STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL060-739	A. BUILDING: _____ B. WING _____	R 05/24/2019

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COMMUNITY TREATMENT ALTERNATIVES II	4901 ROSENA DRIVE CHARLOTTE, NC 28227

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V 000	INITIAL COMMENTS An annual, complaint and follow up survey was completed on May 24, 2019. The complaint was unsubstantiated (Intake #NC00150392). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.	V 000		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.	V 112		

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V 112	Continued From page 1 This Rule is not met as evidenced by: Based on interview and record review, the facility to develop and implement strategies to address the needs of the clients affecting 3 of 4 clients (Clients #1, #2, and #3). The findings are: Review on 4/29/19 of Client #1's record revealed: -Admission date 5/25/18; -Diagnoses of Post-Traumatic Stress Disorder, Attention Deficit Hyperactivity Disorder; -7 years old; -History of "sexually inappropriate behaviors" with no specifics noted; -Treatment plan dated 3/7/19 did not include strategies to address sexualized behaviors. Review on 4/29/19 of Client #2's record revealed: -Admission date 6/29/18; -Diagnoses of Post-Traumatic Stress Disorder, Attention Deficit Hyperactivity Disorder, Reactive Attachment Disorder; -11 years old; -History of sexual behaviors and sexually reactive behaviors such as talking about masturbation with boys, touching girls' breasts, and putting a tube of lip balm in a cat's rectum; -"Possible sexually inappropriate with a 3-year-old child in home in previous placement" according the current treatment plan. -Treatment plan dated 4/1/19 did not include strategies to address sexualized behaviors or urinating or defecating on personal items in her bedroom; Review on 4/29/19 of Client #3's record revealed: -Admission date 2/22/18;	V 112		

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V 112	Continued From page 2 -Diagnoses of Post-Traumatic Stress Disorder, Major Depressive Disorder, Unspecified Disruptive Disorder, Impulse Control Disorder; -13 years old; -History of "sexual acting out;" -Treatment plan dated 3/14/19 did not include strategies to address sexualized behaviors or urinating or defecating on personal items in her bedroom; Interview on 4/29/19 with Client #2 revealed: -Had no personal belongings or furniture in her bedroom because she had urinated on it; -In order to earn her belongings and furniture back in her bedroom, she cannot urinate in her room for "month or weeks" but is not sure how long. It "has been two weeks" since she last urinated in her room. Interview on 4/29/19 with Client #3 revealed: -Furniture had been removed from her bedroom because of her behaviors; -Personal items have been removed from her bedroom because she masturbates with the items. Interview on 4/24/19 with the House Manager/Program Manager revealed: -All personal items and furniture storage had been moved into the living room due to client behaviors. Client #1 and #4 has a history of property destruction. Clients #2 and #3 had a history of urinating or defecating on their belongings. Client #3 has a history of masturbating with her personal items. -Could not identify what steps the clients needed to take to earn back their items in their bedrooms; -Could not identify is the treatment plan incorporated to removal of the personal items from the bedrooms.	V 112		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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V 112	Continued From page 3 Interview on 5/24/19 with the Qualified Professional/Licensee revealed: -Will ensure treatment plans are updated in conjunction with the Licensed Professional's input to accurate reflect client needs and treatment strategies as soon as possible.	V 112		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation	V 118		

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V 118	Continued From page 4 with a physician. This Rule is not met as evidenced by: Based on interview and record review, the facility failed to maintain current medication administration records of all drugs administered to each client affecting 1 of 4 clients (Client #1). The findings are: Review on 4/29/19 of Client #1's record revealed: -Admission date 5/25/18; -Diagnoses of Post-Traumatic Stress Disorder, Attention Deficit Hyperactivity Disorder; -7 years old; -Physician's order dated 3/26/19 for Ivermectin 0.5% topical lotion #117 grams "apply externally to the affected area one time - leave on hair for 10 minutes - wash hair thoroughly after application." -March, 2019 MAR did not include the use of Ivermectin. Interview on 4/29/19 with Client #1 revealed: -Had lice in her hair "a long time ago" but used a special shampoo. Interview on 4/29/19 with the House Manager/Program Manager revealed: -Was not aware that the use of the shampoo to treat for head lice needed to be placed on the MAR. Interview on 5/24/19 with the Qualified Professional/Licensee revealed: -Will ensure MARs are kept current in the future.	V 118		

