

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>mhl051-151 | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br>R<br>05/06/2019 |
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| NAME OF PROVIDER OR SUPPLIER<br><br>UNITED FAMILY NETWORK AT RIDGE ROAD | STREET ADDRESS, CITY, STATE, ZIP CODE<br>1259 RIDGE ROAD<br>ANGIER, NC 27501 |
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| V 000 | <p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow up survey was completed on 5/6/19. The complaint was unsubstantiated (intake #NC00150837). Deficiencies were cited.</p> <p>This facility is licensed for the following service 10A NCAC 27G.1300 Residential Treatment for Children and Adolescents.</p>  | V 000 | <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> <p><b>RECEIVED</b><br/>By DHSR - Mental Health Lic. &amp; Cert. Section at 11:21 am, Jun 03, 2019</p> </div>  |  |
| V 114 | <p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by:<br/>Based on record reviews and interviews, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies. The findings are:</p> <p>Review on 5/3/19 of the facility's fire and disaster drill log revealed the following:<br/>-4/20/19-1st shift fire drill</p> | V 114 | <p>V114 -</p> <ul style="list-style-type: none"> <li>• Fire and disaster drills will be conducted under conditions that simulate emergencies. 5/6/19</li> <li>• Fire drills will be complete for each shift quarterly. Ongoing</li> <li>• Disaster drills will be completed for each shift quarterly. Ongoing</li> <li>• Fire and disaster drills will be documented seperately. Ongoing</li> <li>• Will be monitored by OP Simmons Quarterly</li> </ul> |  |

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| Division of Health Service Regulation<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE |  | TITLE<br>Director | (X6) DATE<br>5/30/19 |
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| V 114              | <p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-4/17/19-3rd shift fire and disaster conducted at same time</li> <li>-4/17/19-2nd shift fire and disaster conducted at same time</li> <li>-3/29/19-3rd shift fire and disaster conducted at same time</li> <li>-3/23/19-1st shift fire and disaster conducted at same time</li> <li>-3/18/19-2nd shift fire and disaster conducted at same time</li> <li>-2/8/19-3rd shift fire and disaster conducted at same time</li> <li>-1/26/19-1st shift fire and disaster conducted at same time</li> <li>-12/18/18-1st shift fire and disaster conducted at same time</li> <li>-11/10/18-2nd shift fire drill</li> <li>-10/20/18-2nd shift-type of drill not indicated</li> <li>-10/19/18-3rd shift fire drill</li> <li>-10/15/18-1st shift fire and disaster conducted at same time</li> <li>-9/21/18-3rd shift fire drill</li> <li>-8/29/18-2nd shift fire drill</li> <li>-8/23/18-3rd shift fire drill</li> <li>-8/12/18-1st shift fire drill</li> <li>-7/21/18-1st shift fire drill</li> <li>-7/20/18-2nd shift fire drill</li> <li>-7/12/18-3rd shift fire drill</li> <li>-Staff conducted fire and disaster drills at the same time during the 1st quarter of 2019.</li> <li>-Staff conducted fire and disaster drills at the same time during the 4th quarter of 2018.</li> <li>-There were no disaster drills conducted during the 3rd quarter of 2018.</li> </ul> <p>Interview with client #1 on 5/6/19 revealed:</p> <ul style="list-style-type: none"> <li>-Staff conducted fire and disaster drills with them.</li> <li>-He was not sure how often the drills were being conducted.</li> </ul> | V 114         |   |                    |

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| V 114              | <p>Continued From page 2</p> <p>Interview with client #3 on 5/6/19 revealed:<br/>-They did fire and disaster drills.<br/>-He thought the fire and disaster drills were done monthly.</p> <p>Interview with staff #1 on 5/3/19 revealed:<br/>-The home had three separate shifts.<br/>-He was not sure why staff were doing fire and disaster drills at the same time.<br/>-He confirmed staff failed to conduct fire and disaster drills under conditions that simulate emergencies.</p> <p>Interview with the Licensee on 5/6/19 confirmed:<br/>-Staff failed to conduct fire and disaster drills under conditions that simulate emergencies.</p>  | V 114         |   |                              |
| V 180              | <p>27G .1302 Residential Tx - Staff</p> <p>10A NCAC 27G .1302 STAFF</p> <p>(a) Each facility shall have a director who has a minimum of two years experience in child or adolescent services and who has educational preparation in administration, education, social work, nursing, psychology or a related field.</p> <p>(b) At all times, at least one direct care staff member shall be present with every four children or adolescents. If children or adolescents are cared for in separate buildings, the ratios shall apply to each building.</p> <p>(c) When two or more clients are in the facility, an emergency on-call staff shall be readily available by telephone or page and able to reach the facility within 30 minutes.</p> <p>(d) Psychiatric consultation shall be available as needed for each client.</p> <p>(e) Clinical consultation shall be provided by a qualified mental health professional to each facility at least twice a month.</p> | V 180         | <p>V180 -<br/>United Family Network will no longer have independent time that was allowed in previous monitorings. United Family network would like to be informed of any/all rule revisions.<br/>• Will be monitored by GP Simmons daily</p> | <p>5/6/19<br/><br/>Dyjah</p> |

