

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL067-131	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/07/2019
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NAME OF PROVIDER OR SUPPLIER UNCLE EDDIE'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 413 KENWOOD DRIVE JACKSONVILLE, NC 28540
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on June 7, 2019. The complaint was substantiated (intake #NC00152417). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 291	<p>27G .5603 Supervised Living - Operations</p> <p>10A NCAC 27G .5603 OPERATIONS</p> <p>(a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity.</p> <p>(b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management.</p> <p>(c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals.</p> <p>(d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or</p>	V 291		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 291	<p>Continued From page 1</p> <p>safety issues become a primary concern.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to maintain coordination between the facility operator and professionals who are responsible for the clients treatment, affecting 2 of 2 clients (#2, #3) audited. The findings are:</p> <p>Finding #1: Review on 06/06/19 and 06/07/19 of client #3's record revealed: - 44 year old male. - Admission date of 07/12/10. - Diagnoses included autism disorder, intellectual disabilities (severe), cerebral palsy, gastroesophageal reflux disease, and rumination disorder. - Order dated 3/06/19 for Linzess 290 micrograms (mcg) - Take 1 capsule by oral route every day on an empty stomach at least 30 minutes before 1st meal of the day to treat constipation - Order dated 5/03/19 for Lactulose 10 grams (gm) / 15 milliliter (ml) oral solution - Take 30 ml by oral route twice daily for constipation. - Standing order for Milk of Magnesia - Take 30 ml by mouth at bedtime as needed (PRN). If no bowel movement in 48 hours call physician's assistant (PA).</p> <p>Review on 6/6/19 of client #3's Individual Service Plan dated 7/1/18 revealed: - He notified those around him when he needed to use the restroom but was still asked by staff to ensure regularity. - He displayed constipation issues.</p>	V 291		

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V 291	<p>Continued From page 2</p> <p>Review on 6/06/19 and 6/07/19 of client #3's bowel movement sheets from 3/01/19 to 5/31/19 revealed:</p> <ul style="list-style-type: none"> - March: No bowel movements (BMs) for 3 days or greater documented from 3/05/19 -3/11/19, 3/15/19 -3/22/19, and 3/25/19 - 3/28/19. - April: No BMs for 3 days or greater documented from 4/01/19 - 4/04/19, 4/06/19 - 4/10/19, and 4/29/19 - 5/03/19. - May: No BMs for 3 days or greater documented from 5/08/19 - 5/15/19, and 5/22/19 - 5/27/19. <p>Review on 6/07/19 of March 2019 through May 2019 MAR's revealed:</p> <ul style="list-style-type: none"> - Milk of Magnesia had been administered as needed on 4/10/19 - 4-13/19, 5/15/19- 5/16/19, and 5/20/19. <p>Review on 6/06/19 of the North Carolina Incident Response Improvement System (IRIS) revealed:</p> <ul style="list-style-type: none"> - A Level II IRIS report was submitted on 4/13/19. - Client #3 was transported to medical facility and referred to local community emergency room on 4/12/19 due to lack of bowel movement for several days. He displayed a firm, distended stomach, had utilized PRN medications, and was displaying discomfort. He was treated with a colonoscopy for drug-induced constipation and released on 4/13/19 with a 5mg single dose prescription for Dulcolax, and an order for Miralax 17gm to be administered over 7 hours. On 4/14/19 client #3 was transported to a 2nd community emergency room, as a result of continued discomfort and no recorded bowel movement following introduction of new medications. On 4/15/19 client #3 was treated with a colonoscopy to remove the bowel obstruction. He was discharged on 4/15/19. - Qualified Professional developed a daily food log to accompany BM sheets and scheduled 	V 291		

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V 291	<p>Continued From page 3</p> <p>appointment with client #3's physician for follow-up.</p> <p>Review on 6/07/19 of facility electronic mail dated 4/15/19 revealed:</p> <ul style="list-style-type: none"> - Qualified Professional informed staff that client #3 had undergone a colonoscopy to remove blockage of stool and encouraged staff to suggest food options to clients that may help facilitate a BM. - Staff were instructed to utilize PRN medications if clients had not completed a BM in 2-3 days. - Qualified Professional requested contact through electronic mail if clients failed to complete a BM, following the use of PRN medications for 2 days, so she could notify physician. <p>Interview with QP on 6/07/19 revealed:</p> <ul style="list-style-type: none"> - Client #3's order for Lactulose 10gm was changed from as needed to twice day on 5/03/19 to address constipation. - She had not received any notifications from staff regarding constipation concerns or PRN ineffectiveness since client #3's hospitalization on 4/14/19. <p>-No documentation the Qualified Professional was notified when client #3 did not have a BM from 5/08/19 - 5/15/19 and 5/22/19 - 5/27/19.</p> <p>Finding #2: Review on 6/7/19 of client #2's record revealed:</p> <ul style="list-style-type: none"> - 53 year old female admitted 10/14/99. - Diagnoses included Intermittent Explosive Disorder; Severe Intellectual Disability, Hypothyroidism, Diabetes Insipidus; hypernatremia. - Order dated 1/16/19 (FL-2) for daily blood pressure checks. 	V 291		

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V 291	<p>Continued From page 4</p> <p>- No orders or guidelines to identify blood pressure results that would require action (i.e. retake, call physician, etc.)</p> <p>Review on 6/6/19 and 6/7/19 of client #2's Blood Pressure Records for March, April, May, and June 2019 revealed:</p> <p>-March: No blood pressure recorded on 3/6/19, and 3/22/19. Systolic readings ranged from 106-148; diastolic readings ranged from 78-102. Diastolic readings greater than 90: 3/4/19 = 133/97; 3/7/19 = 113/98; 3/8/19 = 136/98; 3/12/19 = 137/98; 3/23/19 = 118/93; 3/24/19 = 148/102; 3/25/19 = 134/90; 3/31/19 = 121/96.</p> <p>-April: No blood pressure recorded on 4/13/19, 4/18/19, 4/19/19 - 4/21/19, 4/27/19 -4/29/19. Systolic readings ranged from 94-144; diastolic readings ranged from 70-112. Diastolic readings greater than 90: 4/2/19 = 138/97; 4/7/19 = 140/112; 4/15/19 = 124/95; 4/16/19 = 138/93; 4/25/19 = 116/98.</p> <p>- May: No blood pressure recorded on 5/2/19, 5/3/19, 5/6/19 - 5/9/19, 5/11/19 - 5/13/19, 5/26/19, 5/27/19. Systolic readings ranged from 108-140; diastolic readings ranged from 77-101. Diastolic readings greater than 90: 5/4/19 = 114/90; 5/14/19 = 123/101; 5/16/19 = 116/91; 5/22/19 = 120/90.</p> <p>- Blood pressures were not taken for 7 days in May 2019 because the blood pressure machine was not working. The dates were 5/6/19 - 5/9/19, and 5/11 - 5/13/19.</p> <p>Review of Medication Regimen review dated 5/17/19 revealed:</p> <p>- Pharmacist noted blood pressure averages in the "120's/80s" with some values in 130s/90s.</p> <p>- No documentation these results had been sent to the physician.</p>	V 291		