

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL049-152	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/20/2019
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NAME OF PROVIDER OR SUPPLIER MIRACLE HOUSES VALLEYBROOK II	STREET ADDRESS, CITY, STATE, ZIP CODE 251 VALLEYBROOK LANE TROUTMAN, NC 28166
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An Annual Survey was completed on June 20, 2019. A deficiency was cited.</p> <p>This facility is licensed for the following service category:</p> <p>- 10A NCAC 27G .1700: Residential Treatment-Staff Secure for Children or Adolescents</p>	V 000		
V 295	<p>27G .1703 Residential Tx. Child/Adol - Req. for A P</p> <p>10A NCAC 27G .1703 REQUIREMENTS FOR ASSOCIATE PROFESSIONALS</p> <p>(a) In addition to the qualified professional specified in Rule .1702 of this Section, each facility shall have at least one full-time direct care staff who meets or exceeds the requirements of an associate professional as set forth in 10A NCAC 27G .0104(1).</p> <p>(b) The governing body responsible for each facility shall develop and implement written policies that specify the responsibilities of its associate professional(s). At a minimum these policies shall address the following:</p> <p>(1) management of the day to day day-to-day operations of the facility;</p> <p>(2) supervision of paraprofessionals regarding responsibilities related to the implementation of each child or adolescent's treatment plan; and</p> <p>(3) participation in service planning meetings.</p>	V 295		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 295	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to insure there was at least one full-time direct care associate professional, with minimum responsibilities of managing the day-to-day operations, supervising para-professionals and participating in service planning meetings. The findings are:</p> <p>Review on 6-20-19 of the Group Home Manager ' s (GHM) personnel record revealed:</p> <ul style="list-style-type: none"> - promoted to GHM 6-1-17 - signed her job description 6-1-17 - no record found of a bachelor ' s degree <p>Review on 6-20-19 of the Job Description for the GHM revealed:</p> <ul style="list-style-type: none"> - "Duties and Responsibilities: <ul style="list-style-type: none"> - 1. Plan, organize, develop and direct the overall operation of the Resident Services - 2. Manages the day-to-day operations of the group home services through supervision of support staff, and allocation of resources. - 3. Monitor and train new employees during 30 day - Probation Period. - 4. Conduct monthly employee evaluations. - 5. Plans, develops, implements and evaluates mental health programs for the clients ..." - "Minimum Job Requirements: <ul style="list-style-type: none"> - GED or High School diploma required and 5 to 7 years experience directly related to the duties and responsibilities specified." <p>Interview on 6-20-19 with client #1, client #2 and client #3 revealed:</p> <ul style="list-style-type: none"> - the same staff person as the GHM 	V 295		

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V 295	<p>Continued From page 2</p> <ul style="list-style-type: none"> - the GHM was in charge of the day-to-day operation of the facility <p>Interview on 6-20-19 with the GHM revealed she:</p> <ul style="list-style-type: none"> - takes care of the consumer ' s needs - makes sure the facility is run according to the state rules - liaison with client ' s day programs, schools and guardians - has been the GHM at this facility since it opened in April, 2019 - "does the day-to-day tasks" needed <p>Interview with the Executive Coordinator revealed:</p> <ul style="list-style-type: none"> - the GHM works 40 hours per week - "she (GHM) manages the day-to-day functions of the facility" - the GHM managed a sister facility before taking over this facility - knows the GHM has no bachelor ' s degree - she had been working in these facilities for over 12 years - didn ' t know the GHM position was required to be an Associate Professional with a bachelor ' s degree, "I never heard of that." 	V 295		