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V 298	Continued From page 5	V 298		
V 298	27G .1706 Residential Tx. Child/Adol - Operations 10A NCAC 27G .1706 OPERATIONS (a) Each facility shall serve no more than a total of 12 children and adolescents. (b) Family members or other legally responsible persons shall be involved in development of plans in order to assure a smooth transition to a less restrictive setting. (c) The residential treatment staff secure facility shall coordinate with the local education agency to ensure that the child's educational needs are met as identified in the child's education plan and the treatment plan. Most of the children will be able to attend school; for others, the facility will coordinate services across settings such as alternative learning programs, day treatment, or a job placement. (d) Psychiatric consultation shall be available as needed for each child or adolescent. (e) If an adolescent has his 18th birthday while receiving treatment in the facility, he may remain for six months or until the end of the state fiscal year, whichever is longer. (f) Each child or adolescent shall be entitled to age-appropriate personal belongings unless such entitlement is counter-indicated in the treatment plan. (g) Each facility shall operate 24 hours per day, seven days per week, and each day of the year. This Rule is not met as evidenced by: Based on interview, record review, and	V 298		

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V 298	Continued From page 6 observation, the facility failed to provide each child or adolescent to age-appropriate personal belongings unless such entitlement is counter indicated in the treatment plan affecting 4 of 4 clients (Client #1, #2, #3, and #4). The findings are: Observation on 4/24/19 at approximately 2:50pm of the facility revealed: -The only item in Client #1, #2, #3, and #4's bedroom was a double bed; -All client personal belongings were in the living room. Review on 4/29/19 of Client #1's record revealed: -Admission date 5/25/18; -Diagnoses of Post-Traumatic Stress Disorder, Attention Deficit Hyperactivity Disorder; -7 years old; -No documentation in the treatment plan to indicate that the possession of personal items is counter indicated. Review on 4/29/19 of Client #2's record revealed: -Admission date 6/29/18; -Diagnoses of Post-Traumatic Stress Disorder, Attention Deficit Hyperactivity Disorder, Reactive Attachment Disorder; -11 years old; -No documentation in the treatment plan to indicate that the possession of personal items is counter indicated. Review on 4/29/19 of Client #3's record revealed: -Admission date 2/22/18; -Diagnoses of Post-Traumatic Stress Disorder, Major Depressive Disorder, Unspecified Disruptive Disorder, Impulse Control Disorder; -13 years old; -No documentation in the treatment plan to	V 298		

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V 298	Continued From page 7 indicate that the possession of personal items is counter indicated. Review on 4/29/19 of Client #4's record revealed: -Admission date of 8/18/17; -Diagnoses of Attention Deficit Hyperactivity Disorder, Post-Traumatic Stress Disorder; -9 years old; -No documentation in the treatment plan to indicate that the possession of personal items is counter indicated. Interview on 4/29/19 with Client #1 revealed: -Only has a bed in her bedroom because "I don't behave." Interview on 4/29/19 with Client #2 revealed: -Had no personal belongings or furniture in her bedroom because she had urinated on it; -In order to earn her belongings and furniture back in her bedroom, she cannot urinate in her room for "month or weeks" but is not sure how long. It "has been two weeks" since she last urinated in her room. Interview on 4/29/19 with Client #3 revealed: -Furniture had been removed from her bedroom because of her behaviors; -Personal items have been removed from her bedroom because she masturbates with the items. Interview on 4/24/19 with the House Manager/Program Manager revealed: -All personal items and furniture storage had been moved into the living room due to client behaviors. Client #1 and #4 has a history of property destruction. Clients #2 and #3 had a history of urinating or defecating on their	V 298		

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V 298	Continued From page 8 belongings. Client #3 has a history of masturbating with her personal items. -Could not identify what steps the clients needed to take to earn back their items in their bedrooms; -Could not identify is the treatment plan incorporated to removal of the personal items from the bedrooms. Interview on 5/23/19 with the Qualified Professional/Licensee revealed: -Will ensure treatment plans are updated in conjunction with the Licensed Professional's input to accurate reflect client needs and treatment strategies as soon as possible.	V 298		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on interview and observation, the facility was not maintained in a clean, attractive and orderly manner affecting 4 of 4 clients (Clients #1, #2, #3, and #4). The findings are: Observation on 4/24/19 at approximately 2:50pm revealed: -Missing floor tile in Client #1's bedroom; -Bathroom cabinet in disrepair and chipped in Client #1's bedroom; -Broken window blinds in Client #2's bedroom;	V 736		

