

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL034-312</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/29/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>FRIENDLY PEOPLE THAT CARE 2</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>4304 OAK GLEN DRIVE WINSTON SALEM, NC 27107</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 5/29/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults whose Primary Diagnosis is a Developmental Disability.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1 with a physician.</p> <p>This Rule is not met as evidenced by: Based on records review, observation and interviews, the facility failed to ensure medications were administered as ordered and a MAR of all medications administered to each client was kept current affecting 1 of 3 clients (client #2). The findings are:</p> <p>Review on 5/29/19 of client #2's record revealed: -An admission date of 11/22/13; -Diagnoses included muscle spasms, seizures, cerebral palsy, Adjustment Disorder, mild intellectual developmental disability, vision impairment and hydrocephalus.</p> <p>Finding #1: The facility administered expired medication to client #2.</p> <p>Review on 5/29/19 of client #2's record revealed an order dated 10/22/18 for Fluticasone (used for allergies) 50 micrograms, instill 1 spray into each nostril daily.</p> <p>Observation on 5/29/19 of Fluticasone revealed the medication was dispensed on 9/6/17 and expired on 9/6/18.</p> <p>Review on 5/29/19 of client #2's MAR for the month of May 2019 revealed Fluticasone had been administered to the client daily.</p> <p>Interview on 5/29/19 with staff #2 revealed: -He usually administered Fluticasone to client #2 during the week;</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>-He was not aware that the medication had expired 8 months prior; -He had never checked the expiration dates on medications prior to administering them.</p> <p>Interview on 5/29/19 with the Manager revealed: -She was not aware that staff had been administering expired Fluticasone to client #2; -It was the responsibility of the staff to check the expiration dates of medications before they administered them to clients.</p> <p>Finding #2: The facility continued to document that client #2 had been administered a medication after it was discontinued and was no longer available.</p> <p>Review on 5/29/19 of client #2's record revealed a discontinue order dated 5/6/19 for Eliquis (anticoagulant) 5 milligrams, 1 tablet by mouth twice daily.</p> <p>Observation on 5/29/19 of client #2's medications on hand revealed Eliquis was not available.</p> <p>Review on 5/29/19 of client #2's MAR for the month of May 2019 revealed Eliquis was still being administered.</p> <p>Interview on 5/29/19 with staff #1 revealed: -She usually administered Eliquis to client #2 during the week in the evenings; -She always compared the medications she administered to the MAR; -She was not sure why she had continued to initial on the MAR indicating that she administered Eliquis to client #2 after the medication was discontinued; -"My mistake."</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>Interview on 5/29/19 with staff #2 revealed: -He usually administered Eliquis to client #2 during the week in the mornings; -He was not aware that client #2's Eliquis had been discontinued; -He did not compare the medications he administered to the MAR and just initialed that all medications listed on the MAR were administered; -"I figured someone checks it every month."</p> <p>Interview on 5/29/19 with the Manager revealed: -She was aware that client #2's Eliquis had been discontinued; -She had removed the medication from the facility on 5/6/19 when it was discontinued; -She should have drawn a line through the remaining days of the month on the MAR to indicate to the staff that the medication had been discontinued.</p>	V 118		