark grayish color. - Brown spots on the ceiling in client #3's bedroom. - A drawer in the second kitchen contained two small condiment cups with brown liquid in the utensil tray. 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	Continued From page 1 - The laminate finish on the vanity in client #1's private bathroom was broken at the front of the sink. - Broken towel racks in all bathrooms. - No closet doors in client #1 or client #3's bedrooms. During interview on 7/22/19 staff #2 stated she helped the clients keep the facility clean. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observations and interview the facility failed to maintain water temperatures between 100 and 116 degrees Fahrenheit in areas where clients are exposed to hot water. The findings are: Observation on 7/22/19 at approximately 10:15 am revealed the hot water temperature in two bathtubs was 130 degrees Fahrenheit. During interview on 7/22/19 staff #2 stated the	V 752		

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V 752	<p>Continued From page 2</p> <p>clients used the bathtubs for bathing daily.</p> <p>During interview on 7/22/19 the Qualified Professional stated she would have the hot water temperature adjusted to meet requirements.</p> <p>During interview on 7/24/19 the Program Manager stated the hot water temperature had been adjusted.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 752		