

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601124	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/23/2019
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NAME OF PROVIDER OR SUPPLIER MILLER HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 8812 NATIONS FORD ROAD CHARLOTTE, NC 28217
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was complete on 7-23-19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 5600F Supervised Living for All Disability Groups in a Private Residence.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observations and interview the facility failed to maintain hot water between 100 and 116 degrees in areas where clients were exposed to hot water. The findings are:</p> <p>Observation on 7-23-19 at approximately 5:00 PM revealed: -Hot water at the kitchen sink was 90 degrees. -Hot water in clients 1/2 bath sink was 90 degrees. -Hot water in the hall bathroom sink was 90 degrees. -Hot water in the hall bathroom tub was 90 degrees.</p>	V 752		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 752	<p>Continued From page 1</p> <p>Interview on 7-23-19 with the AFL (Alternative Family Living) provider revealed: -He had not moved the thermostat on the water. -He didn't know why it was a lower temperature than it needed to be. -He had taken a shower that morning on that side of the house and had thought the water was "a little chilly" but then forgot about it due to being in a hurry. -They would call someone out to adjust the hot water heater and make sure it was working properly.</p> <p>Interview on 7-23-19 with the Qualified Professional revealed: -She would follow up and make sure the water was adjusted.</p>	V 752		