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V 736	Continued From page 9 -Missing floor tile in Client #2's bedroom; -Fresh unpainted sheetrock patches in Client #3's bedroom. Interview on 4/24/19 with the House Manager/Program Manager revealed: -The maintenance man comes regularly to the facility to make necessary repairs. Interview on 4/29/19 with the House Manager/Program Manager revealed: -Client #2's blinds are being replaced today. Interview on 4/29/19 with Client #3 revealed: -The patches in the walls were caused by Client #3 picking at the walls "when my (Client #3's) nerves start." Interview on 5/24/19 with the Qualified Professional/Licensee revealed: -Will ensure the necessary repairs are made immediately. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736		
V 750	27G .0304(b)(3) Maintenance of Elec., Mech., & Water Systems 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (3) Electrical, mechanical and water systems shall be maintained in operating condition.	V 750		

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V 750	Continued From page 10 This Rule is not met as evidenced by: Based on interview and observation, the facility failed to maintain mechanical systems in an operational manner affecting 4 of 4 clients (Clients #1, #2, #3, and #4). The findings are: Observation on 4/29/19 at 1:30pm revealed: -Smoke detector alarm beeping low battery alert. Observation on 5/1/19 at 9:00am revealed: -Smoke detector beeping low battery alert. Interview on 4/29/19 with the House Manager/Program Manager revealed: -The smoke detector just started beeping with low battery alert this morning and the maintenance man went to the store to buy a replacement battery. Interview on 5/1/19 with the House Manager/Program Manager revealed: -The maintenance man has still not replaced the smoke detector battery. Interview on 5/23/19 with the Qualified Professional/Licensee revealed: -The battery should have been replaced immediately; -Will ensure all batteries are replaced in all smoke detectors.	V 750		
V 774	27G .0304(d)(7) Minimum Furnishings 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that	V 774		

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V 774	Continued From page 11 time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: (7) Minimum furnishings for client bedrooms shall include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for each client. This Rule is not met as evidenced by: Based on interview, record review, and observation, the facility failed to ensure minimum furnishing of bedside table and storage for personal belongings affecting 4 of 4 clients (Clients #1, #2, #3, and #4). The findings are: Observation on 4/24/19 at approximately 2:50pm of the facility revealed: -The only item in Client #1, #2, #3, and #4's bedroom was a double bed. Review on 4/29/19 of Client #1's record revealed: -Admission date 5/25/18; -Diagnoses of Post-Traumatic Stress Disorder, Attention Deficit Hyperactivity Disorder; -7 years old. Review on 4/29/19 of Client #2's record revealed: -Admission date 6/29/18; -Diagnoses of Post-Traumatic Stress Disorder, Attention Deficit Hyperactivity Disorder, Reactive Attachment Disorder; -11 years old. Review on 4/29/19 of Client #3's record revealed: -Admission date 2/22/18;	V 774		

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V 774	Continued From page 12 -Diagnoses of Post-Traumatic Stress Disorder, Major Depressive Disorder, Unspecified Disruptive Disorder, Impulse Control Disorder; -13 years old. Review on 4/29/19 of Client #4's record revealed: -Admission date of 8/18/17; -Diagnoses of Attention Deficit Hyperactivity Disorder, Post-Traumatic Stress Disorder; -9 years old. Interview on 4/29/19 with Client #1 revealed: -Only has a bed in her bedroom because "I don't behave." Interview on 4/29/19 with Client #2 revealed: -Had no personal belongings or furniture in her bedroom because she had urinated on it; -In order to earn her belongings and furniture back in her bedroom, she cannot urinate in her room for "month or weeks" but is not sure how long. It "has been two weeks" since she last urinated in her room. Interview on 4/29/19 with Client #3 revealed: -Furniture had been removed from her bedroom because of her behaviors. Interview on 4/24/19 with the House Manager/Program Manager revealed: -All personal items and furniture storage had been moved into the living room due to client behaviors. Client #1 and #4 has a history of property destruction. Clients #2 and #3 had a history of urinating or defecating on their belongings. Client #3 has a history of masturbating with her personal items. -Could not identify what steps the clients needed to take to earn back their items in their bedrooms; -Could not identify is the treatment plan	V 774		

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V 774	Continued From page 13 incorporated to removal of the personal items from the bedrooms. Interview on 5/23/19 with the Qualified Professional/Licensee revealed: -Will ensure treatment plans are updated in conjunction with the Licensed Professional's input to accurate reflect client needs and treatment strategies as soon as possible.	V 774		