| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | MHL047-168 | A. BUILDING: _____ B. WING _____ | C 05/29/2019 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| SISTERLY LOVE | 170 CLUB POND ROAD RAEFORD, NC 28376 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| V 000 | INITIAL COMMENTS<br><br>A complaint survey was completed on May 29, 2019. The complaint was unsubstantiated (intake #NC00151964). Deficiencies were cited.<br><br>The facility is licensed for the following service category: 10A NCAC 27 G .5600A Supervised Living for Adults with Mental Illness | V 000 | | |
| V 290 | 27G .5602 Supervised Living - Staff<br><br>10A NCAC 27G .5602 STAFF<br>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.<br>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.<br>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:<br>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or<br>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients | V 290 | | |

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| V 290 | Continued From page 1<br>present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.<br>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:<br>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and<br>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interviews, the facility failed to assess a client's capability of having unsupervised time in the community without staff supervision affecting one of five clients (#1). The findings are:<br><br>Review on 5/29/19 of client #1's record revealed:<br>-Admission date of 9/26/16.<br>-Diagnoses of Schizophrenia, Intellectual Disability, Diabetes and Hyperlipidemia.<br>-There was no documentation that client #1 had been assessed for capability of having unsupervised time in the community without staff supervision.<br><br>Interview with client #1 on 5/29/19 revealed:<br>-He was allowed to have unsupervised time in the community without staff.<br>-He would normally walk to church on Sundays.<br>-He had been walking to church without staff | V 290 | | |

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| V 290 | Continued From page 2<br>supervision for about a month.<br>-He would normally be away from the home for about two hours.<br><br>Interview on 5/29/19 with the Licensee/Qualified Professional revealed:<br>-Client #1 had been using unsupervised time in the community without staff.<br>-Client #1 just recently started using the unsupervised time in the community.<br>-Client #1 would normally use the unsupervised time to go to church on Sundays.<br>-Client #1's guardian approved the unsupervised time in the community.<br>-She did not realize she had to complete an unsupervised time assessment for client #1.<br>-She confirmed the facility failed to assess client #1's capability of having unsupervised time in the community. | V 290 | | |