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| V 180              | <p>Continued From page 3</p> <p>This Rule is not met as evidenced by:<br/>Based on record reviews and interviews, the facility failed to ensure that at all times at least one direct care staff was present affecting three of three clients (#1, #2 and #3). The findings are:</p> <p>a. Review on 5/3/19 of client #1's record revealed:<br/>-Admission date of 8/4/18.<br/>-Diagnoses of Disruptive Mood Dysregulation Disorder, Conduct Disorder and Attention Deficit Hyperactivity Disorder.<br/>-17 years old.</p> <p>b. Review on 5/3/19 of client #2's record revealed:<br/>-Admission date of 12/3/18.<br/>-Diagnoses of Major Depressive Disorder, Attention Deficit Hyperactivity Disorder, Oppositional Defiant Disorder, Anxiety Disorder and Specific Learning Disorder with impairment in reading/mathematics.<br/>-16 years old.</p> <p>c. Review on 5/3/19 of client #3's record revealed:<br/>-Admission date of 5/26/17.<br/>-Diagnoses of Attention Deficit Hyperactivity Disorder, Disruptive Mood Dysregulation Disorder, Oppositional Defiant Disorder and Anxiety Disorder.<br/>-17 years old.</p> <p>Interview with client #1 on 5/6/19 revealed:<br/>-They are allowed to have independent time in the community.<br/>-They would normally go to the library or</p> | V 180         |   |                    |

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| V 180  | <p>Continued From page 4</p> <p>McDonalds without staff.</p> <ul style="list-style-type: none"> <li>-They did not use their independent time in the community too often.</li> <li>-They would use the independent time in the community 1-2 times a month.</li> </ul> <p>Interview with client #2 on 5/6/19 revealed:</p> <ul style="list-style-type: none"> <li>-They could have independent time in the community without staff supervision.</li> <li>-They would normally go to the library.</li> <li>-Staff would normally drop them off at the library and pick them up later.</li> <li>-He thought they would use their independent time in the community twice a month.</li> </ul> <p>Interview with client #3 on 5/6/19 revealed:</p> <ul style="list-style-type: none"> <li>-He was allowed to go out in the community without staff supervision.</li> <li>-They would normally go to the library.</li> <li>-He thought they would stay at the library 1-2 hours each time.</li> <li>-They would normally go to the library twice a month.</li> </ul> <p>Interview with staff #1 on 5/3/19 and 5/6/19 revealed:</p> <ul style="list-style-type: none"> <li>-Clients' #1, #2 and #3 were allowed to have independent time in the community.</li> <li>-All three clients can go out into the community without staff supervision.</li> <li>-The clients normally go to the library and/or McDonalds.</li> <li>-The clients normally go out into the community unsupervised 1-2 times per month.</li> <li>-He confirmed the facility failed to ensure direct care staff were present.</li> </ul> <p>-Interview on 5/6/19 with the Licensee revealed:</p> <ul style="list-style-type: none"> <li>-All three clients do have independent time in the community.</li> </ul> | V 180  |   |   |

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| V 180              | Continued From page 5<br><br>-This group home is on the same level as a Department of Social Services regulated facility.<br>-He thought these clients were allowed to have unsupervised time in the community without staff.<br>-He confirmed the facility failed to ensure direct care staff were present. | V 180         |   |                    |

UNITED FAMILY NETWORK

FACSIMILE TRANSMITTAL SHEET

TO: NCDHHS FROM: Chris Simmons  
COMPANY: Health Service Regulation DATE: 5/30/2019 @ 11:01am  
FAX NUMBER: (919) 715-8078 TOTAL NO. OF PAGES, INCLUDING COVER: 7pgs  
PHONE NUMBER: (919) 855-3795 SENDER'S REFERENCE NUMBER: (910) 578-6806  
RE: Annual Complaint Follow-Up YOUR REFERENCE NUMBER:

URGENT  FOR REVIEW  PLEASE COMMENT  PLEASE REPLY  PLEASE RECYCLE

NOTES/COMMENTS:

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