

PLAN OF CORRECTION

Date of Survey: 5/22/2019
 Date of Submission : 6/14/2019
 Agency Name: Unique Caring Network
 Name of Provider/Supplier: The Newbill Home
 MHL#: 0601376
 Provider Contact: Markeeta Fluker
 ADDRESS: 7128 B Albemarle Rd
 Charlotte NC 28227

DHSR - Mental Health

JUN 17 2019

Lic. & Cert. Section

Person for follow-up:	Markeeta Fluker	Phone: 704-569-8654
		Fax: 704-563-8677
		Email: mfluker@uniquecaringnetwork.com

Prefix Tag	Summary Statement of Deficiency	Prefix Tag	Provider plan of Correction Action Steps	Responsible Party	Time Line/ Complete Date
V108	See Attached	V108	<p>Unique Caring Network has developed a training curriculum for Staff and Providers on 'Sexuality Aggressive/Sexuality Reactive Individual. It will include Long term and Short term goals, interventions and treatment strategies to address a client's sexualized behavior.</p> <ul style="list-style-type: none"> • Providers assigned to any client will receive client specific training based on the needs and diagnoses of the client. • Providers assigned will educate clients on diagnoses. This material will be presented to the individual at a level they will be able to comprehend to assist the client to become more self-determining and meet their goals 	<p>Training Coordinator Qualified Profess.</p>	<p>Implementation Date: 6/18/2019 Projected Completion Date: On going</p>

V112			<ul style="list-style-type: none"> • QP/staff will provide weekly supervision of direct care staff/providers on utilization of interventions for first 30 days and periodically thereafter. • QP will ensure there is training also in the areas of Clinical diagnosis, crisis plan, documentation of goal and medication administration. • Monthly tracking report will be implemented as part of documentation • Client has been referred for psychological and will be referred for Trauma assessment and therapy as recommended • QP/staff and team will consult with Behavior Specialist regarding noted behaviors. 		
V112		V112	<ul style="list-style-type: none"> • QP/Staff will initiate an update the current treatment plan to be approved by the team in and effort to ensure there is a goal in the ISP for each client diagnosis. • QP/staff will ensure that direct care staff/Providers will be trained in client specific diagnoses <u>prior</u> to working with client. • QP will ensure there is training also in the areas of Clinical diagnosis, crisis plan, documentation of goal and medication administration. 	Licensing Coordinator Qualified Profess.	Implementation Date: 6/18/2019 Projected Completion Date: On Going

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601376	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/22/2019
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NAME OF PROVIDER OR SUPPLIER THE NEWBILL HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 11933 WATERPERRY COURT HUNTERSVILLE, NC 28078
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on May 22, 2019. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Alternative Family Living for Individuals with Developmental Disabilities.	V 000		
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction. (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious	V 108		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 108	<p>Continued From page 1</p> <p>and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure staff training to ensure the needs of the clients affecting 2 of 2 staff (Alternative Family Living Provider and Qualified Professional). The findings are:</p> <p>Review on 5/20/2019 of Client #1's record revealed: -Admission date of 4/5/2019; -Diagnoses of Attention Deficit Hyperactivity Disorder, Intellectual Developmental Disability - Severe, Neglect by History, Fine Motor Functioning Deficits, Epilepsy, Reduced Muscle Tone and Gait, Mild Diabetes, Speech Disorder; -Biological father is currently in prison due to neglect and sexual abuse of Client #1; -Client #1 has a history of public exposure of herself in a sexual manner; -Removed from last placement due to reports of masturbation, 2 incidents of sexual behaviors with young children, and getting into bed with a younger child and attempted to remove the child's underwear and kiss the child.</p> <p>Review on 5/20/2019 of the Alternative Family Living Provider's record revealed: -Hire date of 11/11/2009; -No documentation of training in Sexually Aggressive/Sexually Reactive Youth.</p> <p>Review on 5/20/2019 of the Qualified Professional's record revealed:</p>	V 108		

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V 108	Continued From page 2 -Hire date of 12/3/2012; -No documentation of training in Sexually Aggressive/Sexually Reactive Youth. Interview on 5/20/2019 with the Corporate Compliance Officer revealed: -Will ensure that the Alternative Family Living Provider and Qualified Professional will have the training to address the needs of the sexually active/sexually reactive youth.	V 108		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.	V 112		

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V 112	Continued From page 3 This Rule is not met as evidenced by: Based on interview and record review, the facility failed to develop and implement strategies to address the needs of the clients affecting 1 of 1 client (Client #1). The findings are: Review on 5/20/2019 of Client #1's record revealed: -Admission date of 4/5/2019; -Diagnoses of Attention Deficit Hyperactivity Disorder, Intellectual Developmental Disability - Severe, Neglect by History, Fine Motor Functioning Deficits, Epilepsy, Reduced Muscle Tone and Gait, Mild Diabetes, Speech Disorder; -Biological father is currently in prison due to neglect and sexual abuse of Client #1; -Client #1 has a history of public exposure of herself in a sexual manner; -Removed from last placement due to reports of masturbation, 2 incidents of sexual behaviors with young children, and getting into bed with a younger child and attempted to remove the child's underwear and kiss the child; -Treatment Plan dated 4/10/2019 had no treatment strategies to address Client #1's sexualized behaviors. Interview on 5/20/2019 with the Corporate Compliance Officer revealed: -Will ensure that the Client #1's treatment plan is revised to include treatment strategies to address Client #1's sexualized behaviors.	V 112		

	Implementation Date:	Projected Completion Date: