

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-752	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/17/2019
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NAME OF PROVIDER OR SUPPLIER GORRELL GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1309 GORRELL STREET GREENSBORO, NC 27406
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on 6/17/19. The complaint was unsubstantiated (intake #NC00152040). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults whose Primary Diagnosis is a Developmental Disability.</p>	V 000		
V 110	<p>27G .0204 Training/Supervision Paraprofessionals</p> <p>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <ol style="list-style-type: none"> (1) technical knowledge; (2) cultural awareness; (3) analytical skills; (4) decision-making; (5) interpersonal skills; (6) communication skills; and (7) clinical skills. <p>(f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision</p>	V 110		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 110	<p>Continued From page 1</p> <p>plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure one of two staff (staff #1) demonstrated knowledge and skills required by the population served. The findings are:</p> <p>Review on 6/17/19 of staff #1's personnel record revealed: -A hire date of 12/17/18; -A job description for a paraprofessional; -Consumer Specific trainings were completed on 12/21/18 and 4/1/19; -Core Competency training was completed on 12/18/18; -A Disciplinary Action form completed on 5/30/19 that included: -Staff was utilizing electronic devices while working; -Staff was suspended from 6/7/19-6/10/19.</p> <p>Review on 6/13/19 of client #1's record revealed: -An admission date of 10/4/10; -The client had been declared incompetent and was appointed a Guardian on 11/5/10; -Diagnoses included Impulse Control Disorder, Severe Intellectual Developmental Disability, an intracranial injury and sexual sadism.</p> <p>Interview on 6/13/19 with staff #1 revealed: -Client #1's care coordinator arrived at the facility at approximately 4:50pm on 5/23/19 to visit with him;</p>	V 110		

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V 110	<p>Continued From page 2</p> <ul style="list-style-type: none"> -All 3 of the clients were in their bedrooms; -"I had my electronic device (game system) with me;" -He had been using his game system to watch a movie; -"I just paused it like I usually do;" -The care coordinator had asked him why client #1 had no sheets on his bed and why he was wearing 2 adult briefs that were both wet; -He thought since the client continuously wet the sheets, he would leave them off the bed and instead have the client lie on 2 changing pads; -"I didn't know it (no sheets on the bed) was an issue;" -"The sheets were clean and in his room but not on his bed;" -"He (client #1) gets changed every couple of hours;" -The client had been wearing 2 adult briefs; -"I'm new to this;" -"That's (putting 2 adult briefs on the client) the only way I knew to keep this contained;" -"I'm still in the process of learning;" -He had not considered changing client #1's diaper more frequently than the minimum requirement of every 2 hours; -He had been working at the facility for 1 1/2 months and had previously worked at another facility owned by the Licensee. <p>Interview on 6/13/19 with staff #2 revealed:</p> <ul style="list-style-type: none"> -He had assisted the Program Director with training staff #1; -Staff #1 had not been open to learning during the training and presented as if he already knew everything. <p>Interviews on 6/13/19 and 6/17/19 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Client #1 required total care that included 	V 110		

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V 110	Continued From page 3 toileting, transferring, and eating; -She wasn't sure of staff #1's start date at the current facility but thought he had worked there since the 1st week of April 2019; -Since the incident with client #1 on 5/23/19, an additional staff had been working with staff #1 from 6:00pm - 9:00pm to ensure clients received appropriate care.	V 110		