STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL011-369	A. BUILDING: _____ B. WING _____	R 06/17/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CYNTHIA'S PLACE	45 EYE VIEW ROAD CANDLER, NC 28715

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V 000	INITIAL COMMENTS An annual and follow up survey was completed on 6/17/19. Deficiencies were cited. This facility is licensed for the following service categories: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.	V 000		
V 123	27G .0209 (H) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (h) Medication errors. Drug administration errors and significant adverse drug reactions shall be reported immediately to a physician or pharmacist. An entry of the drug administered and the drug reaction shall be properly recorded in the drug record. A client's refusal of a drug shall be charted. . This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure medication errors were reported immediately to a physician or pharmacist affecting 2 of 4 clients (Client #1 and Client #3). The findings are: Record review on 6/13/19 for Client #1 revealed: -Admission date on 1/31/19 with diagnoses of Adjustment Disorder, Oppositional Defiant Disorder (ODD), Attention Deficit Hyperactivity Disorder (ADHD) and Neurodevelopmental Disorder. -Age-15 years -Ordered medications included Vyvanse for	V 123		

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V 123	Continued From page 1 ADHD, Clonidine for ADHD, Latuda for depression, Trazadone for depression, Clotrimazole for rash, Griseofulvin Ultra for fungal infection and Gavilax Powder for constipation. Record review on 6/13/19 for Client #3 revealed: -Admission date on 4/10/19 with diagnoses of Mild Intellectual Disability, ADHD and Post-Traumatic Stress Disorder (PTSD). -Age-15 years -Ordered medications included Vyvanse for ADHD, Aripiprazole for depression, Divalproex for behaviors, Lithium Carbonate for bipolar, Melatonin for sleep, Clonidine for ADHD, Neutrogena Cream for rash, Clindamycin for acne and Hydroxyzine for anxiety. Review on 6/13/19 of incident reports from January - May 2019 revealed: -6 reports of missed medications -On 1/21/19 Client #1 missed a medication. No specific medication was listed and no documentation of physician or pharmacist contact. -On 2/3/19 Client #3 missed a medication. No specific medication was listed and no documentation of physician or pharmacist contact. Interview on 6/14/19 with the Associate Professional (AP) revealed: -He was responsible for supervising staff in this home. -He had trained staff to document incident reports for any missed or refused medications as soon as it is realized or discovered as well as contacting a pharmacist or physician. -He was not aware staff had not completed the entire report but thought staff had probably contacted the pharmacist.	V 123		

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V 123	Continued From page 2 -He would be retraining staff to make that pharmacy contact and document completely when any medication is missed.	V 123		
V 294	27G .1702 Residential Tx. Child/Adol -Req. for Q P 10A NCAC 27G .1702 REQUIREMENTS OF QUALIFIED PROFESSIONALS (a) Each facility shall utilize at least one direct care staff who meets the requirements of a qualified professional as set forth in 10A NCAC 27G .0104(18). In addition, this qualified professional shall have two years of direct client care experience. (b) For each facility of five or less beds: (1) the qualified professional specified in Paragraph (a) of this Rule shall perform clinical and administrative responsibilities a minimum of 10 hours each week; and (2) 70% of the time shall occur when children or adolescents are awake and present in the facility. (c) For each facility of six or more beds: (1) the qualified professional specified in Paragraph (a) of this Rule shall perform clinical and administrative responsibilities a minimum of 32 hours each week; and (2) 70% of the time shall occur when children or adolescents are awake and present in the facility. (d) The governing body responsible for each facility shall develop and implement written policies that specify the clinical and administrative responsibilities of its qualified professional(s). At a minimum these policies shall include: (1) supervision of its associate professional(s) as set forth in Rule .1703 of this Section;	V 294		

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V 294	Continued From page 3 (2) oversight of emergencies; (3) provision of direct psychoeducational services to children or adolescents; (4) participation in treatment planning meetings; (5) coordination of each child or adolescent's treatment plan; and (6) provision of basic case management functions. This Rule is not met as evidenced by: Based on interviews and record reviews the facility failed to ensure the qualified professional (QP) performed a minimum of 10 hours per week of clinical and administrative services in the facility, 70% of the time when clients were awake and present. The findings are: Record review on 6/13/19 for QP revealed: -Date of hire-5/8/14 -Job descriptions for both QP and Associate Professional (AP). Review on 6/14/19 of QP log revealed: -Documentation of 10 or more hours for 2/25/19-3/3/19. -Documentation of 10 or more hours for 3/4/19-3/10/19. -Documentation of 10 or more hours for 3/11/19-3/17/19. No other documentation of QP time in the facility was available. Interview on 6/14/19 with the AP revealed:	V 294		

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V 294	Continued From page 4 -The QP had been involved in a horrific accident playing basketball that involved a severe head injury just 2 days prior. He felt like the QP had the documentation of facility time for March thru May 2019 with him but was reluctant to bother him with work concerns. -He and the QP worked well together between this facility and a sister facility where they switched QP/AP roles. They both were in the facility more than the required time. Interview on 6/13/19 with Clients #1 and #2 revealed: -The QP was in the facility at least twice weekly. The QP and the AP conducted groups and provided 1:1 support when needed.	V 294		
V 297	27G .1705 Residential Tx. Child/Adol - Req. for L P 10A NCAC 27G .1705 REQUIREMENTS OF LICENSED PROFESSIONALS (a) Face to face clinical consultation shall be provided in each facility at least four hours a week by a licensed professional. For purposes of this Rule, licensed professional means an individual who holds a license or provisional license issued by the governing board regulating a human service profession in the State of North Carolina. For substance-related disorders this shall include a licensed Clinical Addiction Specialist or a certified Clinical Supervisor. (b) The consultation specified in Paragraph (a) of this Rule shall include: (1) clinical supervision of the qualified professional specified in Rule .1702 of this Section; (2) individual, group or family therapy services; or	V 297		

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V 297	Continued From page 5 (3) involvement in child or adolescent specific treatment plans or overall program issues. This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure services from a licensed Clinical Addiction specialist or a certified Clinical Supervisor for clients with substance-related disorders affecting 1 of 4 current clients (Client #2). The findings are: Record review on 6/13/19 for Client #2 revealed: -Admission date on 12/3/18 with diagnoses of Oppositional Defiant Disorder and Cannabis Use Disorder. -Age-14 years Interview on 6/14/19 with Associate Professional (AP) revealed: -The LP was a Licensed Clinical Social Worker (LCSW). -He was not aware they needed to refer clients with substance use issues to substance abuse professionals.	V 297		