

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL039-057	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/26/2019
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NAME OF PROVIDER OR SUPPLIER MELROSE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 107 W TALLY HO ROAD STEM, NC 27581
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed 4/26/19. The complaint, (Intake #NC00150395) was substantiated. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 742	<p>27G .0304(a) Privacy</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (a) Privacy: Facilities shall be designed and constructed in a manner that will provide clients privacy while bathing, dressing or using toilet facilities.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the governing body failed to assure one of three clients (#3) had privacy in his bedroom. The findings are:</p> <p>Observation on 4/25/19 at approximately 3:18 PM of client #3's room revealed an adjoining pocket door between his bedroom and the living room. Further observation revealed the pocket door was jammed into the wall and could not be retrieved, which left no privacy between client #3's bedroom and the living room.</p> <p>During an interview on 4/25/19, staff #4 reported client #3 slammed the pocket door into the wall in March 2019 and they had not been able to get it back out. Staff #4 reported arrangements were being made to had the door repaired.</p>	V 742		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 774 V 774	<p>Continued From page 1</p> <p>27G .0304(d)(7) Minimum Furnishings</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements:</p> <p>(7) Minimum furnishings for client bedrooms shall include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for each client.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the governing body failed to assure a designated client bedroom had minimum furnishings. The findings are:</p> <p>Observation on 4/25/19 at 3:20 PM of a vacant client bedroom revealed no bed, mattress or bedside table was in the room.</p> <p>During an interview on 4/25/19, staff #4 reported the furnishings for the room left with the last client that resided in the room. Staff #4 reported another client was expected to move in in a few months from a sister facility and his bedroom furniture would come with him.</p>	V 774 V 774		