

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL026-924	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 06/20/2019
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NAME OF PROVIDER OR SUPPLIER PRECIOUS HAVEN #2	STREET ADDRESS, CITY, STATE, ZIP CODE 6033 CONCHO COURT FAYETTEVILLE, NC 28303
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was complaint on June 20, 2019. The complaint was unsubstantiated (intake #NC00152632). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 06/20/19 at 10:00am revealed:</p> <ul style="list-style-type: none"> - A kitchen floor vent was rusty. The ceiling above the washing machine had a large brown spatter mark. One drawer in the kitchen did not have a handle. - The linoleum floor behind the dining room table was cracked. - Client #4's bedroom revealed 4 broken slats in the window blinds. The bottom window pane had a crack. - Client #2's bedroom door revealed a crack in the door. A receptacle in the room was cracked. 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> - Client #1 and #4's bedroom door had a softball sized crack. A bedside table was broken. The window blind had 4 broken slats.. - The hallway overhead return vent was rusty and appeared soiled. <p>Interview on 06/20/19 the Licensee stated:</p> <ul style="list-style-type: none"> - Client #2 had cracked her bedroom door. Client #2 wanted to fix the door herself. - She would follow up with identified issues at exit. <p>[This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]</p>	V 736		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 06/20/19 at approximately 10:00am revealed:</p> <ul style="list-style-type: none"> - The hot water temperature in the kitchen faucet was 122 degrees Fahrenheit. - The hallway bathroom hot water temperature, 	V 752		

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V 752	Continued From page 2 used by the clients, was 120 degrees Fahrenheit. Interview on 06/20/19 the Licensee stated: - The hot water temperature had been corrected from the last survey. - Someone may have increased the temperature. - She would ensure the water temperature was maintained as required by rule. [This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]	V 752		
V 774	27G .0304(d)(7) Minimum Furnishings 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: (7) Minimum furnishings for client bedrooms shall include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for each client. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain minimum furnishings for client bedrooms affecting 2 of 4 clients (#1 and #4). The findings are: Observation on 06/20/19 at approximately	V 774		

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V 774	<p>Continued From page 3</p> <p>10:00am revealed:</p> <ul style="list-style-type: none"> - Client #3 and #4's bedroom had one broken bedside table. - The bed close to the bedroom door did not have a bedside table. <p>Interview on 06/20/19 the Licensee stated:</p> <ul style="list-style-type: none"> - The broken bedside table would be replaced. - They would get another bedside table for the bed room. <p>[This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]</p>	V 774		