

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL013090</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>07/11/2019</b>
NAME OF PROVIDER OR SUPPLIER  <b>TOURNAMENT STREET</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>174 TOURNAMENT DRIVE SW CONCORD, NC 28027</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual survey was completed on 7/11/19. A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC .1700 Residential Treatment Level III	V 000		
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing  10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present and one shall be awake for one through four children or adolescents; (2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or	V 296		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL013090</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>07/11/2019</b>
NAME OF PROVIDER OR SUPPLIER  <b>TOURNAMENT STREET</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>174 TOURNAMENT DRIVE SW CONCORD, NC 28027</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 296	<p>Continued From page 1</p> <p>adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation and interviews, the facility failed to have the minimum number of staff required, affecting 3 of 3 current clients (Clients #1, #2, and #3). The findings are:</p> <p>Review on 7/10/19 of Client #1s record revealed: - Admission date of 6/22/19 - Diagnoses of Conduct Disorder, Attention-Deficit Hyperactivity Disorder, THC Use; Unspecified Trauma Disorder</p> <p>Review on 7/10/19 of Client #2's record revealed: - Admission date of 5/29/19 - Diagnoses of Disruptive Mood Dysregulation Disorder</p> <p>Review on 7/10/19 of Client #3's record revealed: - Admission date of 6/6/19 - Diagnosis of Conduct Disorder</p>	V 296		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL013090</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>07/11/2019</b>
NAME OF PROVIDER OR SUPPLIER  <b>TOURNAMENT STREET</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>174 TOURNAMENT DRIVE SW CONCORD, NC 28027</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 296	<p>Continued From page 2</p> <p>Review on 7/11/19 of Staff #1's record revealed:</p> <ul style="list-style-type: none"> <li>- Hire date of 6/10/13</li> <li>- Associate Professional</li> </ul> <p>Review on 7/11/19 of Staff #2's record revealed:</p> <ul style="list-style-type: none"> <li>- Hire date of 8/4/17</li> <li>- Residentail Counselor</li> </ul> <p>Review on 7/11/19 of Staff #3's record revealed:</p> <ul style="list-style-type: none"> <li>- Hire date of 1/3/07</li> <li>- Residential Counselor</li> </ul> <p>Review on 7/11/19 of The Qualified Professional's (QP) record revealed:</p> <ul style="list-style-type: none"> <li>- Hire date of 6/19/14</li> </ul> <p>Observation on 7/10/19 at approximately 2:30pm revealed:</p> <ul style="list-style-type: none"> <li>- 1 staff was alone in the facility with 3 clients</li> <li>- Clients #1, #2 and #3 were in the livingroom playing on video game</li> <li>- Staff #3 arrived to the facility approximately 30 minutes later</li> </ul> <p>Interview on 7/10/19 with Client #1 revealed:</p> <ul style="list-style-type: none"> <li>- There were usually two staff working in the facility. Only one staff was there today because they were supposed to be in camp, but they had to go to a doctor's appointment.</li> </ul> <p>Interview on 7/10/19 with Client #2 revealed:</p> <ul style="list-style-type: none"> <li>- Two staff normally worked in the facility at one time. One staff was working "I guess because I had an orthodontics appointment and was gone all day."</li> </ul> <p>Interview on 7/10/19 with Client #3 revealed:</p> <ul style="list-style-type: none"> <li>- They normally had two staff working. One staff</li> </ul>	V 296		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL013090</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>07/11/2019</b>
NAME OF PROVIDER OR SUPPLIER  <b>TOURNAMENT STREET</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>174 TOURNAMENT DRIVE SW CONCORD, NC 28027</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 296	<p>Continued From page 3</p> <p>was working because a client had an appointment. They would normally be at camp. Staff #1 had to take to the appointment.</p> <p>Interview on 7/10/19 with Staff #1 revealed:</p> <ul style="list-style-type: none"> <li>- Client #2 had an appointment to go to that was 2 hours away. The clients normally would have been in camp and he was only supposed to take just client #2, but somehow ended up with all the clients.</li> <li>- There were normally two staff working. Staff #2 works 2nd shift and normally comes in around 3pm.</li> </ul> <p>Interview on 7/10/19 with Staff #2 revealed:</p> <ul style="list-style-type: none"> <li>- Today, there was one staff working when he arrived. Two staff normally worked. Today, Client #2 had an appointment.</li> </ul> <p>Interview on 7/11/19 with Staff #3 revealed:</p> <ul style="list-style-type: none"> <li>- There were normally two staff working</li> </ul> <p>Interview on 7/11/19 with the QP revealed:</p> <ul style="list-style-type: none"> <li>- He wasn't aware of why there was one staff in the facilit. "Something had to go wrong with that...had to be a mix up."</li> <li>- Staff #2 was currently in training to take over as QP</li> <li>- He would check with staff to see what happened. "I will address that situation immediately."</li> </ul> <p>Interview on 7/11/19 with the Director revealed:</p> <ul style="list-style-type: none"> <li>- There was a scheduling mishap. Client #2's appointment got moved up to an earlier time and they had to get him to his appointment.</li> <li>- He's aware they were out of ratio and will correct.</li> </ul>	V 296		