

FRIENDLY PEOPLE THAT CARE
4304 Oak Glen Drive
Winston-Salem, NC 27107
MHL# 034-312

Plan of Correction

<p>Please complete <u>all</u> requested information and mail completed Plan of Correction form to: NC Division of Health and Human Service Regulation 2718 Mail Service Center Raleigh, NC 27699-2718</p>	<p>Cardinal Innovations</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"> <p style="margin: 0;">RECEIVED</p> <p style="margin: 0; font-size: small;">By DHSR - Mental Health Lic. & Cert. Section at 8:16 am, Jul 05, 2019</p> </div>
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Provider Name:	Friendly People That Care 2 4304 Oak Glen Drive Winston-Salem, NC 27107 MHL# 034-312	Phone:	336-902-3933
Provider Contact Person for follow-up:	Angie Curry Lisa Gonzalez	Fax:	336-829-5992
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Address:	485 Shepherd Street, Winston-Salem, NC 27103		

Finding	Corrective Action Steps	Responsible Party	Time Line
Issue 1: Expired Med	<p>TO CORRECT THE DEFICIENCY--FPTC has implemented a system of checks and balances to "triple check" medications being administered, noting any changes, ensuring expiration dates are current and meds are properly and consistently documented daily.</p> <p>TO PREVENT THE PROBLEM—FPTC has ensured that all group home staff double check after each other at every shift (ending and beginning). Staff will ensure that the previous shift completed MAR's before current staff leave and before beginning their shift. The House Manager will double check all medications, dates and MAR's daily to ensure all meds are current and properly documented. The AP/QP will monitor at least bi-monthly.</p> <p>WHO WILL MONITOR—FPTC's House Managers, Associate Professional and the Qualified Professional.</p>	<p>FPTC Staff</p> <p>FPTC House Managers</p> <p>Associate Professional</p> <p>Director, QP</p>	<p>Implementation Date: 6/1/2019</p> <hr/> <p>Projected Completion Date: Ongoing</p>

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	<p>HOW OFTEN— FPTC’s House Managers will monitor the meds and MAR sheets daily. The AP will monitor throughout the month and the QP will monitor at least monthly.</p>		

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<p>Issue 2: Discontinued med administered</p>	<p>TO CORRECT THE DEFICIENCY--FPTC has implemented a system of checks and balances to ‘triple check’ medications being administered, noting any changes, ensuring expiration dates are current and meds are properly and consistently documented daily.</p> <p>TO PREVENT THE PROBLEM—FPTC has ensured that all group home staff double check after each other at every shift (ending and beginning). Staff will ensure that the previous shift completed MAR’s before current staff leave and before beginning their shift. The House Manager will double check all medications, dates and MAR’s daily to ensure all meds are current and properly documented. Discontinued medications will be clearly marked on the MAR and all staff clearly communicated to regarding the change. The AP/QP will monitor at least bi-monthly.</p> <p>WHO WILL MONITOR—FPTC’s House Managers, Associate Professional and the Qualified Professional.</p> <p>HOW OFTEN— FPTC’s House Managers will monitor the meds and MAR sheets daily. The AP will monitor throughout the month and the QP will monitor at least</p>	<p>FPTC Staff</p> <p>FPTC House Managers</p> <p>Associate Professional</p> <p>Director, QP</p>	<p>Implementation Date: 6/1/2019</p> <hr/> <p>Projected Completion Date: Ongoing</p>

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