

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-159	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/30/2019
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NAME OF PROVIDER OR SUPPLIER A BETTER WAY RESIDENTIAL SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 220 CALVINS ROAD SHANNON, NC 28386
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow-up survey was completed on May 30, 2019. The complaint was unsubstantiated (intake #NC00150726). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to administer medications on the written order of a physician and failed to keep the MARs current affecting three of three clients (#1, #2 and #3). The findings are:</p> <p>Finding #1: Review on 05/30/19 of client #1's record revealed: -15 year old male. -Admission date of 10/23/18. -Diagnoses of Conduct Disorder, Disruptive Other Specified Impulse Control Disorder and Oppositional Defiant Disorder (ODD).</p> <p>Review on 05/30/19 of client #1's signed physician orders revealed: 03/05/19 -Risperidone (antipsychotic) 1 milligram (mg) one tablet daily. -Adderall (treats Attention Deficit Hyperactivity Disorder) 10mg - take one tablet daily.</p> <p>02/05/19 -Melatonin (sleep aid) 10mg - take one tablet daily.</p> <p>Review on 05/30/19 of client #1's April 2019 MAR revealed the following blanks: - Risperidone - 04/27/19 and 04/28/19. - Adderall - 04/27/19 and 04/28/19.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>- Melatonin - 04/26/19 and 04/27/19.</p> <p>Interview on 05/30/19 client #1 stated he received his medications daily as ordered.</p> <p>Finding #2: Review on client #2's record revealed: -16 year old male. -Admission date of 10/04/18. -Diagnoses of ODD and Conduct Disorder.</p> <p>Review on 05/30/19 of client #2's physician orders revealed: 03/05/19 -Depakote (treats Seizures) 250mg - take once daily in the morning. -Depakote 500mg - take one tablet twice daily.</p> <p>01/08/19 -Seroquel (antipsychotic) 50mg - take one tablet daily.</p> <p>Review on 05/30/19 of client #2's April 2019 MAR revealed the following blanks: -Depakote 250mg - 04/27/19 and 04/28/19. -Depakote 500mg - 04/27/19 at 7am and 7pm and 04/28/19 at 7am. -Seroquel - 04/26/19 and 04/27/19.</p> <p>Interview on 05/30/19 client #2 stated he received his medications daily as ordered.</p> <p>Finding #3: Review on 05/30/19 of client #3's record revealed: -15 year old male. -Admission date of 02/19/19. -Diagnosis of Conduct Disorder.</p> <p>Review on 05/30/19 of client #3's signed</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>physician orders revealed: 05/08/19 -Adderall 15mg - one capsule daily. -Magnesium Gluconate (treats mineral deficiency) 500mg - take twice daily. -Prazosin (treats high blood pressure) 2mg - take two capsules at bedtime. -Zinc Gluconate (treats mineral deficiency) - take one tablet daily.</p> <p>05/02/19 -Miralax (stool softener) - take once daily.</p> <p>Review on 05/30/19 of client #3's April 2019 and May 2019 MARs revealed the following blanks: April 2019: -Magnesium - 04/28/19 at 7pm. -Adderall - 04/28/19. -Zinc - 04/28/19.</p> <p>May 2019: -Magnesium - 05/21/19 at 7pm, 05/24/19 at 7pm and 05/25/19 thru 05/27/19 at 7am and 7pm. -Adderall - 05/27/19. -Prazosin - 05/27/19. -Zinc - 05/21/19, 05/24/19 and 05/27/19. -Miralax 05/26/19 and 05/27/19.</p> <p>Interview on 05/30/19 client #3 stated he received his medications daily as ordered.</p> <p>Interview on 05/30/19 the Licensee stated: -Clients went on home visits and staff did not indicate on their MARs. - She would follow up with additional training for staff with medication administration. -Clients received their medications as ordered.</p> <p>Due to the failure to accurately document medication administration it could not be</p>	V 118		

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V 118	Continued From page 4 determined if clients received their medications as ordered by the physician. [This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]	V 118		