

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL059-074</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/07/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BOWERS HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>740 DEEP WOODS DRIVE MARION, NC 28752</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on 6/7/19. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Individuals of all Disability Groups/Alternative Family Living.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to follow the written order of a physician affecting 1 of 3 clients (Client #1). The findings are:</p> <p>Record review on 6/6/19 for Client #1 revealed: -Admission date of 9/21/15 with diagnosis of Oppositional Defiant Disorder, Impulse Control Disorder, Mood Disorder, Mild Intellectual Disability, Prater Willi, Asthma, Scoliosis and Osteoporosis. -Physician ordered medications included: --Loratadine (antihistamine) 10mg once daily as needed ordered 1/7/19. --Lisinopril 2.5mg (high blood pressure) once daily ordered 9/27/18. --Atorvastatin (Lipitor) 40mg (high cholesterol) daily at bedtime ordered 2/12/18. --Metformin 500mg (diabetes) twice daily ordered 12/4/17. Review on 6/6/19 of MARs for March-June 2019 revealed: --Loratadine was initialed as administered from 4/1/19-6/6/19. (67 days) --Lisinopril was administered from 3/1/19-3/10/19. --Lipitor was administered from 3/1/19-3/10/19. --Metformin was administered from 3/1/19-3/10/19. Dr. visit summary on 3/11/19 indicated to discontinue Lisinopril, Lipitor and Metformin but was not signed. There was no signed discontinue order available</p>	V 118		

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V 118	<p>Continued From page 2 until 6/7/19 (88 days).</p> <p>Observation on 6/6/19 at approximately 1pm revealed: Medication box for Client #1 contained individual packets (dispill packs) holding 7 different medications. Not included in these dispill packs was PRN medications including Loratadine.</p> <p>Interview on 6/6/19 with Staff #1 revealed: -He was solely responsible for orders and keeping medications in order. -He did not realize he did not have orders for the 3 medications that were discontinued. -The doctor added PRN (as needed) to the newest Loratadine order even though it was administered daily. The pharmacy did not include it in the dispill pack after the March delivery. -He had no idea it was no longer included in the pack of multiple medications.</p> <p>Interview on 6/6/19 with Qualified Professional revealed: -He checked those medication packs and should have caught that Loratadine was missing.</p>	V 118		