

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL026-855	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 07/10/2019
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NAME OF PROVIDER OR SUPPLIER JOYFUL LIVING #1	STREET ADDRESS, CITY, STATE, ZIP CODE 1951 IRELAND DRIVE FAYETTEVILLE, NC 28304
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on July 10, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and</p>	V 108		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 108	<p>Continued From page 1</p> <p>clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff were currently trained in cardiopulmonary resuscitation (CPR), Heimlich maneuver, and other first aid techniques provided by the Red Cross, the American Heart Association, or their equivalence for 2 of 3 staff audited (Licensee and Staff #1). The findings are:</p> <p>Review on 07/10/19 of the Staff #1's personnel file revealed: -Hired 12/31/08. -Documentation of CPR and first aid training dated 01/21/17 had expired and no current training was available for review.</p> <p>Review on 07/10/19 of the Licensee's personnel file revealed: -Hired 06/2008. -Documentation of CPR and first aid training dated 01/21/17 had expired and no current training was available for review.</p> <p>Interview on 07/10/19 the Licensee stated: -She would have the training completed.</p>	V 108		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and</p>	V 114		

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V 114	<p>Continued From page 2</p> <p>shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to have fire and disaster drills held at least quarterly and repeated on each shift. The findings are:</p> <p>Review on 07/10/19 of facility records revealed:</p> <ul style="list-style-type: none"> - No documented fire or disaster drills from November 2018-March 2019. - No documented disaster drill in December 2019-June 2019, <p>Interview on 07/10/19 the Licensee stated:</p> <ul style="list-style-type: none"> - She had completed some fire and disaster drills at the facility. - She understood the fire and disaster drills had to be completed quarterly and repeated on each shift. - She would complete drills as required. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		

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V 736 V 736	<p>Continued From page 3</p> <p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interview, the licensee failed to maintain the facility in a clean, attractive and orderly manner. The findings are:</p> <p>Observation on 07/10/19 at approximately 10:30 am revealed:</p> <ul style="list-style-type: none"> - Client #1 and client #4's bedroom had broken blind slates. - The carpet in the downstairs sitting area was worn and dirty. - The hall bathroom had peeling paint on the walls, the linoleum floor had tears in front of the sink and the floor was soft and squishy when walking on the floor. -Client #3's bedroom had a tear in the carpet and she used a walker causing a fall hazard for client #3. -The air return in the hall was dirty and dusty. <p>Interview on 07/10/19 the Licensee stated: -She was in the process of making repairs to the facility.</p>	V 736 V 736		